



## PMA Niger Phase 2 Follow-Up Survey Client Exit Interview Questionnaire

001a. Your name:	
001b. Enter your ID below.  Please record your ID	\${your_name_list} = 'other'
	today() > date("2022-06-01") and today() < date("2022-11-01")
Is this date and time correct? \$\{\text{today_formatted}\}	<ul><li>○ Yes</li><li>○ No</li></ul>
002b. Record the correct date and time.	<pre>\${system_date_check} = 'no' or today() &lt; date("2022-06-01") or today() &gt; date("2022-11-01")</pre>
003a. Region	<pre></pre>
003b. Commune / Departement	filter_list=\${level1}
003c. Locality / Commune	filter_list=\${level2}
004. Enumeration Area For existing facilities the EA-level is determined from the dataset at a previous phase as a facility may be serving more than one EA.	filter_list=\${level3}
005. Name of the facility  Please select the name of the facility from the previous phase.	filter_list=\${EA}
006. Choose the name of the client you would like to follow-up today	filter_list=\${facility_id}
007. Choose the phone number of the client you will be calling to follow-up	filter_list=\${identifier_female}
008. Tap to call \${phone_number_lab}	
009. Call attempt Enter call attempt number.	





010. Did someone answer your call?	<ul><li>○ Yes</li><li>○ No</li></ul>
011. Hello. My name is \${your_name} calling from the Institut National de la Statistique. May I speak to \${identifier_name}?	\${ans_call}='yes'  O Yes O No
012. Do you have the right participant on the phone?	\${call_consent}='yes'  O Yes O No
013. Record the result of the phone call	<ul> <li>Reached correct participant</li> <li>No answer</li> <li>Wrong number</li> <li>Phone switched off</li> <li>Phone no longer working</li> <li>Participant not available</li> <li>Participant incapacitated</li> </ul>
INFORMED CONSENT Read the greeting on the next screen. Administer the consent procedures.	\${record_res} = 'Reached_correct_participant'
Hello. My name is \${your_name} and I work for the National Institute of Statistics (NIS) to help the government and communities improve health services. I interviewed you in the past when you visited the health center \${base_facility_name} about 4-8 months ago. I would like to ask you some questions to update your information. Your participation in this survey involves a 10-15 minute interview about family planning. The information from this interview may be used by health organizations to improve services or to conduct future surveys. Researchers may also use the data collected for analysis. However, your name will not be linked to your responses in order to protect the confidentiality of your identity. At the end of the interview, you will receive a small gift of 1000 FCFA in the form of a communication credit. You are invited to participate in this study. Please note that participation in this survey is entirely voluntary. Participating in this study does not involve any direct benefit to you, however it will produce a benefit to the community by enabling government and non-government programs to better plan health services, particularly in the area of reproductive health. You can refuse to answer a question you are not comfortable with. You can also choose to stop the interview at any time. There is a risk of breach of confidentiality, but we will take all necessary steps to protect your privacy. If you have any questions or concerns about the study, you can contact the study director, Mr. Souleymane	<pre>\${record_res} = 'Reached_correct_participant'</pre>





(XXX) XXXXX. Do you have any questions about this survey so far?	
014. Read the verbal consent text. Then, ask: May I begin the interview now?	<pre>\${record_res} =     'Reached_correct_participant'  O Yes O No</pre>
015. May I reschedule the interview for a later time today or another date?	\${begin_interview}='no'  O Yes O No
016. Record the date and time for the rescheduled interview.  Enter time and date by asking the respondent	\${schedule_int}='yes'  Day:  Month:  Year:
SECTION 1 – Background Information I would like to start by asking a few questions about yourself.	\${consent_obtained}
101. Are you currently married or living together with a man as if married?  Probe: If no, ask whether the respondent is divorced, separated, or widowed.	\${consent_obtained}  O Yes, currently married O Yes, living with a man O Not currently in union: Divorced / separated O Not currently in union: Widow O No, never in union O No response
102. Are you pregnant now?	\${consent_obtained}  O Yes O No O Unsure O No response
103. How many months pregnant are you?  Please record the number of completed months. Enter - 88 for do not know, -99 for No response.	\${pregnant} = 'yes'
SECTION 2 – Family Planning Follow-up Now I would like to ask about your experiences with family planning since we last spoke to you.	\${consent_obtained}
201. We interviewed you at \${base_facility_name} on \${base_interview_date}. At that time were you given a family planning method or a prescription for a method?	\${consent_obtained}  O Yes O No O No response
201a. The last time we spoke, you said you received \${base_method_lab} to prevent pregnancy. Since that visit did you start using \${base_method_lab}?	<pre>\${base_method} != '' and \${base_fp_service} = 'yes'  O Yes O No</pre>





	<ul><li>Incorrect baseline method recorded</li><li>No response</li></ul>
202. Are you still using \${base_method_lab}?	\${base_method_confirm} = 'yes'  O Yes O No O No response
203. Why did you stop using \${base_method_lab}? Do not read aloud response options. Multiple select.	\$\{\text{still_base_method_yn}\} = 'no' \  \text{Became pregnant while using} \text{\text{Infrequent sex/husband/partner away}} \text{\text{Wanted to become pregnant}} \text{\text{Problems or side effects you experienced}} \text{\text{Problems or side effects you were worried about, but did not experience}} \text{\text{Unterpression did not approve}} \text{Unterpres
204. Are you or your partner currently doing something or using any method to delay or avoid getting pregnant?	<pre>(\${base_fp_service} = 'no' or \${base_method_confirm} = 'no' or \${base_method_confirm} = 'incorrect  Yes No No No response</pre>
	<pre>\${current_user_yn} = 'yes'</pre>
205. Which method or methods are you using? PROBE: Anything else? Select all methods mentioned. SCROLL TO THE BOTTOM to see all choices.	☐ Female sterilization ☐ Male sterilization ☐ Implant ☐ IUD ☐ Injectables ☐ Pill ☐ Emergency contraception ☐ Male condom ☐ Female condom ☐ Standard days / cycle beads ☐ LAM





Check here to acknowledge you considered all options.	□ Rhythm method □ Withdrawal □ Other traditional methods □ No response
206. You indicated that you stopped using \${base_method_lab} and starting using \${current_method_lab}. How many months ago did you stop using \${base_method_lab}?  Baseline interview was on \${base_interview_date}. Enter-88 if respondent does not know. Enter-99 if there is no response.	<pre>\${still_base_method_yn} = 'no' and           \${current_user_yn} = 'yes'</pre>
207. Where did you or your partner get \${current_method_lab}?	\${current_user_yn} = 'yes' and not(\${current_method_most_effective} = 'lam' or \${current_method_mos}  Same place as initial interview  Pharmacy - public  Maternity Central  Center of Madonna and Child  Maternity HD  Health Center  Community-based distribution site  Case de santé  Mobile clinic  Private hospital or clinic  Pharmacy - private  Mobile clinic (private)  Center ANBEF  Kiosk Routier  Polyclinic or Private clinic  Boutique  Religious organizations  Community event  Friend / parent  Walking pharmacy  Other  Do not know  No response
208. You indicated that you stopped using \${base_method_lab}. How many months ago did you stop using \${base_method_lab}?  Enter -88 if respondent does not know. Enter -99 if there is no response.	<pre>\${still_base_method_yn} = 'no' and \${current_user_yn} != 'yes'</pre>





209. Have you experienced any problems or side effects while using \${current_method_lab}?	<pre>\${still_base_method_yn} = 'yes' or</pre>
210. What were the problems or side effects?	\${current_side_effects_ever} = 'yes'  No bleeding Less bleeding Irregular bleeding Spotting/bleeding Uterine cramping/lower abdominal pain Increased menstrual cramping Gained weight Lost weight Facial spotting/facial pigmentation Headaches Got infection Nausea/vomiting Lowered sex drive Vaginal dryness General weakness Diarrhea Mood swings Other Do not know No response
211. Are you currently experiencing any of these problems or side effects?	<pre>\${current_side_effects_ever} = 'yes'  O Yes O No O No response</pre>
212. Did you seek help for these problems or side effects?	<pre>\${current_side_effects_ever} = 'yes'  O Yes O No O No response</pre>
212a. From whom did you seek help?	\$\{current_side_effects_help\} = 'yes'  \times Same place as initial interview  \times Pharmacy - public  \times Maternity Central  \times Center of Madonna and Child  \times Maternity CHR  \times Maternity HD  \times Health Center  \times Community-based distribution site





	O Case de santé
	Mobile clinic
	O Private hospital or clinic
	O Pharmacy - private
	Mobile clinic (private)
	Center ANBEF
	○ Kiosk Routier
	O Polyclinic or Private clinic
	○ Boutique
	Religious organizations
	○ Community event
	○ Friend / parent
	○ Walking pharmacy
	Other
	O Do not know
	○ No response
	\${still base method yn} = 'no'
212 Did you aynavianas any problems or side	() Yes
213. Did you experience any problems or side effects while using \${base_method_lab}?	○ No
choose mine doing \$\{\text{sace_inclined_ids}\}.	
	O No response
	<pre>\${base_side_effects_ever} = 'yes'</pre>
	☐ No bleeding
	☐ Less bleeding
	☐ Heavier bleeding
	☐ Irregular bleeding
	☐ Spotting/bleeding
	☐ Uterine cramping/lower abdominal pain
	☐ Increased menstrual cramping
	☐ Gained weight
	☐ Lost weight
214. What were the problems or side effects?	☐ Facial spotting/facial pigmentation
	☐ Headaches
	☐ Got infection
	☐ Nausea/vomiting
	☐ Lowered sex drive
	☐ Vaginal dryness
	☐ General weakness
	☐ Diarrhea
	☐ Mood swings
	☐ Other
	☐ Do not know
	☐ No response
215. Are you currently experiencing any of these problems or side effects?	<pre>\${base_side_effects_ever} = 'yes'</pre>





	<ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>
216. Did you seek help for these problems or side effects?	<pre>\${base_side_effects_ever} = 'yes'  O Yes O No O No response</pre>
216a. From whom did you seek help?	\${base_side_effects_help} = 'yes'  Same place as initial interview Pharmacy - public Maternity Central Center of Madonna and Child Maternity CHR Maternity HD Health Center Community-based distribution site Case de santé Mobile clinic Private hospital or clinic Pharmacy - private Mobile clinic (private) Center ANBEF Kiosk Routier Polyclinic or Private clinic Boutique Religious organizations Community event Friend / parent Walking pharmacy Other Do not know No response
217a. At your initial family planning visit, do you feel you received too much, too little, or just enough information about problems or side effects you might experience?	\${consent_obtained}  O Too much O Just enough O Too little O No response
217b. At your initial family planning visit, do you feel you received too much, too little, or just enough information about what to do if you experience problems?	\${consent_obtained}  O Too much O Just enough O Too little O No response





	<pre>\${consent_obtained}</pre>
217c. At your initial family planning visit, do you feel you received too much, too little, or just enough information about how to switch methods?	<ul><li>○ Too much</li><li>○ Just enough</li><li>○ Too little</li><li>○ No response</li></ul>
	\${consent obtained}
217d. At your initial family planning visit, do you feel you received too much, too little, or just enough information about how to stop using your method?	<ul><li>○ Too much</li><li>○ Just enough</li><li>○ Too little</li><li>○ No response</li></ul>
SECTION 3: Future Use  Now I would like to ask about your future use of family planning.	<pre>\${consent_obtained} and ((not(\${still_base_method_yn} = 'yes' or \${current_user_yn} = 'yes')) or</pre>
301. Do you think you will use a contraceptive method to delay or avoid getting pregnant in the next 12 months?	<pre>\${consent_obtained} and ((not(\${still_base_method_yn} = 'yes' or \${current_user_yn} = 'yes')) or  O Yes O No O No response</pre>
302. When do you think you will start using a method?	<pre>\${future_user_pregnant} = 'yes'  X months X years Soon/now After the birth of this child Do not know No response (\${pregnant} = 'yes' and filter_list = 'pregnant') or filter_list = 'always'</pre>
Enter \${fp_start_lab}:	<pre>\${fp_start} = 'months' or \${fp_start}</pre>
303. What method do you think you will use?	\$\{future_user_pregnant\} = 'yes'  \( \) Female sterilization \( \) Male sterilization \( \) Implant \( \) IUD \( \) Injectables \( \) Pill \( \) Emergency contraception \( \) Male condom \( \) Female condom \( \) Standard days / cycle beads \( \) LAM \( \) Rhythm method





	○ Withdrawal
	Other traditional methods
	No response
	•
304. Where will you or your partner get \${fp_start_which_lab}?	\$\{\text{future_user_pregnant}\} = 'yes' \text{ and } \\ \text{\$\{fp_start_which}\} != '-99' \\ \text{Same place as initial interview} \\ \text{Pharmacy - public} \\ \text{Maternity Central} \\ \text{Center of Madonna and Child} \\ \text{Maternity HD} \\ \text{Maternity HD} \\ \text{Health Center} \\ \text{Community-based distribution site} \\ \text{Case de santé} \\ \text{Mobile clinic} \\ \text{Private hospital or clinic} \\ \text{Pharmacy - private} \\ \text{Mobile clinic (private)} \\ \text{Center ANBEF} \\ \text{Kiosk Routier} \\ \text{Polyclinic or Private clinic} \\ \text{Boutique} \\ \text{Religious organizations} \\ \text{Community event} \\ \text{Friend / parent} \\ \text{Walking pharmacy} \\ \text{Other}
	O Do not know
	○ No response
	<pre>\${future_user_pregnant} = 'yes' and \${fp start which} = '-99'</pre>
304. Where will you or your partner get your method?	Same place as initial interview Pharmacy - public Maternity Central Center of Madonna and Child Maternity CHR Maternity HD Health Center Community-based distribution site Case de santé Mobile clinic Private hospital or clinic Pharmacy - private Mobile clinic (private) Center ANBEF





	○ Kiosk Routier
	O Polyclinic or Private clinic
	○ Boutique
	Religious organizations
	○ Community event
	○ Friend / parent
	○ Walking pharmacy
	Other
	O Do not know
	○ No response
	\${future user pregnant} = 'no'
	□ Wants a/another child
	☐ Infrequent sex / Not having sex
	☐ Menopausal / Hysterectomy
	□ Subfecund / Infecund
	□ Not menstruated since last birth
	☐ Breastfeeding
	☐ Husband/partner away for multiple days
	☐ Up to God / fatalistic
	□ Respondent opposed
	☐ Husband / partner opposed
	☐ Others opposed
305. Can you tell me why you do not intend to use	☐ Religious prohibition
a method in the next 12 months?	☐ Knows no source
	<ul><li>☐ Fear of problems or side effects</li><li>☐ Health concerns</li></ul>
	□ Lack of access / too far
	☐ Costs too much
	☐ Preferred method not available
	□ No method available
	☐ Inconvenient to use
	☐ Interferes with body's processes
	□ Other
	□ Do not know
	□ No response
Thank the respondent for her time	
Thank the respondent for her time.  The respondent is finished, but there are still more questions for you to complete.	
QUESTIONN	IAIRE RESULT
	\${consent_obtained}
098. In what language was this interview	○ Anglais
conducted?	○ Français
	◯ Djerma/Sonraï





	<ul><li>○ Haussa</li><li>○ Fulfulde</li><li>○ Kanouri</li><li>○ Gourmantchema</li><li>○ Tamacheq</li><li>○ Toubou</li><li>○ Arabe</li><li>○ Autre</li></ul>
099. Record the result of the Client Exit Interview Questionnaire.	<ul><li>○ Completed</li><li>○ Postponed</li><li>○ Refused</li><li>○ Partly completed</li><li>○ Other</li></ul>