



PMA Niger Phase 1 Follow up Survey Client Exit Interview Questionnaire

001a. Your name:	 ○ Adama Halidou Madé ○ Binta Idrissa ○ Dahani Boubacar Hawa ○ Mme Ibrahim Rahila ○ Ramatou Abasse ○ Soumana Hamidou Mariama ○ Other
001b. Enter staff name below: Please record your name	
Is this date and time correct? \${today_formatted}	○ Yes ○ No
002b. Record the correct date and time.	Day: Month: Year:
003a. Region	○ AGADEZ○ DIFFA○ DOSSO○ MARADI○ Niamey○ TAHOUA○ TILLABERI○ ZINDER
003b. Commune / Departement	ODK populates a list of appropriate Department based on the selected Region.
003c. Locality / Commune	ODK populates a list of appropriate Locality based on the selected Department.
004. Enumeration Area For existing facilities the EA-level is determined from the dataset at a previous phase as a facility may be serving more than one EA.	ODK populates a list of appropriate EAs based on the selected Locality.
005. Name of the facility Please select the name of the facility from the previous phase.	
006. Choose the name of the client you would like to follow-up today	





007. Choose the phone number of the client you will be calling to follow-up	
008. Tap to call \${phone_number_lab}	
009. Call attempt Enter call attempt number.	
010. Did someone answer your call?	○ Yes ○ No
011. Hello. My name is \${your_name} calling from the Institut National de la Statistique. May I speak to \${identifier_name} ?	○ Yes ○ No
012. Do you have the right participant on the phone?	○ Yes ○ No
013. Record the result of the phone call	 Reached correct participant No answer Wrong number Phone switched off Phone no longer working Participant not available Participant incapacitated
INFORMED CONSENT	
Read the greeting on the next screen. Administer the consent procedures.	
Hello. My name is \${your_name} and I work for the National Institute of Statistics (NIS) to help the government and communities improve health services. I interviewed you in the past when you visited the \${base_facility_name} health center about 6 months ago. I would like to ask you some questions to update your information. Your participation in this survey involves a 10-15 minute interview about family planning. The information from this interview may be used by health organizations to improve services or to conduct future surveys. Researchers may also use the data collected for analysis. However, your name will not be linked to your responses in order to protect the confidentiality of your identity. At the end of the interview, you will receive a small gift of 1000 FCFA in the form of a communication credit. You are invited to participate in this study. Please note that participation in this survey is entirely voluntary. Participating in this study does not involve any direct benefit to you, however it will produce a benefit to the community by enabling government and nongovernment programs to better plan health services, particularly in the area of reproductive health.	
You can refuse to answer a question you are not comfortable with. You can also choose to stop the	





interview at any time. There is a risk of breach of confidentiality, but we will take all necessary steps to protect your privacy. If you have any questions or concerns about the study, you can contact the study director, Mr. Souleymane Alzouma, at the following telephone number: Tel + (227) 20723560. Do you have any questions about this survey so far? Translated with www.DeepL.com/Translator (free version)	
014. Read the verbal consent text. Then, ask: May I begin the interview now?	○ Yes ○ No
015. May I reschedule the interview for a later time today or another date?	○ Yes ○ No
016. Record the date and time for the rescheduled interview. Enter time and date by asking the respondent	Day: Month: Year:
SECTION 1 – Background Information I would like to start by asking a few questions about yourself.	
101. Are you currently married or living together with a man as if married? Probe: If no, ask whether the respondent is divorced, separated, or widowed.	 Yes, currently married Yes, living with a man Not currently in union: Divorced / separated Not currently in union: Widow No, never in union No response
102. Are you pregnant now?	○ Yes○ No○ Unsure○ No response
103. How many months pregnant are you? Please record the number of completed months. Enter -88 for do not know, -99 for No response.	
SECTION 2 – Family Planning Follow-up Now I would like to ask about your experiences with family planning since we last spoke to you	
201. We interviewed you at \${base_facility_name} on \${base_interview_date}. At that time were you given a family planning method or a prescription for a method?	○ Yes○ No○ No response
201a. The last time we spoke, you said you received \${base_method_lab} to prevent pregnancy. Since that visit did you start using \${base_method_lab}?	○ Yes○ No○ Incorrect baseline method recorded○ No response



202. Are you still using \${base_method_lab}?	○ Yes○ No○ No response
203. Why did you stop using \${base_method_lab}? Do not read aloud response options. Multiple select.	□ Became pregnant while using □ Infrequent sex/husband/partner away □ Wanted to become pregnant □ Problems or side effects you experienced □ Problems or side effects you were worried about, but did not experience □ Husband/partner did not approve □ Other person did not approve □ Wanted more effective method □ No method available □ Lack of access / too far □ Costs too much □ Inconvenient to use □ Up to God / Fatalistic □ Difficult to get pregnant/menopausal □ Other □ Do not know □ No response
204. Are you or your partner currently doing something or using any method to delay or avoid getting pregnant?	○ Yes○ No○ No response
205. Which method or methods are you using? PROBE: Anything else? Select all methods mentioned. SCROLL TO THE BOTTOM to see all choices.	☐ Female sterilization ☐ Male sterilization ☐ Implant ☐ IUD ☐ Injectables ☐ Pill ☐ Emergency contraception ☐ Male condom ☐ Female condom ☐ Standard days / cycle beads ☐ LAM ☐ Rhythm method ☐ Withdrawal ☐ Other traditional methods ☐ No response
Check here to acknowledge you considered all options.	\circ





206. You indicated that you stopped using \${base_method_lab} and starting using \${current_method_lab}. How many months ago did you stop using \${base_method_lab}? Baseline interview was on \${base_interview_date}. Enter -88 if respondent does not know. Enter -99 if there is no response.	
207. Where did you or your partner get \${current_method_lab}?	 Same place as initial interview Pharmacy - public Maternity Central Center of Madonna and Child Maternity CHR Maternity HD Health Center Community-based distribution site Case de santé Mobile clinic Private hospital or clinic Pharmacy - private Mobile clinic (private) Center ANBEF Kiosk Routier Polyclinic or Private clinic Boutique Religious organizations Community event Friend / parent Walking pharmacy Other Do not know No response
208. You indicated that you stopped using \${base_method_lab}. How many months ago did you stop using \${base_method_lab}? Enter -88 if respondent does not know. Enter -99 if there is no response.	
209. Have you experienced any problems or side effects while using \${current_method_lab}?	○ Yes○ No○ No response
210. What were the problems or side effects?	☐ No bleeding ☐ Less bleeding ☐ Heavier bleeding ☐ Irregular bleeding ☐ Spotting/bleeding ☐ Uterine cramping/lower abdominal pain



	☐ Increased menstrual cramping
	☐ Gained weight
	☐ Lost weight
	☐ Facial spotting/facial
	pigmentation
	☐ Headaches
	☐ Got infection
	☐ Nausea/vomiting
	☐ Lowered sex drive
	☐ Vaginal dryness
	☐ General weakness
	☐ Diarrhea
	☐ Mood swings
	☐ Other
	☐ Do not know
	☐ No response
211. Are you currently experiencing any of these problems	○ Yes
or side effects?	○ No
	○ No response
	○Yes
212. Did you seek help for these problems or side effects?	○ No
	○ No response
	O Same place as initial interview
	O Pharmacy - public
	Maternity Central
	Center of Madonna and Child
	Maternity CHR
	Maternity HD
	Health Center
	Community-based distribution
	site
	Case de santé
	○ Mobile clinic
212a. From whom did you seek help?	O Private hospital or clinic
Enzant rom whom and you seek merp.	O Pharmacy - private
	○ Mobile clinic (private)
	Center ANBEF
	○ Kiosk Routier
	O Polyclinic or Private clinic
	Boutique
	Religious organizations
	Community event
	Friend / parent
	○ Walking pharmacy
	○ Other



	O Do not know No response
213. Did you experience any problems or side effects while using \${base_method_lab}?	○ Yes○ No○ No response
214. What were the problems or side effects?	 □ No bleeding □ Less bleeding □ Heavier bleeding □ Irregular bleeding □ Uterine cramping/lower abdominal pain □ Increased menstrual cramping □ Gained weight □ Lost weight □ Facial spotting/facial pigmentation □ Headaches □ Got infection □ Nausea/vomiting □ Lowered sex drive □ Vaginal dryness □ General weakness □ Diarrhea □ Mood swings □ Other □ Do not know □ No response
215. Are you currently experiencing any of these problems or side effects?	○ Yes○ No○ No response
216. Did you seek help for these problems or side effects?	○ Yes○ No○ No response
216a. From whom did you seek help?	 ○ Same place as initial interview ○ Pharmacy - public ○ Maternity Central ○ Center of Madonna and Child ○ Maternity CHR ○ Maternity HD ○ Health Center ○ Community-based distribution site ○ Case de santé ○ Mobile clinic



	 Private hospital or clinic Pharmacy - private Mobile clinic (private) Center ANBEF Kiosk Routier Polyclinic or Private clinic Boutique Religious organizations Community event Friend / parent Walking pharmacy Other Do not know
217a. At your initial family planning visit, do you feel you received too much, too little, or just enough information about problems or side effects you might experience?	○ No response○ Too much○ Just enough○ Too little○ No response
217b. At your initial family planning visit, do you feel you received too much, too little, or just enough information about what to do if you experience problems?	○ Too much○ Just enough○ Too little○ No response
217c. At your initial family planning visit, do you feel you received too much, too little, or just enough information about how to switch methods?	○ Too much○ Just enough○ Too little○ No response
217d. At your initial family planning visit, do you feel you received too much, too little, or just enough information about how to stop using your method?	Too muchJust enoughToo littleNo response
SECTION 3: Future Use Now I would like to ask about your future use of family planning.	
301. Do you think you will use a contraceptive method to delay or avoid getting pregnant in the next 12 months?	○ Yes○ No○ No response
302. When do you think you will start using a method?	 ○ X months ○ X years ○ Soon/now ○ After the birth of this child ○ Do not know ○ No response



Enter \${fp_start_lab}:	
303. What method do you think you will use?	Female sterilization Male sterilization Implant IUD Injectables Pill Emergency contraception Male condom Female condom Standard days / cycle beads LAM Rhythm method Withdrawal Other traditional methods No response
304. Where will you or your partner get \${fp_start_which_lab}?	Same place as initial interview Pharmacy - public Maternity Central Center of Madonna and Child Maternity CHR Maternity HD Health Center Community-based distribution site Case de santé Mobile clinic Private hospital or clinic Pharmacy - private Mobile clinic (private) Center ANBEF Kiosk Routier Polyclinic or Private clinic Boutique Religious organizations Community event Friend / parent Walking pharmacy Other Do not know No response
304. Where will you or your partner get your method?	 Same place as initial interview Pharmacy - public Maternity Central Center of Madonna and Child





	○ Maternity CHR
	○ Maternity HD
	○ Health Center
	○ Community-based distribution
	site
	○ Case de santé
	O Mobile clinic
	O Private hospital or clinic
	O Pharmacy - private
	○ Mobile clinic (private)
	Center ANBEF
	○ Kiosk Routier
	O Polyclinic or Private clinic
	OBoutique
	Religious organizations
	O Community event
	○ Friend / parent
	Walking pharmacy
	○ Other
	O Do not know
	○ No response
	☐ Wants a/another child
	☐ Infrequent sex / Not having sex
	☐ Menopausal / Hysterectomy
	☐ Subfecund / Infecund
	· ·
	☐ Not menstruated since last birth
	☐ Breastfeeding
	☐ Husband/partner away for
	multiple days
	☐ Up to God / fatalistic
	☐ Respondent opposed
	☐ Husband / partner opposed
 305. Can you tell me why you do not intend to use a	\square Others opposed
method in the next 12 months?	☐ Religious prohibition
Thethod in the flext iz months?	\square Knows no source
	\square Fear of problems or side effects
	☐ Health concerns
	\square Lack of access / too far
	☐ Costs too much
	☐ Preferred method not available
	\square No method available
	☐ Inconvenient to use
	☐ Interferes with body's processes
	☐ Other
	☐ Do not know
	☐ No response





Thank the respondent for her time. The respondent is finished, but there are still more questions for you to complete.	
QUESTIONNAIRE RESULT	
098. In what language was this interview conducted?	 ○ Anglais ○ Français ○ Djerma/Sonraï ○ Haussa ○ Fulfulde ○ Kanouri ○ Gourmantchema ○ Tamacheq ○ Toubou ○ Arabe ○ Autre
099. Record the result of the Client Exit Interview Questionnaire.	CompletedPostponedRefusedPartly completedOther