

<b>Service Delivery Point (SDP) Questionnaire</b>
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NO	QUESTIONS AND FILTERS	CODING CATEGORIES	SKIP								
<b>IDENTIFICATION</b>											
A	<b>Interviewer's name: Is this your name?</b> [ODK will display the name associated with the phone's serial number.]  <i>Check the button next to the name if that is your name and select 'yes' here. Do not check the button if that is not your name and select 'no' here (long press to remove response next to the name if needed).</i>	Yes ..... 1 No ..... 0									
	<b>Enter your name below.</b> <i>Please record your name</i>	Interviewer's Name									
B	<b>Current date and time.</b> [ODK will display on screen]  <b>Is this date and time correct?</b>	Yes ..... 1 No ..... 0	Skip to E if Yes								
C	<b>Record the correct date and time.</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%;">Date</td> <td style="width: 25%;">Day</td> <td style="width: 25%;">Month</td> <td style="width: 25%;">Year</td> </tr> <tr> <td>Time</td> <td>Hour</td> <td>Min</td> <td></td> </tr> </table>	Date	Day	Month	Year	Time	Hour	Min		
Date	Day	Month	Year								
Time	Hour	Min									
D1	<b>Province</b>	ODK Will populate a list of all provinces in the survey sample									
D2	<b>District</b>	ODK will populate a list of Districts based on the Province selected for SQ E1									
D3	<b>Subdistrict</b>	ODK will populate a list of Subdistricts based on the District selected for SQ E2									
D4	<b>Village</b>	ODK will populate a list of Villages based on the Subdistricts selected for SQ E3									
D5	<b>Blok Sensus</b>										
E	<b>Facility number</b> <i>Please record the number of the facility from the listing form.</i>										
F	<b>Type of facility</b> <i>Please select the type of facility.</i>	Hospital ..... 1 Maternity Hospital ..... 2 Health Center ..... 3 Sub Health Center ..... 4 Health Clinic ..... 5 Village Health Post ..... 6 Delivery Post ..... 7 Private Doctor ..... 8 Private Obstetrician ..... 9 Private Midwife ..... 10 Pharmacy ..... 11 Other ..... 96									
G	<b>Managing authority</b> <i>Please select the managing authority for the facility.</i>	Government ..... 1 NGO ..... 2 Faith-based organization ..... 3 Private ..... 4 Other ..... 5									

Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES	SKIP
H	<b>Is a competent respondent present and available to be interviewed today?</b>	Yes ..... 1 No ..... 0	Skip to N if No
<b>INFORMED CONSENT</b>			
<i>Find the competent respondent responsible for patient services (main administrator and family planning in-charge) who is present at the facility. Read the greeting on the next screen:</i>			
<p>Hello. My name is _____ and I am working for BKKBN in collaboration with the University of North Sumatra, Universitas Gadjah Mada, Hasanuddin University, and the Central Bureau of Statistics to assist the government and communities in knowing more about health services. Now I will read a statement explaining the survey.</p> <p>Your facility was randomly selected to participate in this study. We will be asking you questions about family planning and other reproductive health services and will ask to see patient registers. No patient names from the registers will be reviewed, recorded or shared. The information about your facility may be used by health organizations for planning service improvements or further studies of health services. The data collected from your facility will also be used by researchers for analyses. However, the name of your facility will not be provided, and any reports by researchers who use your facility data will only present information in aggregate form so that your facility cannot be identified.</p> <p>We are asking for your help to ensure that the information we collect is accurate. If there are questions for which someone else is the most appropriate person to provide the information, we would appreciate your introducing us to that person.</p> <p>You may refuse to answer any question or choose to stop the interview at any time. Do you have any questions about the survey?</p>			
I	Provide a paper copy of the Consent Form to the respondent and explain it. Then, ask: <b>May I begin the interview now?</b>	Yes ..... 1 No ..... 0	Skip to P if No
	<b>Respondent's signature</b> <i>Please ask the respondent to sign or check the box in agreement of their participation.</i>	Gather signature: Check box: <input type="checkbox"/>	
J	<b>Interviewer's name</b> <i>Please record your name as a witness to the consent process. You previously entered "[NAME FROM SQ B]."</i>		
K	<b>Name of the facility</b> <i>Please record the name of the facility.</i>		
L	<b>What is your position in this facility?</b> <i>Select the highest managerial qualification of the respondent.</i>	Owner ..... 1 In-charge / manager ..... 2 Staff ..... 3	
<b>Section 1 – Information about services</b>			
<i>Now I would like to ask about the services provided at this facility</i>			
0	<b>Have you been contracted by BPJS?</b>	Yes ..... 1 No ..... 0	
1	<b>What year did this facility first begin offering health services / products?</b> <i>Enter Jan 2020 for do not know.</i>	Month: Year:	
2	<b>How many days each week is the facility routinely open?</b> <i>Enter a number between 0 and 7. Enter 0 for less than 1 day per week. Enter -88 for do not know, -99 for no response</i>	Number of days	

Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES		SKIP	
3	<p><b>Now I have some questions about staffing for this facility.</b></p> <p><b>For the following questions, please tell me how many staff with this qualification are currently assigned to this facility.</b></p> <p><b>Finally, tell me the total number present at any time today.</b></p> <p><b>We want to know the highest technical qualification that any staff may hold regardless of the person's actual assignment or specialist studies.</b></p> <p><i>Enter -88 for do not know and -99 for no response. 0 is a possible answer.</i></p>	<p>Doctor .....</p> <p>Midwife .....</p> <p>Nurse/Paramedics/Medical Assistants .....</p> <p>Pharmacist/Pharmaceutical Technician .....</p> <p>Medical Technologist .....</p> <p>Other Medical Staffs .....</p>	<p><u>Actual #</u></p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p><u>Present today</u></p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	
	<p><b>CHECK G: type of facility?</b></p>	<p>Hospital ..... 1</p> <p>Maternity Hospital ..... 2</p> <p>Health Center ..... 3</p> <p>Sub Health Center..... 4</p> <p>Health Clinic..... 5</p> <p>Village Health Post..... 6</p> <p>Delivery Post..... 7</p> <p>Private Doctor ..... 8</p> <p>Private Obstetrician..... 9</p> <p>Private Midwife..... 10</p> <p>Pharmacy..... 11</p> <p>Other .....</p>			<p>Skip to 8 if G is 12</p>
4	<p><b>Is there a healthcare worker present at the facility at all times or officially on call for the facility at all times (24 hours a day) for emergencies?</b></p>	<p>Yes, 24-hr staff..... 1</p> <p>No, no 24-hr staff ..... 0</p> <p>No response..... -99</p>			
5	<p><b>Do you have an estimate of the size of the catchment population that this facility serves that is, the target, or total population living in the area served by this facility?</b></p>	<p>No catchment area..... 1</p> <p>Yes, knows size of catchment area..... 2</p> <p>Doesn't know size of catchment area ..... -88</p> <p>No response..... -99</p>			<p>Skip to 7 if No or DK</p>
6	<p><b>What is the size of the catchment population?</b></p> <p><i>Record the number of people living in the area served by this facility.</i></p>	<p>Number of people</p>			
7	<p><b>How many beds does the facility have?</b></p> <p><i>0 is a possible answer. Enter -88 for do not know, -99 for no response.</i></p>	<p>Number of beds</p>			
8	<p><b>When was the last time an owner / supervisor from outside this facility came here to visit?</b></p>	<p>Never external supervision..... 0</p> <p>Within the past 6 months..... 1</p> <p>More than 6 months ago ..... 2</p> <p>Don't know ..... -88</p> <p>No response..... -99</p>			
9	<p><b>Does this facility have electricity today?</b></p> <p><i>Select for running electricity only. If electricity was off for more than two hours today, mark no.</i></p>	<p>Yes..... 1</p> <p>No..... 0</p>			

Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES		SKIP																					
10	<p><b>Does this facility have running water today?</b></p> <p>Select for running water only. If water was off for more than two hours today, mark no.</p>	Yes ..... 1 No..... 0																							
	<p><b>CHECK G: type of facility?</b></p>	Hospital ..... 1 Maternity Hospital ..... 2 Health Center ..... 3 Sub Health Center..... 4 Health Clinic ..... 5 Village Health Post..... 6 Delivery Post..... 7 Private Doctor ..... 8 Private Obstetrician..... 9 Private Midwife ..... 10 Pharmacy ..... 11 Other ..... 96		Skip to 13 if G is 12																					
11	<p><b>How many hand-washing facilities are available on site for staff to use?</b></p> <p>Enter -88 for do not know, -99 for no response.</p>	Number of facilities		Skip to 13 if 0																					
12	<p><b>Ask to see the nearest handwashing facility. At the hand washing facility OBSERVE:</b></p> <p>Select all that apply.</p> <p>Soap is present.....</p> <p>Water source is present: stored water.....</p> <p>Water source is present: running water.....</p> <p>Hand washing area is near a sanitation facility.....</p> <p>None of the above .....</p> <p>Did not see the facility .....</p>		<table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>Soap is present.....</td> <td>1</td> <td>0</td> </tr> <tr> <td>Water source is present: stored water.....</td> <td>1</td> <td>0</td> </tr> <tr> <td>Water source is present: running water.....</td> <td>1</td> <td>0</td> </tr> <tr> <td>Hand washing area is near a sanitation facility.....</td> <td>1</td> <td>0</td> </tr> <tr> <td>None of the above .....</td> <td>-77</td> <td>0</td> </tr> <tr> <td>Did not see the facility .....</td> <td>1</td> <td>0</td> </tr> </tbody> </table>		Yes	No	Soap is present.....	1	0	Water source is present: stored water.....	1	0	Water source is present: running water.....	1	0	Hand washing area is near a sanitation facility.....	1	0	None of the above .....	-77	0	Did not see the facility .....	1	0	
	Yes	No																							
Soap is present.....	1	0																							
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Water source is present: running water.....	1	0																							
Hand washing area is near a sanitation facility.....	1	0																							
None of the above .....	-77	0																							
Did not see the facility .....	1	0																							
13	<p><b>Does the facility have a functioning computer?</b></p> <p>No need to observe</p>	Yes ..... 1 No..... 0																							
	<p><b>CHECK G: type of facility?</b></p>	Hospital ..... 1 Maternity Hospital ..... 2 Health Center ..... 3 Sub Health Center..... 4 Health Clinic ..... 5 Village Health Post..... 6 Delivery Post..... 7 Private Doctor ..... 8 Private Obstetrician..... 9 Private Midwife ..... 10 Pharmacy ..... 11 Other ..... 96		Skip to 15 if G is 12																					
14	<p><b>How does this facility finally dispose of sharp items or filled sharps boxes?</b></p>	Never have sharps waste..... 0 Burn in incinerator..... 1 Open Burning ..... 2 Dump without burning ..... 3 Remove offsite ..... 4 Other ..... 5 No response..... -99																							
<p><b>Section 2 – Family Planning Services</b></p> <p>Now I would like to ask about family planning services provided at this facility.</p>																									

Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES		SKIP
15	<b>Do you usually offer family planning services / products?</b>	Yes..... 1 No..... 0		Skip to 19 if No
16	<b>What year did this facility first begin offering family planning services / products?</b>  The respondent reported that the facility opened in [YEAR MONTH FROM SQ1]  <i>Enter Jan 2020 for do not know.</i>	Month:  Year:		
17	<b>How many days in a week are family planning services / products offered / sold here?</b>  The facility is open [DAYS FROM SQ2] per week.  <i>Enter a number between 0 and 7. Enter 0 for less than 1 day per week. Enter -88 for do not know, -99 for no response.</i>	Number of days		
18	<b>Are family planning services / products offered here today?</b>	Yes..... 1 No..... 0		
19	<b>Does this facility provide family planning supervision, support, or supplies to village health volunteers?</b>	Yes..... 1 No..... 0		Skip to 22 if No
20	<b>How many village health volunteers are supported by this facility?</b>  <i>Record only village health volunteers who receive supervision, support, or supplies for family planning.</i>  <i>If any health volunteers were recorded as paid staff of the facility in SQ3 they should not be listed as VHVs as well.</i>  <i>Enter -88 for do not know, -99 for no response.</i>	Number of Village Health Volunteers		
21	<b>Do the village health volunteers provide any of the following contraceptives:</b> Condoms..... Pills..... Injectables..... None of the Above.....	..... ..... ..... .....	<u>Yes</u> 1 1 1 -77	<u>No</u> 0 0 0
22	<b>How many times in the last 12 months has a mobile outreach team visited your facility to deliver supplementary/additional family planning services?</b>  <i>Enter -88 for do not know, -99 for no response. 0 is a possible answer.</i>	Number of times:		
	<b>CHECK 15:</b> Offer FP services/products?	Yes..... 1 No..... 0		Skip to 25 if No

Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES			SKIP
23	<p><b>Does this facility have any routine user-fees or charges for any services related to family planning?</b></p> <p><i>This includes any fees, including those for registration or for client health records.</i></p>	Yes .....	1		Skip to 25 if No
		No.....	0		
24	<p><b>Are the official fees posted so that the client can easily see them?</b></p> <p><i>If yes, posted fees must be observed.</i></p>	Yes, all fees are posted.....	1		
		Some, not all, fees posted.....	2		
		No posted fees .....	0		
		No response.....	-99		
25	<p><b>Do you collect information about clients' opinion in any of the following ways?</b></p> <p><i>Select all methods that apply.</i></p> <p>Suggestion box.....</p> <p>Client survey form.....</p> <p>Client interview form.....</p> <p>Official meeting with community leaders.....</p> <p>Informal discussion with client or community.....</p> <p>Direct client feedback to staff.....</p> <p>Other.....</p> <p>None of the above.....</p> <p>Don't know.....</p> <p>No response.....</p>		<u>Yes</u>	<u>No</u>	Skip to 29 if "None of the above"
			1	0	
			1	0	
			1	0	
			1	0	
			1	0	
			1	0	
			-77		
			-88		
			-99		
26	<p><b>Is there a procedure for reviewing or reporting on clients' opinions?</b></p>	Yes .....	1		Skip to 28 if No
		No.....	0		
27	<p><b>Ask to see a report or form on which data are compiled or discussion is reported.</b></p>	Report seen.....	1		
		Report not seen.....	2		
28	<p><b>In the past 12 months, have any changes been made in the program as a result of client opinion?</b></p> <p><i>If yes, indicate if the change(s) are related to any of the listed topics.</i></p>	No.....	0		
		Yes, change in services or times offered or way services are provided.....	1		
		Yes, change for client comfort.....	2		
		Other .....	3		
		Don't know .....	-88		
		No response.....	-99		
	<p><b>CHECK 15: Offer FP services/products?</b></p>	Yes .....	1		Skip to 30 if No
		No.....	0		
29	<p><b>In the past 12 months, have there been any meetings where service statistics (or inventory) for family planning are discussed with staff?</b></p>	Yes .....	1		
		No.....	0		
30	<p><b>Do you use any of the following to review service data for monitoring and evaluation?</b></p> <p><i>Ask to see any reports, wall graphs or charts that show service data has been reviewed. Select all relevant types of documentation observed.</i></p> <p>Wall chart / graph .....</p> <p>Written report / minutes .....</p> <p>Other.....</p> <p>Nothing observed .....</p>		<u>Yes</u>	<u>No</u>	
			1	0	
			1	0	
			1	0	
			1	0	
	<p><b>CHECK 15: Offer FP services/products?</b></p>	Yes .....	1		Skip to 40 if No
		No.....	0		

Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES							SKIP																	
31	<p><b>Which of the following methods of contraception are counseled, provided, prescribed/referred and/or charged?</b></p> <p><i>Cou: Counseled; Pro: Provided; Pre: Prescribed / Referred; Chg: charge</i></p> <p><i>All options should be read aloud</i></p>	<u>Cou</u> Yes	<u>Cou</u> No	<u>Pro</u> Yes	<u>Pro</u> No	<u>Pre</u> Yes	<u>Pre</u> No	<u>Chg</u> Yes	Skip to 33 if no charges																	
	Female Sterilization.....	1	0	1	0	1	0	1																		
	Male Sterilization .....	1	0	1	0	1	0	1																		
	Implants .....	1	0	1	0	1	0	1																		
	IUD .....	1	0	1	0	1	0	1																		
	Injectables – 3 months .....	1	0	1	0	1	0	1																		
	Injectables – 31 months .....	1	0	1	0	1	0	1																		
	Pill .....	1	0	1	0	1	0	1																		
	Male Condom .....	1	0	1	0	1	0	1																		
	Emergency contraception .....	1	0	1	0	1	0	1																		
	Diaphragm.....	1	0	1	0	1	0	1																		
	LAM.....	1	0																							
	Rhythm method .....	1	0																							
Withdrawal .....	1	0																								
32	<p><b>How much do you charge for one unit of each method that you provide?</b></p> <p><i>Enter all prices in Indonesian rupiah.</i></p> <p><i>Enter -88 for do not know, -99 for no response.</i></p> <p>[ODK will only display the methods for which the facility charges from SQ 31.]</p>	<p>Female Sterilization _____</p> <p>Male Sterilization _____</p> <p>Implants _____</p> <p>IUD _____</p> <p>Injectables – 3 months _____</p> <p>Injectables – 1 month _____</p> <p>Pills _____</p> <p>Male condom _____</p> <p>Emergency Contraception _____</p> <p>Diaphragm _____</p>																								
	<b>CHECK G: type of facility?</b>	Hospital .....	1	Maternity Hospital .....	2	Health Center .....	3	Sub Health Center.....	4	Health Clinic.....	5	Village Health Post.....	6	Delivery Post.....	7	Private Doctor .....	8	Private Obstetrician.....	9	Private Midwife.....	10	Pharmacy.....	11	Other .....	96	Skip to 39b if G is 12
	<b>CHECK 31: Are implants provided?</b>	Yes .....	1	No.....	0	Skip to 35 if No																				
33	<b>On days when you offer family planning services, does this facility have trained personnel able to insert implants?</b>	Yes .....	1	No.....	0																					
34	<b>On days when you offer family planning services, does this facility have trained personnel able to remove implants?</b>	Yes .....	1	No.....	0																					
	<b>CHECK 31: Are IUDs provided?</b>	Yes .....	1	No.....	0	Skip to 37 if No																				

Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES			SKIP
35	<b>On days when you offer family planning services, does this facility have trained personnel able to insert IUDs?</b>	Yes .....	1		
		No.....	0		
36	<b>On days when you offer family planning services, does this facility have trained personnel able to remove IUDs?</b>	Yes .....	1		
		No.....	0		
	<b>CHECK 31: Are implants provided?</b>	Yes .....	1		Skip to 38 if No
		No.....	0		
37	<b>Does this facility have the following supplies needed to insert and/or remove implants:</b>  <i>Read out all supplies and select all that apply. Supplies do not need to be observed.</i>		<u>Yes</u>	<u>No</u>	
		Clean Gloves .....	1	0	
		Antiseptic .....	1	0	
		Sterile Gauze Pad or Cotton .....	1	0	
		Wool .....			
		Local Anesthetic .....	1	0	
		Sealed Implant Pack .....	1	0	
		Surgical Blade .....	1	0	
		None of the above .....	-77		
		No response .....	-99		
	<b>CHECK 31: Are IUDs provided?</b>	Yes .....	1		Skip to 39 if No
		No.....	0		
38	<b>Does this facility have the following supplies needed to insert and/or remove IUDs:</b>  <i>Read out all supplies and select all that apply. Supplies do not need to be observed.</i>		<u>Yes</u>	<u>No</u>	
	Sponge-holding forceps .....		1	0	
	Speculums (large and medium) .....		1	0	
	Tenaculum .....		1	0	
	Clamp .....		1	0	
	None of the above .....		-77		
	No response .....		-99		
	<b>CHECK G: type of facility?</b>	Hospital .....	1		39b if G is 12
		Maternity Hospital .....	2		
		Health Center .....	3		
		Sub Health Center.....	4		
		Health Clinic.....	5		
		Village Health Post.....	6		
		Delivery Post.....	7		
		Private Doctor .....	8		
		Private Obstetrician.....	9		
		Private Midwife.....	10		
		Pharmacy .....	11		
		Other .....	96		



Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES		SKIP	
		Total # of visits	# of new clients		
39a	<p><b>From family planning register, record:</b>                      (1) The total number of family planning visits (new and continuing) in the last completed month, for each method.                      (2) The number of new clients who received family planning services in the last completed month, for each method.  <i>Past completed month. Enter -88 for no not know, enter -99 for no response.</i></p>	Female Sterilization..... Male Sterilization ..... Implant insertions ..... IUD insertion ..... Injectables – 3 month ..... Injectables – 1 month ..... Pill ..... Male Condom ..... Emergency contraception ..... Diaphragm.....	_____ _____ _____ _____ _____ _____ _____ _____ _____	_____ _____ _____ _____ _____ _____ _____ _____	
39b	<p><b>From family planning record book, record:</b>                      The total number of family planning products sold in the last completed month, for each method.  <i>The total number of family planning products sold in the last completed month, for each method.                      Enter -88 for no not know, enter -99 for no response.</i></p>	Implant ..... IUD ..... Injectables – 3 month ..... Injectables – 1 month ..... Pill ..... Male Condom ..... Emergency contraception ..... Diaphragm.....	_____ _____ _____ _____ _____ _____ _____ _____	# of units sold	
40	<p><b>Which of the following services are provided at this facility:</b>  <i>Read all options and select all that apply.</i></p> Antenatal ..... Delivery..... Postnatal..... Post-abortion .....	..... ..... ..... .....	Yes 1 1 1 1	No 0 0 0 0	Skip to 45 if no post-natal, delivery and post-abortion. Skip to 43 if no postnatal & delivery and yes post-abortion
41	<p><b>Which of the following is discussed with the mother before she leaves the facility with the newborn after delivery:</b>  <i>Read all options and select all that apply.</i></p> Diet, nutrition, and exercises ..... Postpartum mental health..... Return to fertility ..... Healthy timing and spacing of pregnancies ..... Advice on: Lactational Amenorrhea Method ..... Long-acting methods ..... FP methods for birth spacing ..... None of the above.....	..... ..... ..... ..... ..... ..... ..... ..... .....	Yes 1 1 1 1 1 1 1 1 -77	No 0 0 0 0 0 0 0 0	
42	<p><b>Is the woman offered a method of family planning during the postnatal visit?</b></p>	Yes ..... No.....	1 0		
	<p><b>CHECK 40:</b> Are post-abortion services offered?</p>	Yes ..... No.....	1 0		Skip to 45 if No

Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES			SKIP
43	<b>During post-abortion visits, which of the following is discussed with the client:</b> <i>Read all options and select all that apply.</i>		<u>Yes</u>	<u>No</u>	
	Post-abortion mental health.....	1	0		
	Return to fertility .....	1	0		
	Healthy timing and spacing of pregnancies .....	1	0		
	<u>Advice on:</u>	1	0		
	Long-acting methods .....	1	0		
	FP methods for birth spacing..... None of the above .....	-77			
44	<b>Is the woman offered a method of family planning during the post-abortion visit?</b>	Yes.....	1		
		No.....	0		
45	<b>Which of the following reproductive health services do you offer to unmarried adolescents?</b> <i>Read all options and select all that apply.</i>		<u>Yes</u>	<u>No</u>	
	Counsel for contraceptive methods .....	1	0		
	Provide contraceptive methods .....	1	0		
	Prescribe / refer contraceptive methods .....	1	0		
	None of the above .....	-77			
46	<b>Does this facility offer any service related to diagnosis, treatment, or supportive services for HIV?</b>	Yes.....	1		
		No.....	0		
47	<b>Does this facility offer any service related to diagnosis, treatment, or supportive services for STIs other than HIV?</b>	Yes.....	1		
		No.....	0		
	<b>CHECK 46: Offers HIV services?</b>	Yes.....	1	Skip to 50 if No	
		No.....	0		
48	<b>Which of the following family planning services do you offer to clients who come in for HIV services:</b> <i>Read all options and select all that apply.</i>		<u>Yes</u>	<u>No</u>	
	Counsel for contraceptive methods?.....	1	0		
	Provide contraceptive methods?.....	1	0		
	Prescribe / refer contraceptive methods? .....	1	0		
	None of the above .....	-77			
49	<b>During an HIV consultation does the provider:</b>		<u>Yes</u>	<u>No</u>	<u>DK</u>
	Ask the client about reproductive intentions? .....	1	0	-88	
	Discuss the FP method preferred by the client? .....	1	0	-88	
	Discuss dual method use? .....	1	0	-88	
	Provide condoms? .....	1	0	-88	
	Discuss instructions and side effects of chosen FP method? .....	1	0	-88	
Offer an FP method?.....	1	0	-88		
	<b>CHECK 15: Offer FP services/products?</b>	Yes.....	1	Skip to 57 if No	
		No.....	0		

Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES		SKIP																																																																																
50	<p><b>Ask to see the room where examinations for family planning are conducted</b></p> <p><i>For each of the following items, check to see whether item is either in room where examinations are conducted or in an adjacent room.</i></p> <p><i>O: Observed; RU: Reported, Unseen; NA: Not Available</i></p> <p><i>Must answer all of the above or none of the above.</i></p>	<table border="0"> <tr> <td></td> <td style="text-align: center;"><u>O</u></td> <td style="text-align: center;"><u>R</u></td> <td style="text-align: center;"><u>U</u></td> <td style="text-align: center;"><u>NA</u></td> </tr> <tr> <td>Running water (piped) .....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">2</td> <td></td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Other running water (bucket with tap or pour pitcher) ...</td> <td></td> <td></td> <td style="text-align: center;">2</td> <td></td> </tr> <tr> <td>Water in bucket or basin (water reused).....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Hand-washing soap .....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Single-use hand drying towels.....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Waste receptacle with lid and plastic liner.....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Sharps container.....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Disposable latex gloves .....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Disinfectant .....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Disposable needles and syringes .....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Auditory privacy .....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Visual privacy.....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Examination table .....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td>Client educational materials on FP .....</td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> <tr> <td></td> <td style="text-align: center;">1</td> <td></td> <td style="text-align: center;">2</td> <td style="text-align: center;">-77</td> </tr> </table>		<u>O</u>	<u>R</u>	<u>U</u>	<u>NA</u>	Running water (piped) .....	1	2		-77	Other running water (bucket with tap or pour pitcher) ...			2		Water in bucket or basin (water reused).....	1		2	-77	Hand-washing soap .....	1		2	-77	Single-use hand drying towels.....	1		2	-77	Waste receptacle with lid and plastic liner.....	1		2	-77	Sharps container.....	1		2	-77	Disposable latex gloves .....	1		2	-77	Disinfectant .....	1		2	-77	Disposable needles and syringes .....	1		2	-77	Auditory privacy .....	1		2	-77	Visual privacy.....	1		2	-77	Examination table .....	1		2	-77	Client educational materials on FP .....	1		2	-77		1		2	-77		
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51	<p><b>OBSERVE: Assess condition of family planning service area</b></p> <p><i>Must answer all of the above or none of the above.</i></p>	<table border="0"> <tr> <td></td> <td style="text-align: center;"><u>Yes</u></td> <td style="text-align: center;"><u>No</u></td> </tr> <tr> <td>Floor: swept, no obvious dirt or waste .....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Counters/Tables/Chairs: wiped clean, no obvious dirt or waste .....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Broken equipment, papers, boxes around making area cluttered and dirty .....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Walls: reasonably clean .....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Doors: no or minor damage .....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Walls: no or minor damage.....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Roof: no or minor damages .....</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> </table>		<u>Yes</u>	<u>No</u>	Floor: swept, no obvious dirt or waste .....	1	0	Counters/Tables/Chairs: wiped clean, no obvious dirt or waste .....	1	0	Broken equipment, papers, boxes around making area cluttered and dirty .....	1	0	Walls: reasonably clean .....	1	0	Doors: no or minor damage .....	1	0	Walls: no or minor damage.....	1	0	Roof: no or minor damages .....	1	0																																																										
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<p><b>Questions 52a – 52c will repeat for each method provided at this SDP:</b> Methods selected in SQ31: [List of methods]</p>																																																																																				
52a	<p><b>You mentioned that you typically provide the [METHOD] at this facility, can you show it to me?</b></p> <p><b>If no, probe: Is the [METHOD] out of stock today?</b></p> <p>[52a-c will repeat for each of the methods that are provided at the facility according to SQ 31, except Female and Male Sterilization]</p>	<table border="0"> <tr> <td>In-stock and observed .....</td> <td style="text-align: center;">1</td> </tr> <tr> <td>In-stock but not observed .....</td> <td style="text-align: center;">2</td> </tr> <tr> <td>Out of stock .....</td> <td style="text-align: center;">3</td> </tr> <tr> <td>No Response .....</td> <td style="text-align: center;">-99</td> </tr> </table>	In-stock and observed .....	1	In-stock but not observed .....	2	Out of stock .....	3	No Response .....	-99		Skip to SQ 52c if 1 or 2																																																																								
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52b	<p><b>How many days has the [METHOD] been out of stock?</b></p> <p>[52a-c will repeat for each of the methods that are provided at the facility according to SQ 31, except Female and Male Sterilization]</p>	<p># Days .....</p>		Skip to SQ 52d																																																																																
52c	<p><b>Has the [METHOD] been out of stock at any time in the last 3 months?</b></p> <p>[52a-c will repeat for each of the methods that are provided at the facility according to SQ 31, except Female and Male Sterilization]</p>	<table border="0"> <tr> <td>Yes .....</td> <td style="text-align: center;">1</td> </tr> <tr> <td>No.....</td> <td style="text-align: center;">0</td> </tr> </table>	Yes .....	1	No.....	0																																																																														
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Service Delivery Point Questionnaire

NO	QUESTIONS AND FILTERS	CODING CATEGORIES			SKIP
52d	<p>From which of these sources do you regularly obtain supplies of the [METHOD]?</p> <p>Read sources aloud</p>	BkkBN .....	Yes 1	No 0	Skip to 53 if BKKBN not selected  Or if only BKKBN selected
		Local government.....	1	0	
		Purchased by SDP .....	1	0	
		Other .....	1	0	
		No Response .....	-99		
52e	<p>Has the [METHOD] that is sourced by BKKBN been out of stock at any time in the last 3 months?</p>	Yes .....	1	No .....	0
53a	<p>May I see the room where contraceptive supplies are stored?</p>	Yes .....	1	No .....	0
53	<p>Observe the place where contraceptive supplies are stored and report on the following condition:</p> <p>Are all the methods off the floor?</p>	Yes .....	1	No .....	0
54	<p>Are all the methods protected from water?</p>	Yes .....	1	No .....	0
55	<p>Are all the methods protected from the sun?</p>	Yes .....	1	No .....	0
56	<p>Is the room clean of evidence of rodents (bats, rats) or pests (roaches...)?</p>	Yes .....	1	No .....	0
57	<p>Ask permission to take a photo of the entrance of the facility.</p> <p>Did you get consent to take the photo?</p>	Yes .....	1	No .....	0
<p><b>Thank the respondent for her / his time.</b>  <i>The respondent is finished, but there are still more questions for you to complete outside the facility.</i></p>					
<b>LOCATION AND QUESTIONNAIRE RESULT</b>					
M.	<p><b>Location</b></p> <p>Take a GPS point outside near the entrance to the facility. Record location when the accuracy is smaller than 6m.</p>	RECORD LOCATION			
	<b>CHECK 57:</b> Permission to take photo?				Skip to P if No
N.	<p>Ensure that no people are in the photo</p>	TAKE PICTURE CHOOSE IMAGE			
O	<p>How many times have you visited this service delivery point for this interview?</p>	1 <sup>st</sup> time .....	1	2 <sup>nd</sup> time .....	2
		3 <sup>rd</sup> time .....	3		
P	<p>Record the result of the Service Delivery Point Questionnaire.</p>	Completed .....	1	Not at facility .....	2
		Postponed .....	3	Refused .....	4
		Partly completed .....	5	Other .....	6