PMA India (Rajasthan)
Phase 2 - Interim Survey
Service Delivery Point Follow-up (2022) Questionnaire

001a. Your ID:	
001b. Enter your ID below. *Please record your ID*	`${your_name_list} = 'other'`

	`today() > date("2022-01-01") and today() < date("2022-12-31")`
Is this date and time correct? ${today_formatted}	○ Yes ○ No

002b. Record the correct date and time.	`${system_date_check} = 'no' or today() < date("2022-01-01") or today() > date("2022-12-31")` Day: Month: Year:
003a. District	○ Ajmer ○ Alwar ○ Banswara ○ Baran ○ Barmer ○ Bharatpur ○ Bhilwara ○ Bikaner ○ Bundi ○ Chittaurgarh ○ Churu ○ Dausa ○ Dhaulpur ○ Dungarpur ○ Ganganagar ○ Hanumangarh ○ Jaipur ○ Jaisalmer ○ Jalore ○ Jhalawar ○ Jhunjhunu ○ Jodhpur ○ Karauli ○ Kota ○ Nagaur

![PMA - Performance Monitoring for Action]

JOHNS HOPKINS | Bill & Melinda Gates Institute for
BLOOMBERG SCHOOL | Population and Reproductive Health
of PUBLIC HEALTH

	⃝ Pali
	⃝ Pratapgarh
	⃝ Rajsamand
	⃝ Sawai Madhopur
	⃝ Sikar
	⃝ Sirohi
	⃝ Tonk
	⃝ Udaipur
	`filter_list=${this_country}`
003b. Tehsil / Taluk	`filter_list=${level1}`
003c. City / Town / Village	`filter_list=${level2}`
004. Enumeration Area *For existing facilities the EA-level is determined from the dataset at a previous phase as a facility may be serving more than one EA.*	`filter_list=${level3}`
005. Name of the facility *Please select the name of the facility from the previous phase.*	`filter_list=${EA}`

	`${facility_name_auto} != ''` Facility summary
Facility name: ${facility_name_auto} District: ${level1} Tehsil / Taluk: ${level2} City / Town / Village: ${level3} EA : ${EA} Type: ${facility_type_lab} Authority: ${managing_authority_lab}	
005a. Is this the correct facility?	⃝ Yes ⃝ No

There is no information for this facility from the previous survey. You will be asked to fill in the name, type and authority next.	`${facility_id} != '' and` `${facility_name_auto} = ''`
005f. The facility name from the previous phase was ${facility_name_auto}. Do you need to update the name for the current phase?	`${facility_name_auto} != ''` ⃝ Yes ⃝ No
005g. Name of the facility	`${facility_name_auto} = '' or` `${update_facility_name} = 'yes'`
005h. The facility type from the previous phase was ${facility_type_lab}. Do you need to update this type for the current phase?	`${facility_type_auto} != ''` ⃝ Yes ⃝ No

006. Type of facility
Please select the type of facility.
	`${facility_type_auto} = '' or`
	`${update_facility_type} = 'yes'`
	⃝ Medical college / Hospital
	⃝ Health clinic
	⃝ Community health center (CHC)

	○ Primary health center ○ Dispensary ○ Sub-Centre ○ Pharmacy / Drugstore ○ Other
006b. The managing authority from the previous phase was ${managing_authority_lab}. Do you need to update the managing authority for the current phase?	${managing_authority_auto} != '' ○ Yes ○ No
006c. Managing authority *Please select the managing authority for the facility.*	${managing_authority_auto} = '' or ${update_managing_authority} = 'yes' ○ Government ○ NGO ○ Faith-based organization ○ Private ○ Other
006d. Has the facility moved to a new physical location since the last phase?	○ Yes ○ No
006e. Does this facility continue to serve the same EA? *If NO, do not interview clients at this facility for client exit interviews.*	${sdp_moved} = 'yes' ○ Yes ○ No
007. Facility number *Please record the number of the facility from the listing form.*	${serve_ea} != 'no'
008. Is a competent respondent present and available to be interviewed today?	${serve_ea} != 'no' ○ Yes ○ No
INFORMED CONSENT *Find the competent respondent responsible for patient services (main administrator and family planning in-charge) who is present at the facility. Adminster the consent procedures.*	${available} = 'yes'
Namaskar! My name is .... and I am working for Indian Institute of Health Management and Research (IIHMR) to assist the government and communities in knowing more about health services. Now I will read a statement explaining the survey. Your facility is randomly selected to participate in this study along with many other health facilities in Rajasthan. We will be asking you questions about family planning and other reproductive health services and will ask to see patient registers. No patient names from the registers will be reviewed, recorded or shared. The information about your facility may be used by health organizations for planning service improvements or further studies of health services. The data collected from your facility will also be	${available} = 'yes'

used by researchers for analysis. However, the name of your facility will not be provided, and any reports by researchers who use your facility data will only present information in compiled and aggregated form so that your facility cannot be identified. We are asking for your help to ensure that the information we collect is accurate. If there are questions for which someone else is the most appropriate person to provide the information, we would appreciate your introducing us to that person. You may refuse to answer any question or choose to stop the interview at any time and your refusal to participate will have no repercussions on you.

If you have any questions about the study and your right as a research participant, you may ask me now or you may also contact XXXXXX at IIHMR University, in Jaipur, Rajasthan at XXXXXXXX.

009a. Provide a paper copy of the Consent Form to the respondent and read it. Then, ask: May I begin the interview now?	${available} = 'yes' ○ Yes ○ No

	(${begin_interview}='yes')
009b. Respondent's signature *Please ask the respondent to sign or check the box in agreement of their participation.*	
Checkbox	○

WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. *You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed.*	(${consent_obtained}=0) and (${begin_interview} = 'yes')
010. Interviewer's ID: ${your_name} *Mark your ID as a witness to the consent process.*	${consent_obtained} and (${your_name_text} = '') ○
010. Interviewer's ID Please record your ID as a witness to the consent process. You previously entered "${your_name_text}."	${consent_obtained} and (${your_name_text} != '')
011. What is your position in this facility? *Select the highest managerial qualification of the respondent.*	${consent_obtained} ○ Owner ○ In-charge / manager ○ Staff ○ No response

Section 1 – Information About Services

Now I would like to ask about the services provided at this facility.

101. Now I have some questions about staffing for this facility. For the following questions, please tell me how many staff with this qualification are currently assigned to this facility and provide family planning services. Finally, tell me the total number present at any time today. We want to know the highest technical qualification that any staff may hold regardless of the person's actual assignment or specialist studies. *Enter -88 for do not know and -99 for no response. 0 is a possible answer.*	${consent_obtained}

	${consent_obtained} and ${advanced_facility} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: doctors / medical officers	
Present today FP: doctors / medical officers	

	${consent_obtained} and ${advanced_facility} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: staff nurses *Enter -88 for do not know, -99 for no response. 0 is a possible answer.*	
Present today FP: staff nurses	

	${consent_obtained} and ${advanced_facility} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: auxiliary nurse midwives (ANM) *Enter -88 for do not know, -99 for no response. 0 is a possible answer.*	
Present today FP: auxiliary nurse midwives (ANM)	

	${consent_obtained} and ${facility_type} != 'sub_center' 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: pharmacists	

Present today FP: pharmacists	

	${consent_obtained} and ${advanced_facility}
	101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: paramedics	
Present today FP: paramedics	

	${consent_obtained} and ${advanced_facility}
	101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: FP counselors	
Present today FP: FP counselors	

	${consent_obtained} and ${advanced_facility}
	101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: other medical staff	
Present today FP: other medical staff	

	${consent_obtained} and ${advanced_facility}
	101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: ASHA	
Present today FP: ASHA	

	${consent_obtained}
102. Does this facility have electricity at this time? *Select for running electricity only.*	◯ Yes ◯ No ◯ No response
103. At any point today, has the electricity been out for two or more hours?	${consent_obtained} ◯ Yes ◯ No ◯ Do not know ◯ No response
104. Does this facility have running water at this time? *Select for running water only.*	${consent_obtained}

	○ Yes ○ No ○ No response
105. At any point today, has running water been unavailable for two or more hours?	${consent_obtained} ○ Yes ○ No ○ Do not know ○ No response
106. How many handwashing facilities are available on site for staff to use? *Enter -88 for do not know, -99 for no response.*	${consent_obtained} and ${advanced_facility}
107. May I see a nearby handwashing facility that is used by staff? *Handwashing facility must be accessible to most health workers in the facility.* *At the handwashing facility, OBSERVE:* *(select all that apply)*	${handwashing_stations} > 0 ☐ Soap is present ☐ Stored water is present ☐ Running water is present ☐ Handwashing area is near a sanitation facility ☐ None of the above ☐ Did not see the facility.

Section 2 – Family Planning Services

Now I would like to ask about family planning services provided at this facility. If there is another provider who would be better able to answer my questions on family planning services in this facility, I would appreciate if you could refer me to the appropriate person.

201. Do you usually offer family planning services / products?	${consent_obtained} ○ Yes ○ No ○ No response
202. How many days in a week are family planning services / products offered / sold here? *Enter a number between 0 and 7. Enter 0 for less than 1 day per week. Enter -88 for do not know, -99 for no response.*	${fp_offered} = 'yes'
203. Does this facility provide family planning supervision, support, or supplies to community health volunteers?	${consent_obtained} and ${advanced_facility} ○ Yes ○ No ○ No response
204. How many community health volunteers are supported by this facility to provide family planning services? *Record only who receive supervision, support, or supplies for family planning.* *If were recorded as employees in 101, please do not include them here as well.* *Enter -88 for do not know, -99 for no response.*	${fp_community_health_volunteers} = 'yes'

205. Do the community health volunteers provide any of the following contraceptives:	`${fp_community_health_volunteers} = 'yes'` ☐ Condoms ☐ Pills ☐ Injectables ☐ None of the above ☐ No response
206. How many times in the last 6 months has a mobile outreach team visited your facility to deliver supplementary/additional family planning services? *Enter -88 for do not know, -99 for no response. 0 is a possible answer.*	`(${fp_offered} = 'yes') and ${advanced_facility}`
207. Which of the following family planning services do you offer to unmarried adolescents age 10-19? *Read all options and select all that apply.*	`${fp_offered} = 'yes'` ☐ Counsel for contraceptive methods ☐ Provide contraceptive methods ☐ Prescribe / refer for contraceptive methods ☐ None of the above ☐ No response

Section 3: Provision of Family Planning Methods

401. Which of the following methods are provided to clients at this facility? *Read all options out loud.*	`${fp_offered} = 'yes'` ☐ Female sterilization ☐ Male sterilization ☐ Implant ☐ IUD ☐ PPIUD ☐ PAIUD ☐ Injectables ☐ Pill ☐ Emergency contraception ☐ Male condom / nirodh ☐ Female condom ☐ Standard days / cycle beads ☐ None of the above ☐ No response

	`(count-selected(${fp_provided}) > 0) and (${fp_provided} != '-99') and (${fp_provided} != '-77')`	
402. Are clients charged for obtaining any of the following methods at this facility? *Read all options out loud.*		
	Yes	No
Female sterilization	○	○

PERFORMANCE MONITORING FOR ACTION

JOHNS HOPKINS
BLOOMBERG SCHOOL
of PUBLIC HEALTH

Bill & Melinda Gates Institute for
Population and Reproductive Health

Male sterilization	○	○
Implant	○	○
IUD	○	○
PPIUD	○	○
PAIUD	○	○
Injectables	○	○
Pill	○	○
Emergency contraception	○	○
Male condom	○	○
Female condom	○	○
Standard days / cycle beads	○	○
Did the respondent answer the questions or give no response?	○ Respondent answered ○ No response	

	`selected(${charged_joined}, 'yes')`
403. How much do you charge for one unit of each method that you provide? *Enter all prices in Rupees* *Enter -88 for do not know, -99 for no response.*	
Female sterilization (full cost of procedure)	`${fster_charged} = 'yes'`
Male sterilization (full cost of procedure)	`${mster_charged} = 'yes'`
Implants (full cost of the implant and insertion)	`${impl_charged} = 'yes'`
IUD (full cost of the IUD and insertion)	`${iud_charged} = 'yes'`
PPIUD (full cost of the IUD and insertion)	`${ppiud_charged} = 'yes'`
PAIUD (full cost of the IUD and insertion)	`${paiud_charged} = 'yes'`
One shot of 3-month injectable	`${inj_charged} = 'yes'`
One month supply of pills	`${pill_charged} = 'yes'`
A single dose of emergency contraception	`${ec_charged} = 'yes'`
One male condom	`${mc_charged} = 'yes'`
One female condom	`${fc_charged} = 'yes'`
Standard days / cycle beads	`${beads_charged} = 'yes'`

	`${fp_offered} = 'yes'`
404. Do family planning clients need to pay any fees in order to be seen by a provider in this facility even if they do not obtain a method of contraception?	○ Yes ○ No ○ No response

These may be consultation or registration fees charged to everyone who is seen in this facility or may be specific to family planning clients.	
405. On days when you offer family planning services, does this facility have trained personnel able to insert implants?	`selected(${fp_provided},'impl')` ◯ Yes ◯ No ◯ No response
406. On days when you offer family planning services, does this facility have trained personnel able to remove implants?	`selected(${fp_provided},'impl')` ◯ Yes ◯ No ◯ No response
407. On days when you offer family planning services, does this facility have trained personnel able to insert IUDs?	`selected(${fp_provided},'iud')` ◯ Yes ◯ No ◯ No response
408. On days when you offer family planning services, does this facility have trained personnel able to remove IUDs?	`selected(${fp_provided},'iud')` ◯ Yes ◯ No ◯ No response
409. Does this facility have the following supplies needed to insert and/or remove implants: *Read out all supplies and select all that apply. Supplies do not need to be observed, but must be available on the day of the interview.*	`selected(${fp_provided},'impl')` ☐ Clean Gloves ☐ Antiseptic ☐ Sterile Gauze Pad or Cotton Wool ☐ Local Anesthetic ☐ Sealed Implant Pack ☐ Surgical Blade ☐ Mosquito forceps (straight or curved) ☐ None of the above ☐ No response
410. If a woman came in today needing an implant inserted, could that service be provided to her today onsite?	`selected(${fp_provided},'impl')` ◯ Yes ◯ No ◯ No response
411. If a woman came today needing her implant removed, could that service be provided to her today onsite?	`selected(${fp_provided},'impl')` ◯ Yes ◯ No ◯ No response
412. If a woman comes to your facility today needing her implant removed, but it is deeply placed, could that service be provided to her today onsite?	`selected(${fp_provided},'impl')` ◯ Yes ◯ No ◯ No response

413. Would someone at this facility know where to send her to have the implant removed?	`${removed_deep_impl_today} = 'no'` ○ Yes ○ No ○ No response
414. Does this facility have the following supplies needed to insert and/or remove IUDs: *Read out all supplies and select all that apply. Supplies do not need to be observed, but must be available on the day of the interview.*	`selected(${fp_provided},'iud')` ☐ Exam gloves ☐ Antiseptic (povidone iodine) ☐ Drapes ☐ Scissors ☐ Sponge-holding forceps ☐ Speculums (large and medium) ☐ Tenaculum ☐ Uterine Sound ☐ None of the above ☐ No response
415a. May I see your family planning register from the last completed month? From family planning register, record: *(1) The total number of family planning visits (new and continuing) in the last completed month, for each method.* *(2) The number of new clients who received family planning services in the last completed month, for each method.*	`(${fp_provided} != '') and (${fp_provided} != '-77') and (${fp_provided} != '-99') and ${advanced_ …` ○ Yes ○ No ○ No response

	`selected(${fp_provided},'fster') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Female Sterilization	

	`selected(${fp_provided},'mster') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Male Sterilization	

	`selected(${fp_provided},'impl') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Implants	
415a. Number of new clients: Implants	

	`selected(${fp_provided},'iud') and (${rega_note} = 'yes')`

	Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: IUD	
415a. Number of new clients: IUD	

	`selected(${fp_provided},'ppiud') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: PPIUD	
415a. Number of new clients: PPIUD	

	`selected(${fp_provided},'paiud') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: PAIUD	
415a. Number of new clients: PAIUD	

	`selected(${fp_provided},'inj') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Injectables - Depo Provera	
415a. Number of new clients: Injectables - Depo Provera	

	`selected(${fp_provided},'pill') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Pill	
415a. Number of new clients: Pill	

	`selected(${fp_provided},'ec') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Emergency contraception	
415a. Number of new clients: Emergency contraception	

	`selected(${fp_provided},'mc') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Male condom	
415a. Number of new clients: Male condom	

	`selected(${fp_provided},'fc') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Female condom	
415a. Number of new clients: Female condom	

	`selected(${fp_provided},'beads') and (${rega_note} = 'yes')` Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Standard days / cycle beads	
415a. Number of new clients: Standard days / cycle beads	

	`( selected(${fp_provided},'impl') or selected(${fp_provided},'iud') or selected(${fp_provided},'in …`
415b. May I see your family planning record book from the last completed month? *From family planning record book, record the total number of family planning products sold in the last completed month, for each method.* *Enter -88 for do not know. Enter -99 for no response.*	
Number of units sold or provided: Implants	`selected(${fp_provided},'impl')`
Number of units sold or provided: IUD / PPIUD / PAIUD	`selected(${fp_provided},'iud') or selected(${fp_provided},'ppiud') or selected(${fp_provided},'pai …`
Number of units sold or provided: Injectables	`selected(${fp_provided},'inj')`
Number of units sold or provided: Pill	`selected(${fp_provided},'pill')`
Number of units sold or provided: Emergency contraception	`selected(${fp_provided},'ec')`
Number of units sold or provided: Male condom	`selected(${fp_provided},'mc')`
Number of units sold or provided: Female condom	`selected(${fp_provided},'fc')`

Number of units sold or provided: Standard days / cycle beads	`selected(${fp_provided},'beads')`

NOTE: Questions 417a-e will repeat for each of the methods provided at this SDP. Methods selected in 401: ${methods_selected}	`${methods_selected} != ''`

417a. You mentioned that you typically provide Implants at this facility, can you show them to me? If no, probe: Is the implant out of stock today?	`selected(${fp_provided},'impl')` ○ In-stock and observed ○ In-stock but not observed ○ Out of stock ○ No response
417b. How many days have Implants been out of stock? *Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.*	`(${stock_implants} = 'outstock')`

417c. Have Implants been out of stock at any time in the last 3 months?	`(${stock_implants} = 'instock_obs')`
	`or (${stock_implants} =`
	`'instock_unobs') or`
	`(${stock_implants} …`
	○ Yes
	○ No
	○ Do not know
	○ No response

417d. Why is this facility out of stock for Implants? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	`(${stock_implants} = 'outstock')` ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Stock-out due to COVID-19 disruption ○ Other ○ Do not know ○ No response
417e. When do you expect to receive your next shipment of Implants?	`(${stock_implants} = 'outstock')` ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for ${ship_implants_lab}:	`(${ship_implants_units} = 'weeks') or` `(${ship_implants_units} = 'months')`

417a. You mentioned that you typically provide IUD / PPIUDs at this facility, can you show them to me?
If no, probe: Is the IUDs out of stock today?
	`selected(${fp_provided},'iud') or`
	`selected(${fp_provided},'ppiud') or`
	`selected(${fp_provided},'pai …`

![PMA - Performance Monitoring for Action]

![Johns Hopkins Bloomberg School of Public Health | Bill & Melinda Gates Institute for Population and Reproductive Health]

	◯ In-stock and observed ◯ In-stock but not observed ◯ Out of stock ◯ No response
417b. How many days have IUDs been out of stock? *Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.*	`(${stock_IUD} = 'outstock')`
417c. Have IUDs been out of stock at any time in the last 3 months?	`(${stock_IUD} = 'instock_obs') or (${stock_IUD} = 'instock_unobs') or (${stock_IUD} = '-99')` ◯ Yes ◯ No ◯ Do not know ◯ No response
417d. Why is this facility out of stock for IUD? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	`(${stock_IUD} = 'outstock')` ◯ Did not place order for shipment ◯ Ordered but did not receive shipment ◯ Did not order right quantities ◯ Ordered but did not receive right quantities ◯ Unexpected increase in consumption ◯ Stock-out due to COVID-19 disruption ◯ Other ◯ Do not know ◯ No response
417e. When do you expect to receive your next shipment of IUDs?	`(${stock_IUD} = 'outstock')` ◯ X weeks ◯ X months ◯ Do not know ◯ No response
417e. Enter a value for ${ship_IUD_lab}:	`(${ship_IUD_units} = 'weeks') or (${ship_IUD_units} = 'months')`
417a. You mentioned that you typically provide Injectables at this facility, can you show them to me? If no, probe: Is the Injectables out of stock today?	`selected(${fp_provided},'inj')` ◯ In-stock and observed ◯ In-stock but not observed ◯ Out of stock ◯ No response
417b. How many days have Injectables been out of stock? *Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.*	`(${stock_injectables} = 'outstock')`
417c. Have Injectables been out of stock at any time in the last 3 months?	`(${stock_injectables} = 'instock_obs') or (${stock_injectables} = 'instock_unobs') or (${stock_inj …`

	○ Yes
	○ No
	○ Do not know
	○ No response
417d. Why is this facility out of stock for Injectables? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(${stock_injectables} = 'outstock') ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Stock-out due to COVID-19 disruption ○ Other ○ Do not know ○ No response
417e. When do you expect to receive your next shipment of Injectables?	(${stock_injectables} = 'outstock') ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for ${ship_injectables_lab}:	(${ship_injectables_units} = 'weeks') or (${ship_injectables_units} = 'months')
417a. You mentioned that you typically provide Pills at this facility, can you show it to me? If no, probe: Is the Pillsout of stock today?	selected(${fp_provided},'pill') ○ In-stock and observed ○ In-stock but not observed ○ Out of stock ○ No response
417b. How many days have Pills been out of stock? *Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.*	(${stock_pills} = 'outstock')
417c. Have Pills been out of stock at any time in the last 3 months?	(${stock_pills} = 'instock_obs') or (${stock_pills} = 'instock_unobs') or (${stock_pills} = '-99') ○ Yes ○ No ○ Do not know ○ No response
417d. Why is this facility out of stock for Pills? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(${stock_pills} = 'outstock') ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Stock-out due to COVID-19 disruption

PMA
PERFORMANCE MONITORING FOR ACTION

JOHNS HOPKINS
BLOOMBERG SCHOOL
of PUBLIC HEALTH

Bill & Melinda Gates Institute for
Population and Reproductive Health

	○ Other ○ Do not know ○ No response
417e. When do you expect to receive your next shipment of Pills?	(${stock_pills} = 'outstock') ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for ${ship_pills_lab}:	(${ship_pills_units} = 'weeks') or (${ship_pills_units} = 'months')
417a. You mentioned that you typically provide Emergency Contraception at this facility, can you show it to me? If no, probe: Is the Emergency Contraception out of stock today?	selected(${fp_provided},'ec') ○ In-stock and observed ○ In-stock but not observed ○ Out of stock ○ No response
417b. How many days has Emergency Contraception been out of stock? *Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.*	(${stock_ec} = 'outstock')
417c. Has Emergency Contraception been out of stock at any time in the last 3 months?	(${stock_ec} = 'instock_obs') or (${stock_ec} = 'instock_unobs') or (${stock_ec} = '-99') ○ Yes ○ No ○ Do not know ○ No response
417d. Why is this facility out of stock for Emergency Contraception? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(${stock_ec} = 'outstock') ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Stock-out due to COVID-19 disruption ○ Other ○ Do not know ○ No response
417e. When do you expect to receive your next shipment of Emergency Contraception?	(${stock_ec} = 'outstock') ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for ${ship_ec_lab}:	(${ship_ec_units} = 'weeks') or (${ship_ec_units} = 'months')

![PMA - Performance Monitoring for Action]

JOHNS HOPKINS BLOOMBERG SCHOOL *of* PUBLIC HEALTH | Bill & Melinda Gates Institute for Population and Reproductive Health

417a. You mentioned that you typically provide Male condoms at this facility, can you show it to me? If no, probe: Is the Male condoms out of stock today?	`selected(${fp_provided},'mc')` ○ In-stock and observed ○ In-stock but not observed ○ Out of stock ○ No response
417b. How many days have Male condoms been out of stock? *Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.*	`(${stock_male_condoms} = 'outstock')`
417c. Have Male condoms been out of stock at any time in the last 3 months?	`(${stock_male_condoms} = 'instock_obs') or (${stock_male_condoms} = 'instock_unobs') or (${stock_m …` ○ Yes ○ No ○ Do not know ○ No response
417d. Why is this facility out of stock for Male condoms? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	`(${stock_male_condoms} = 'outstock')` ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Stock-out due to COVID-19 disruption ○ Other ○ Do not know ○ No response
417e. When do you expect to receive your next shipment of Male condoms?	`(${stock_male_condoms} = 'outstock')` ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for ${ship_male_condoms_lab}:	`(${ship_male_condoms_units} = 'weeks') or (${ship_male_condoms_units} = 'months')`
417a. You mentioned that you typically provide Female condoms at this facility, can you show it to me? If no, probe: Is the Female condoms out of stock today?	`selected(${fp_provided},'fc')` ○ In-stock and observed ○ In-stock but not observed ○ Out of stock ○ No response
417b. How many days have Female condoms been out of stock? *Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.*	`(${stock_female_condoms} = 'outstock')`

417c. Have Female condoms been out of stock at any time in the last 3 months?	`(${stock_female_condoms} = 'instock_obs') or (${stock_female_condoms} = 'instock_unobs') or (${sto …` ○ Yes ○ No ○ Do not know ○ No response
417d. Why is this facility out of stock for Female condoms? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	`(${stock_female_condoms} = 'outstock')` ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Stock-out due to COVID-19 disruption ○ Other ○ Do not know ○ No response
417e. When do you expect to receive your next shipment of Female condoms?	`(${stock_female_condoms} = 'outstock')` ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for ${ship_female_condoms_lab}:	`(${ship_female_condoms_units} = 'weeks') or (${ship_female_condoms_units} = 'months')`
417a. You mentioned that you typically provide Standard Days/Cycle Beads at this facility, can you show them to me? If no, probe: Is the Standard Days/Cycle Beads out of stock today?	`selected(${fp_provided},'beads')` ○ In-stock and observed ○ In-stock but not observed ○ Out of stock ○ No response
417b. How many days have Standard Days/Cycle Beads been out of stock? *Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.*	`(${stock_beads} = 'outstock')`
417c. Have Standard Days/Cycle Beads been out of stock at any time in the last 3 months?	`(${stock_beads} = 'instock_obs') or (${stock_beads} = 'instock_unobs') or (${stock_beads} = '-99')` ○ Yes ○ No ○ Do not know ○ No response

417d. Why is this facility out of stock for Standard Days/Cycle Beads ? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(${stock_beads} = 'outstock') ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Stock-out due to COVID-19 disruption ○ Other ○ Do not know ○ No response
417e. When do you expect to receive your next shipment of Standard Days/Cycle Beads?	(${stock_beads} = 'outstock') ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for ${ship_beads_lab}:	(${ship_beads_units} = 'weeks') or (${ship_beads_units} = 'months')
418. Is misoprostol available in the facility for management of postpartum hemorrhage or other gynecologic issues?	(${consent_obtained}) and (${advanced_facility}) ○ Yes ○ No ○ Do not know ○ No response
419. Can you show it to me? If no, probe: Is it out of stock today?	${miso_available} = 'yes' ○ In-stock and observed ○ In-stock but not observed ○ Out of stock ○ No response
420. Is combi-pack (misoprostol & mifepristone) available in the facility for management of postpartum hemorrhage or other gynecologic issues?	(${consent_obtained}) and (${advanced_facility}) ○ Yes ○ No ○ Do not know ○ No response
421. Can you show it to me? If no, probe: Is it out of stock today?	${miso_mife_available} = 'yes' ○ In-stock and observed ○ In-stock but not observed ○ Out of stock ○ No response

Section 4: Family Planning Service Integration

501. Which of the following services are provided at this facility? *Read all options and select all that apply.*	${consent_obtained} and ${advanced_facility} ☐ Antenatal ☐ Delivery ☐ Postnatal ☐ Post-abortion ☐ None of the above ☐ No response
502. Which of the following is discussed with the mother during an antenatal care visit? *Read all options and select all that apply. If your respondent is not involved in antenatal care, ask if they can refer you to someone at the facility who provides these services.*	selected(${antenatal},'antenatal') ☐ Return to fertility ☐ Healthy timing and spacing of pregnancies ☐ Immediate and exclusive breastfeeding ☐ Family planning methods available to use while breastfeeding ☐ Lactational Amenorrhea Method and transition to other methods ☐ Long-acting method options ☐ None of the above ☐ No response
503. Which of the following is discussed with the mother after delivery and before discharge from the facility? *Read all options and select all that apply. If your respondent is not involved in delivery or postnatal care, ask if they can refer you to someone at the facility who provides these services.*	selected(${antenatal},'delivery') ☐ Return to fertility ☐ Healthy timing and spacing of pregnancies ☐ Immediate and exclusive breastfeeding ☐ Family planning methods available to use while breastfeeding ☐ Lactational Amenorrhea Method and transition to other methods ☐ Long-acting method options ☐ None of the above ☐ No response
504. Is the woman offered a method of family planning after delivery and before discharge from the facility?	(selected(${antenatal},'delivery')) and (${fp_offered} = 'yes') ○ Yes ○ No ○ No response
505. Which of the following is discussed with the mother during a postnatal care visit? *Read all options and select all that apply. If your respondent is not involved in delivery or postnatal care, ask if they can refer you to someone at the facility who provides these services.*	selected(${antenatal},'postnatal') ☐ Return to fertility ☐ Healthy timing and spacing of pregnancies ☐ Immediate and exclusive breastfeeding ☐ Family planning methods available to use while breastfeeding ☐ Lactational Amenorrhea Method and transition

PMA
PERFORMANCE MONITORING FOR ACTION

JOHNS HOPKINS | Bill & Melinda Gates Institute for
BLOOMBERG SCHOOL | Population and Reproductive Health
of PUBLIC HEALTH

	to other methods ☐ Long-acting method options ☐ None of the above ☐ No response
506. Is the woman offered a method of family planning during a postnatal care visit?	`(selected(${antenatal},'postnatal')) and (${fp_offered} = 'yes')` ○ Yes ○ No ○ No response
507. Which of the following is discussed with the woman during a post-abortion visit? *Read all options and select all that apply. If your respondent is not involved in post-abortion care, ask if they can refer you to someone at the facility who provides these services.*	`selected(${antenatal},'postabortion')` ☐ Post-abortion mental health ☐ Return to fertility ☐ Healthy timing and spacing of pregnancies ☐ Long-acting method options ☐ Family planning methods ☐ None of the above ☐ No response
508. Is the woman offered a method of family planning during a post-abortion visit?	`selected(${antenatal},'postabortion') and (${fp_offered} = 'yes')` ○ Yes ○ No ○ No response
509. Does this facility offer any service related to diagnosis, treatment, or supportive services for HIV?	`${consent_obtained}` ○ Yes ○ No ○ No response
510. When a client comes in for HIV services, are they offered condoms by the HIV service provider? *If your respondent is not involved in HIV service provision, ask if they can refer you to someone at the facility who provides these services.*	`${HIV_services} = 'yes' and ${advanced_facility}` ○ Yes ○ No ○ Do not know ○ No response
511. Does the HIV service provider offer them any other method of contraception besides condoms?	`${HIV_services} = 'yes' and ${advanced_facility}` ○ Yes ○ No ○ Do not know ○ No response
Thank the respondent for his / her time. *The respondent is finished, but there are still more questions for you to complete outside the facility.*	`${available} = 'yes'`

Location and Questionnaire result

096. Take a GPS point outside near the entrance to the facility. *Record location when the accuracy is smaller than 6m.*	
097. How many times have you visited this service delivery point for this interview?	◯ 1st time ◯ 2nd time ◯ 3rd time
098. In what language was this interview conducted?	${consent_obtained} ◯ English ◯ Hindi ◯ Other
099. Questionnaire Result *Record the result of the questionnaire.*	◯ Completed ◯ Not at facility ◯ Postponed ◯ Refused ◯ Partly completed ◯ Temporarily closed ◯ Permanently closed / destroyed ◯ No longer serves EA (lost to follow-up) ◯ Other