





PMA Niger Phase 4 Survey Client Exit Interview Baseline Questionnaire

001a. Your name:	
001b. Enter staff name below:	\${your_name_list} = 'other'
Please record your name	
	today() > date("2023-10-01") and today() < date("2024-03- 31")
002a. Is this date and time correct? \${today_formatted}	○ Yes ○ No
002b. Record the correct date and time.	\${system_date_check} = 'no' or today() < date("2023-10-01") or today() > date("2024-03-31")
	Day: Month: Year:
003a. Region	 ○ Tahoua ○ Maradi ○ Agadez ○ Tillaberi ○ Zinder ○ Dosso ○ Diffa ○ Niamey filter_list=\${this_country}
003b. Commune / Departement	
003c. Locality / Commune	
004. Enumeration Area For existing facilities the EA-level is determined from the dataset at a previous phase as a facility may be serving more than one EA.	
005a. Is this a facility from the previous phase or is this a new facility added this phase?	Follow up facility New facility
006. Name of the facility Please select the name of the facility from the previous phase.	<pre>\${fw_or_new} = 'fw'</pre>
006. Name of the facility	<pre>\${fw_or_new} = 'new'</pre>
007. Facility number Please record the number of the facility from the listing form.	





008. Is a competent respondent present and available to be interviewed today?	○ Yes ○ No
INFORMED CONSENT	\${available} = 'yes'
Find the competent female respondent. Administer the consent procedures.	
Bonjour. Je m'appelle	\${available} = 'yes'
009a. Read the verbal consent text.	\${available} = 'yes'
Then, ask: May I begin the interview now?	○ Yes ○ No
	(\${begin_interview}='yes')
009b. Respondent's signature	
Please ask the respondent to sign or check the box in agreement of their participation.	
Checkbox	0
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox.	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes')</pre>





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You may go back to obtain a signature or check the box or you		
should go back to the previous question to indicate the		
respondent does not want to be interviewed.		
009c. Respondent's name	\${consent obtained}	
	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
Enter the respondent's full name.		
010. Interviewer's name: \${your_name}	\${consent obtained} and	
Mark your name as a witness to the consent process.	$(\$\{your name text\} = "")$	
Mark your name as a withess to the consent process.		
010. Interviewer's name	\${consent_obtained} and	
Please record your name as a witness to the consent process.	(\${your_name_text} != '')	
You previously entered "\${your_name_text}."		
SECTION 1 – Background Information I would like to start by asking a few questions about yourself.		
\${consent_obtained	d}	
404 Did	¢(gangant abtained)	
101. Did you receive any family planning information or a	\${consent_obtained}	
method during your visit today?	○ Yes	
If no, thank her for her time and end the interview.	○ No	
	○ No response	
400 11	((for inform) - local	
102. How old were you at your last birthday?	<pre>\${fp_info_yn} = 'yes'</pre>	
102a. CHECK: The respondent is not eligible for interview. Please thank her for her time.	(\${age} < 15) or (\${age} > 49)	
103. Are you currently married or living together with a man as	<pre>\${fp info yn} = 'yes'</pre>	
if married?		
	Yes, currently married	
Probe: If no, ask whether the respondent is divorced, separated,	Yes, living with a man	
or widowed.	O Not currently in union: Divorced /	
	separated	
	O Not currently in union: Widow	
	○ No, never in union	
	○ No response	
104. What is the highest level of school you attended?	<pre>\${fp_info_yn} = 'yes'</pre>	
Only record formal schooling. Do not record bible or koranic	○ Never attended	
school or short courses.	○ Primary	
	Secondary	
	○ Tertiary	
	○ No response	
	O Do not know	
105. How many times have you given birth?	<pre>\${fp_info_yn} = 'yes'</pre>	
Enter 0 if she has never given birth. Enter -99 for no response.		
Zitter on one has hever given bildi. Effect 77 for he response.		
106. Imagine a 10-step ladder where on the bottom, the first	<pre>\${fp_info_yn} = 'yes'</pre>	
step, stand the poorest people, and on the highest step, the	One (poorest)	
10th, stand the rich. On which step is your household located		
today?	O Two	
cour, .	○ Three	



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[stairs-clipart.jpg]	○ Four○ Five○ Six○ Seven○ Eight○ Nine
	○ Ten (richest)○ No response
107. Is this the closest health facility to your current residence?	\${fp_info_yn} = 'yes' O Yes O No O Do not know No response
108. What was the main reason you did not go to the facility nearest to your home?	\${closest_hf_home}='no' No family planning services Inconvenient operating hours Bad reputation / Bad prior experience Do not like personnel No medicine Prefers to remain anonymous It is more expensive than other options Was referred Less convenient location Absence of provider Does not accept insurance Other Do not know No response
	\${fp_info_yn} = 'yes'
109. How much time did it take you to travel here today? Enter -88 for do not know in both, -99 for no response in both.	
Minutes	
Hours	
110. What means of transportation did you use to travel here? If multiple means used PROBE: What was the primary mode of transportation?	\$\{fp_info_yn\} = 'yes' \(\text{Motor vehicle (car, motorcycle, bus)} \) \(\text{Bicycle / pedicab / tricycle} \) \(\text{Animal drawn cart} \) \(\text{Walking} \) \(\text{Other} \) \(\text{No response} \)





Now I would like to ask about family planning services you received today.	
<pre>\${fp_info_yn} = 'y</pre>	es'
201. Was family planning the main reason you came here today?	\${fp_info_yn} = 'yes' O Yes O No O No response
202. What was the main reason for your visit today?	\${fp_reason_yn} = 'no' STI HIV/AIDS Maternal health Child health General health Other No response
203. During your visit today, were you given a family planning method, a prescription for a method, removal of an implant or IUD, or none of the above? Read all options aloud and select all that apply	\$\{fp_info_yn\} = 'yes' \[A contraceptive method \[A prescription for a method \[Removal of an implant/IUD \[None of the above \[No response
205. Which method were you prescribed or given?	selected(\${whatdone_today}, 'con traceptive_method') or selected(\${whatdone_today}, 'pre scription_met Female sterilization Male sterilization Inplant IUD Injectables Pill Emergency contraception Male condom Female condom Standard days / cycle beads LAM Rhythm method Withdrawal Other traditional methods No response
LCL_201. PROBE: Was the injection administered via syringe or small needle? Show the image to the respondent. [sayana depo 150x300.jpg]	<pre>(\${method_prescribed} = 'inj')</pre>





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LCL_202. Did you inject it yourself or did a healthcare provider do it for you?	<pre>\${injectable_probe} = 'small needle'</pre>
	Self Provider No Response
LCL_203. Were you offered the choice of doing the injection yourself?	<pre>\${injecter} = 'provider' O Yes O No O No response</pre>
LCL_204. Were you offered the choice of having the provider give you the injection?	\${injecter} = 'self' O Yes O No O No response
LCL_205. Have you heard that there is a type of injectable that you can inject yourself? [sayana_only.jpg]	<pre>(\${fp_info_yn} = 'yes') and (\${injecter} != 'self') O Yes O No O No response</pre>
LCL_206. Would you be interested in doing the injection yourself instead of going back to the provider?	<pre>(\${fp_info_yn} = 'yes') and (\${injecter} != 'self') O Yes O No O No response</pre>
205b. Were you able to have your implant or IUD removed during today's visit?	<pre>selected(\${whatdone_today},'rem</pre>
205c. Why were you not able to have your implant or IUD removed? Select all that apply	\$\{\text{removed_ok}\} = \'\no'\ \text{Facility not open} \text{Qualified provider not available} \text{Provider attempted but could not remove the implant or IUD} \text{Provider refused} \text{Cost of removal services} \text{Provider counseled against removal} \text{Told to return on another day} \text{Referred elsewhere} \text{Do not know} \text{No response}
206. Just before this visit, were you using the same method, did you switch from another method or were you using no method?	selected(\${whatdone_today},'con traceptive_method') or selected(\${whatdone_today},'pre scription_met O Same method Another method No method No response







207. How long have you been using this method without stopping?	\$\{\switch_method\} = '\same' \(\) X days \(\) X weeks \(\) X months \(\) X years \(\) No response
207. Enter a value for \${method_duration_lab}:	<pre>(\${method_duration_units} =</pre>
208. Have you ever used this method before?	<pre>(\${switch_method} = 'another') or (\${switch_method} = 'no') O Yes O No O No response</pre>
209. Have you used it in the past 12 months?	<pre>\${method_used_before_yn} = 'yes' O Yes O No O No response</pre>
210. During your visit today, did you obtain the method of family planning you wanted?	\${fp_info_yn} = 'yes' Yes No Neither, follow-up visit only No response
211. Which method did you initially want to use?	\$\{fp_obtain_desired\} = 'no' Female sterilization Male sterilization Implant IUD Injectables Pill Emergency contraception Male condom Female condom Standard days / cycle beads LAM Rhythm method Withdrawal Other traditional methods No response
212. Why didn't you obtain the method you wanted?	\$\{fp_obtain_desired\} = 'no' Method out of stock Method not available at all Provider not trained to provide the method Provider recommended a different method Not eligible for method





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	Decided not to adopt a methodToo costlyOtherDo not knowNo response
213. Who made the final decision about what method you got today?	selected(\${whatdone_today},'con traceptive_method') or selected(\${whatdone_today},'pre scription_met O Respondent alone O Provider O Partner O Respondent and provider O Respondent and partner O Other O Do not know O No response
214. Did you pay any money for any of the family planning services you received or were provided today?	<pre>selected(\${whatdone_today},'con</pre>
215. Did the provider tell you that if you do not take the pill every day, your chances of becoming pregnant are higher?	<pre>\${method_prescribed} = 'pill' O Yes O No O No response</pre>
216. Did the provider tell you that if you are more than one month late for your shot, your chances of becoming pregnant are higher?	<pre>\${method_prescribed} = 'inj' O Yes O No O No response</pre>
Now I am going to ask you some questions about the family planning consultation you had with your provider today. Would you completely agree, agree, disagree, completely disagree with the following statements?	<pre>\${fp_info_yn} = 'yes'</pre>
217. I felt encouraged to ask questions and express my concerns.	\${fp_info_yn} = 'yes' Completely agree Agree Disagree Completely disagree Do not know No response
218. The provider made efforts to ensure there were no interruptions during our session.	\$\{fp_info_yn\} = 'yes' \(\cap \) Completely agree \(\cap \) Agree \(\cap \) Disagree \(\cap \) Completely disagree



	○ Do not know
	○ No response
219. The provider asked me questions in order to provide	<pre>\${fp_info_yn} = 'yes'</pre>
counseling that fit me personally.	○ Completely agree
	○ Agree
	○ Disagree
	O Completely disagree
	O Do not know
	○ No response
220. I received all of the information I wanted to know about	<pre>\${fp info yn} = 'yes'</pre>
my options for contraceptive methods.	○ Completely agree
	○ Agree
	○ Disagree
	○ Completely disagree
	O Do not know
	○ No response
221. The provider gave me the time I needed to consider the	\${fp info yn} = 'yes'
contraceptive options we discussed.	Completely agree
contraceptive options we discussed.	
	Agree
	O Disagree
	Completely disagree
	O Do not know
	○ No response
222. After this consultation, I could understand how my body	<pre>\${fp_info_yn} = 'yes'</pre>
might react to using contraception.	Completely agree
	Agree
	○ Disagree
	○ Completely disagree
	O Do not know
	○ No response
223. I could understand how to use the method(s) we talked	<pre>\${fp_info_yn} = 'yes'</pre>
about during the consultation.	○ Completely agree
	○Agree
	○ Disagree
	○ Completely disagree
	O Do not know
	○ No response
224. I was able to give my opinion about what I needed.	<pre>\${fp_info_yn} = 'yes'</pre>
	○ Completely agree
	Agree
	○ Disagree
	○ Completely disagree
	O Do not know
	○ No response
225. I felt pressured by the healthcare provider to use the	<pre>\${fp info yn} = 'yes'</pre>
method they wanted me to use.	Completely agree
	Agree





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	○ Disagree		
	Completely disagree		
	O Do not know		
	O No respor		
226. I felt scolded because of my marital status.			_yn} = 'yes'
	Complete	y agree	
	○ Agree		
	O Disagree	v disastras	
	CompleteDo not kn		
	O No respor		
227. Did the provider discuss the role of your husband/partner	· · · · · · · · · · · · · · · · · · ·		
in using contraception?	<pre>(\${fp_info_yn} = 'yes') and (\${marital status} =</pre>		
456 45	'currently married' or		
	\${marit	tal_status}	= 'curre
	○ Yes		
	○ No		
	O No response		
227a. Did you discuss contraceptive use with your	$(\$\{fp_info_yn\} = 'yes')$ and		
husband/partner before today's visit?	<pre>(\${marital_status} = 'currently married' or</pre>		
			;} = 'curr
	○ Yes		
	○ No		
	O No respor	ise	
	\${injecter} = 'self'		
LCL_207. Did you receive the following information about self-in	jection, includ	ing:	
	Yes	No	No response
a. Where to store the injection material until you use it?	\circ	0	0
b. What do with the syringe after the injection?	\circ	0	0
c. An instruction sheet to take home to remind you of steps for self-injection	0	0	0
d. A reinjection calendar to take home for example, information on when and how to remember your next injection date?	0	0	0
LCL_208. How comfortable do you feel using the method on your own?	<pre>\${injectable_probe} = 'small needle'</pre>		
,	O Very com	ortable	_
	○ Comfortable		
	○ Uncomfortable		
	O Very uncomfortable		
	O Do not kn		
	O No respor	ise	
228. During your visit today, were you told by the provider	<pre>selected(\${whatdone_today},'con</pre>		
about side effects or problems you might have with			
\${method_prescribed_lab} to delay or avoid pregnancy?			ption_met





	0		
	○ Yes		
	○ No		
	○ No response		
229. According to the provider, what are the possible side	<pre>\${fp_side_effects_yn} = 'yes'</pre>		
effects or problems related to use of \${method_prescribed_lab}	☐ Less bleeding or no bleeding		
?	☐ Heavier bleeding		
Read all options aloud and select all that apply	☐ Irregular bleeding		
	☐ Spotting/bleeding		
	☐ Non-specific bleeding changes		
	☐ Uterine cramping/Lower abdominal		
	pain		
	☐ Weight gain		
	☐ Weight loss		
	☐ Facial spotting/facial pigmentation		
	☐ Headaches		
	☐ Infection		
	☐ Nausea/vomiting		
	☐ Increased menstrual cramping		
	☐ Lowered sex drive		
	☐ Vaginal dryness		
	☐ Infertility/sterility		
	☐ Delayed return to fertility		
	☐ Method gets lost inside body		
	☐ General weakness		
	□ Diarrhea		
	☐ Other		
	☐ Do not know		
	☐ No response		
230. Were you told what to do if you experienced these side	<pre>\${fp_side_effects_yn} = 'yes'</pre>		
effects or problems?			
	○ No		
	○ No response		
221 Duning various init to day various variotal day the many idea	selected(\${whatdone today},'con		
231. During your visit today, were you told by the provider about methods of family planning other than	traceptive method') or		
\${method_prescribed_lab} that you could use?	selected(\${whatdone_today},'pre		
The triod_preseribed_tab; that you could use.	scription_met		
	○Yes		
	○ No		
	○ No response		
232. What methods were you told about?	<pre>\${fp_told_other_methods_cc} =</pre>		
Select all that apply	'yes'		
Select all that apply	☐ Female sterilization		
	☐ Male sterilization		
	☐ Implant		
	□IUD		
	☐ Injectables		
	□ Pill		
	☐ Emergency contraception		
	☐ Male condom		

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	☐ Female condom☐ Standard days / cycle beads☐ LAM☐ Rhythm method			
	□ Withdrawal			
	☐ Other traditional methods☐ No response			
233. Were you told that you could switch to a different method	selected(\${whatdone today},'con			
in the future?	traceptive_method') or selected(\${whatdone_today},'pre scription_met			
	YesNoNo response			
234. Were you told that you could NOT switch to a different method in the future?	<pre>selected(\${whatdone_today},'con</pre>			
	○ Yes○ No○ No response			
SECTION 3: Client Satisfaction				
Now I would like to ask about the service	es you received today.			
<pre>\${fp_info_yn} = 'yes'</pre>				
	\${fp_info_yn} = 'yes'			
301. How long did you wait between the time you arrived at this facility and the time you were able to see a provider for the consultation? Enter responses in minutes and hours. 0 is a possible answer. Enter -88 for do not know in both, -99 for no response in both.				
Minutes				
Hours				
302. Overall, how satisfied are you with the family planning services you received at this establishment today? Would you say very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, or very dissatisfied?	\${fp_info_yn} = 'yes' Very satisfied Satisfied Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied No response			
303. Would you refer your relative or friend to this facility?	<pre>\${fp info yn} = 'yes'</pre>			





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304. Would you return to this facility?	<pre>\${fp info yn} = 'yes'</pre>					
,	○ Yes					
	○ No					
	O Do not know					
	○ No response					
		\${fp_i	nfo_yn}	= 'yes'		
305. People have different opinions about family planning services. In your community, would you say most people, some people or few people have the following opinions about family planning services:						
1 = Most 2 = Some 3 = Few -99 = No Response						
	1	2	3	-99		
a. Women are treated respectfully when they go to this facility for family planning.	0	0	0	0		
b. Women will be able to receive family planning method of their choice at this facility.	0	0	0	0		
c. Women have access to affordable family planning services at this facility.	0	0	0	0		
Thank the respondent for her time.	\${available} = 'yes'					
The respondent is finished, but there are still more questions for you to complete.						
Thank you.	\${available} != 'yes'					
There are still more questions for you to complete.						
QUESTIONNAIRE RESULT						
098. In what language was this interview conducted?	\${consent obtained}					
	○ French	1				
	O Djerm	a/Sonraï				
	Haussa					
	○ Fulfulde					
	○ Kanouri					
	○ Gourmantchema					
	○ Tamacheq					
	○ Toubou					
	O Arabic					
	Other					
099. Record the result of the Client Exit Interview Questionnaire.		\${fp_info_yn} != 'no'				
Questionnaire.	Completed					
	OPostponed					
	○ Refused○ Partly completed					
	Other					