



PMA India (Rajasthan) Phase 3 Survey Service Delivery Point Follow-up (2023) Questionnaire

001a. Your ID:	
001b. Enter your ID below. Please record your ID	<pre>\${your_name_list} = 'other'</pre>
	today() > date("2022-06-01") and today() < date("2022-12-31")
002a. Is this date and time correct? \${today_formatted}	○ Yes ○ No
002b. Record the correct date and time.	<pre>\${system_date_check} = 'no' or today() < date("2022-06-01") or today() > date("2022-12-31") Day:</pre>
	Year:
003a. District	 Ajmer Alwar Banswara Baran Barmer Bharatpur Bhilwara Bikaner Bundi Chittaurgarh Churu Dausa Dhaulpur Dungarpur Ganganagar Hanumangarh Jaisalmer Jaisalmer Jalore Jhalawar Jhunjhunu Jodhpur Karauli Kota Nagaur





	O Pali
	O Pratapgarh
	○ Rajsamand○ Sawai Madhopur
	○ Sawar Madriopul
	Sirohi
	○ Tonk
	○ Udaipur
	filter_list=\${this_country}
003b. Tehsil / Taluk	filter_list=\${level1}
003c. City / Town / Village	filter_list=\${level2}
004. Enumeration Area For existing facilities the EA-level is determined from the dataset at a previous phase as a facility may be serving more than one EA.	filter_list=\${level3}
005. Are you following up with a facility from the previous phase or did you want to add a new facility?	○ Follow up facility○ New facility
005a. Is this new facility in the same physical location as an old facility from a previous phase? Select YES if this new facility is in the same premises as a facility from the previous phase. Select NO if this is a newly constructed facility that is now serving the EA.	\${fw_or_new} = 'new' O Yes O No
005b. Do you know the name of the old facility that was replaced by this new facility?	\${new_replaced} = 'yes' O Yes O No
005c. Name of the old facility that was replaced Please select the name of the facility from the previous phase.	<pre>\${know_old_sdp} = 'yes' filter_list=\${EA}</pre>
005d. Name of the facility Please select the name of the facility from the previous phase.	<pre>\${fw_or_new} = 'fw' filter_list=\${EA}</pre>
	<pre>\${facility_name_auto} != '' Facility summary</pre>
Facility name: \$\facility_name_auto\} Level 1: \$\{level1\} Level 2: \$\{level2\} Level 3: \$\{level3\} EA name: \$\{EA\} Type: \$\{facility_type_lab\} Authority: \$\{managing_authority_lab\}	
005e. Is this the correct facility?	○ Yes○ No
There is no information for this facility from the previous survey. You will be asked to fill in the name, type and authority next.	<pre>\${facility_id} != '' and \${facility_name_auto} = ''</pre>





005f. The facility name from the previous phase was \${facility_name_auto}. Do you need to update the name for the current phase?	<pre>\${facility_name_auto} != '' O Yes O No</pre>
005g. Name of the facility	<pre>\${facility_name_auto} = '' or \${update_facility_name} = 'yes'</pre>
005h. The facility type from the previous phase was \${facility_type_lab}. Do you need to update this type for the current phase?	\${facility_type_auto} != '' O Yes O No
006. Type of facility Please select the type of facility.	\$\{facility_type_auto\} = '' or \\$\{update_facility_type\} = 'yes'\ O Medical college / Hospital O Health clinic O Community health center (CHC) O Primary health center O Dispensary O Sub-Centre O Pharmacy / Drugstore O Other
006b. The managing authority from the previous phase was \${managing_authority_lab}. Do you need to update the managing authority for the current phase?	<pre>\${managing_authority_auto} != '' O Yes O No</pre>
006c. Managing authority Please select the managing authority for the facility.	<pre>\${managing_authority_auto} = '' or \${update_managing_authority} = 'yes' O Government O NGO Faith-based organization Private O Other</pre>
006d. Has the facility moved to a new physical location since the last phase?	\${fw_or_new} = 'fw' O Yes O No
006e. Does this facility continue to serve the same EA? If NO, do not interview clients at this facility for client exit interviews.	\${sdp_moved} = 'yes' O Yes O No
007. Facility number Please record the number of the facility from the listing form.	\${serve_ea} != 'no'
008. Is a competent respondent present and available to be interviewed today?	\${serve_ea} != 'no' O Yes O No
INFORMED CONSENT	\${available} = 'yes'



Find the competent respondent responsible for patient services (main administrator and family planning incharge) who is present at the facility. Adminster the consent procedures.	
Namaskar! My name is and I am working for Indian Institute of Health Management and Research (IIHMR) to assist the government and communities in knowing more about health services. Now I will read a statement explaining the survey. Your facility is randomly selected to participate in this study along with many other health facilities in Rajasthan. We will be asking you questions about family planning and other reproductive health services and will ask to see patient registers. Additionally, many facilities experienced operational challenges during the COVID-19 pandemic, and many regular services were disrupted. We are also interested in learning about the experiences at your facility. No patient names from the registers will be reviewed, recorded or shared. The information about your facility may be used by health organizations for planning service improvements or further studies of health services. The data collected from your facility will also be used by researchers for analysis. However, the name of your facility will not be provided, and any reports by researchers who use your facility data will only present information in compiled and aggregated form so that your facility cannot be identified. We are asking for your help to ensure that the information we collect is accurate. If there are questions for which someone else is the most appropriate person to provide the information, we would appreciate your introducing us to that person. You may refuse to answer any question or choose to stop the interview at any time and your refusal to participate will have no repercussions on you. If you have any questions about the study and your right as a research participant, you may ask me now or you may also contact Dr. XXX XXXXX at IIHMR University, in Jaipur, Rajasthan at XXXXXXXX.	<pre>\${available} = 'yes'</pre>
009a. Provide a paper copy of the Consent Form to the respondent and read it. Then, ask: May I begin the interview now?	<pre>\${available} = 'yes' O Yes O No</pre>
	(\${begin_interview}='yes')
009b. Respondent's signature Please ask the respondent to sign or check the box in agreement of their participation.	' - '
Checkbox	0
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes')</pre>



in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed.	
010. Interviewer's ID: \${your_name} Mark your ID as a witness to the consent process.	<pre>\${consent_obtained} and (\${your_name_text} = '')</pre>
010. Interviewer's ID Please record your ID as a witness to the consent process. You previously entered "\${your_name_text}."	<pre>\${consent_obtained} and (\${your_name_text} != '')</pre>
011. What is your position in this facility? Select the highest managerial qualification of the respondent.	\${consent_obtained} Owner In-charge / manager Staff No response
	ation About Services he services provided at this facility.
101. Now I have some questions about staffing for this facility. For the following questions, please tell me how many staff with this qualification are currently assigned to this facility and provide family planning services. Finally, tell me the total number present at any time today. We want to know the highest technical qualification that any staff may hold regardless of the person's actual assignment or specialist studies. Enter -88 for do not know and -99 for no response. 0 is a possible answer.	\${consent_obtained}
	\${consent_obtained} and \${advanced_facility} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: doctors / medical officers	
Present today FP: doctors / medical officers	
	\${consent_obtained} and \${advanced_facility} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: staff nurses	
Present today FP: staff nurses	





REFORMANCE MONITORING FOR ACTION	
	<pre>\${consent_obtained} and \${advanced facility}</pre>
	101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: auxiliary nurse midwives (ANM) Enter -88 for do not know, -99 for no response. 0 is a possible answer.	
Present today FP: auxiliary nurse midwives (ANM)	
	<pre>\${consent_obtained} and \${facility_type} != 'sub_center'</pre>
	101. Enter -88 for do not know, -99 for no response. 0 is a possible answer.
Total number FP: pharmacists	
Present today FP: pharmacists	
	\${consent_obtained} and \${advanced facility}
	101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: paramedics	
Present today FP: paramedics	
	<pre>\${consent_obtained} and \${advanced facility}</pre>
	101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: FP counselors	
Present today FP: FP counselors	
	\${consent_obtained} and \${advanced_facility} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: other medical staff	
Present today FP: other medical staff	
	0(
	\${consent_obtained} and \${advanced facility}
	101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
Total number FP: ASHA	
Present today FP: ASHA	
	+





	<pre>\${consent_obtained}</pre>
102. Does this facility have electricity at this time? Select for running electricity only.	Yes
	○ No
, ,	○ No response
	\${consent_obtained}
103. At any point today, has the electricity been out	○ Yes
for two or more hours?	○ No
	O Do not know
	○ No response
	\${consent obtained}
104. Does this facility have running water at this	_
time?	○ Yes
Select for running water only.	○ No
	○ No response
	\${consent_obtained}
405.44	○Yes
105. At any point today, has running water been unavailable for two or more hours?	○ No
	O Do not know
	○ No response
106 How many handwashing facilities are syclichle	
106. How many handwashing facilities are available on site for staff to use?	<pre>\${consent_obtained} and</pre>
Enter -88 for do not know, -99 for no response.	\${advanced_facility}
<u> </u>	\${handwashing stations} > 0
107. May I see a nearby handwashing facility that is	_
used by staff?	☐ Soap is present
Handwashing facility must be accessible to most health	☐ Stored water is present
workers in the facility.	Running water is present
At the handwashing facility, OBSERVE:	☐ Handwashing area is near a sanitation facility
(select all that apply)	☐ None of the above
	☐ Did not see the facility.
Section 2 – Family Planning Services	
provider who would be better able to answer	services provided at this facility. If there is another my questions on family planning services in this ould refer me to the appropriate person.
	\${consent_obtained}
201. Do you usually offer family planning services /	○Yes
products?	○ No
	○ No response
202 Housemany days in a yearly and formily allowed	
202. How many days in a week are family planning services / products offered / sold here?	
Enter a number between 0 and 7. Enter 0 for less than 1	<pre>\${fp offered} = 'yes'</pre>
day per week. Enter -88 for do not know, -99 for no response.	





	<pre>\${consent_obtained} and</pre>
203. Does this facility provide family planning	\${advanced_facility}
supervision, support, or supplies to community	○ Yes
health volunteers?	○ No
	○ No response
204. How many community health volunteers are supported by this facility to provide family planning services?	
Record only who receive supervision, support, or supplies for family planning.	<pre>\${fp_community_health_volunteers} = 'yes'</pre>
If were recorded as employees in 101, please do not include them here as well.	
Enter -88 for do not know, -99 for no response.	
	<pre>\${fp_community_health_volunteers} = 'yes'</pre>
	□ Condoms
205. Do the community health volunteers provide any of the following contraceptives:	□ Pills
any of the following contraceptives.	□ Injectables
	☐ None of the above
	☐ No response
206. How many times in the last 6 months has a mobile outreach team visited your facility to deliver supplementary/additional family planning services? Enter -88 for do not know, -99 for no response. 0 is a possible answer.	<pre>(\${fp_offered} = 'yes') and \${advanced_facility}</pre>
	<pre>\${fp offered} = 'yes'</pre>
207. Which of the following family planning services do you offer to unmarried adolescents age 10-19? Read all options and select all that apply.	 □ Counsel for contraceptive methods □ Provide contraceptive methods □ Prescribe / refer for contraceptive methods □ None of the above □ No response
Section 3: Provision of	Family Planning Methods
	\${fp offered} = 'yes'
401. Which of the following methods are provided to clients at this facility? Read all options out loud.	□ Female sterilization □ Male sterilization □ Implant □ IUD □ PPIUD □ PAIUD □ Injectables □ Pill □ Emergency contraception □ Male condom / nirodh □ Female condom
	☐ Standard days / cycle beads





	☐ None of the above	
	☐ No response	
	1	
	(count-selected(\${:	<pre>fp_provided}) > 0)</pre>
		ded != '-99') and rovided} != '-77')
402. Are cliente cheured for chteining any of the	(*(1P_P-	ioviaca, . , , ,
402. Are clients charged for obtaining any of the following methods at this facility?		
Read all options out loud.		
	Yes	No
Female sterilization	0	0
Male sterilization	0	0
Implant	0	0
IUD	0	0
PPIUD	0	0
PAIUD	0	0
Injectables	0	0
Pill	0	0
Emergency contraception	0	0
Male condom	0	0
Female condom	0	0
Standard days / cycle beads	0	0
Did the respondent answer the questions or give	Respondent answered	
no response?	○ No response	
	<u> </u>	<pre>narged} = 'yes' or narged} = 'yes' or</pre>
		harged} = 'yes' or
		<pre>\${iud_charged}</pre>
403. How much do you charge for one unit of each method that you provide?		
Enter all prices in rupees.		
Enter -88 for do not know, -99 for no response.		
Female sterilization (full cost of procedure)	\${fste	r_charged} = 'yes'
Male sterilization (full cost of procedure)		r_charged} = 'yes'
Implants (full cost of the implant and insertion)		l_charged} = 'yes'
IUD (full cost of the IUD and insertion)	\${iu	d_charged} = 'yes'
PPIUD (full cost of the IUD and insertion)	\${ppiu	d charged} = 'yes'





PAIUD (full cost of the IUD and insertion)	<pre>\${paiud_charged} = 'yes'</pre>	
One shot of 3-month injectable	<pre>\${inj_charged} = 'yes'</pre>	
One month supply of pills	<pre>\${pill_charged} = 'yes'</pre>	
A single dose of emergency contraception	<pre>\${ec_charged} = 'yes'</pre>	
One male condom	<pre>\${mc_charged} = 'yes'</pre>	
One female condom	<pre>\${fc_charged} = 'yes'</pre>	
Standard days / cycle beads	<pre>\${beads_charged} = 'yes'</pre>	
404. Do family planning clients need to pay any fees n order to be seen by a provider in this facility even f they do not obtain a method of contraception? These may be consultation or registration fees charged to everyone who is seen in this facility or may be specific to family planning clients.	\$\{fp_offered\} = 'yes' O Yes O No O No response	
405. On days when you offer family planning services, does this facility have trained personnel able to insert implants?	selected(\${fp_provided},'impl') O Yes O No O No response	
406. On days when you offer family planning services, does this facility have trained personnel able to remove implants?	<pre>selected(\${fp_provided},'impl') Yes No No response</pre>	
407. On days when you offer family planning services, does this facility have trained personnel able to insert IUDs?	<pre>selected(\${fp_provided},'iud') O Yes O No O No response</pre>	
408. On days when you offer family planning services, does this facility have trained personnel able to remove IUDs?	<pre>selected(\${fp_provided},'iud') O Yes O No O No response</pre>	
409. Does this facility have the following supplies needed to insert and/or remove implants: Read out all supplies and select all that apply. Supplies do not need to be observed, but must be available on the day of the interview.	selected (\$ { fp_provided } , 'impl') Clean Gloves Antiseptic Sterile Gauze Pad or Cotton Wool Local Anesthetic Sealed Implant Pack Surgical Blade Mosquito forceps (straight or curved) None of the above No response	





410. If a woman came in today needing an implant inserted, could that service be provided to her today onsite?	<pre>selected(\${fp_provided},'impl') O Yes O No O No response</pre>
411. If a woman came today needing her implant removed, could that service be provided to her today onsite?	selected(\${fp_provided},'impl') Yes No No response
412. If a woman comes to your facility today needing her implant removed, but it is deeply placed, could that service be provided to her today onsite?	selected(\${fp_provided},'impl') Yes No No response
413. Would someone at this facility know where to send her to have the implant removed?	<pre>\${removed_deep_impl_today} = 'no' O Yes O No O No response</pre>
414. Does this facility have the following supplies needed to insert and/or remove IUDs: Read out all supplies and select all that apply. Supplies do not need to be observed, but must be available on the day of the interview.	selected (\$ { fp_provided }, 'iud') Exam gloves Antiseptic (povidone iodine) Drapes Scissors Sponge-holding forceps Speculums (large and medium) Tenaculum Uterine Sound None of the above No response
415a. May I see your family planning register from the last completed month? From family planning register, record: (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method.	<pre>(selected(\${fp_provided}, 'fster') or selected(\${fp_provided}, 'mster') or</pre>
	selected(\${fp_provided},'fster') and
415a. Total number of visits: Female Sterilization	
	<pre>selected(\${fp_provided}, 'mster') and</pre>





	Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Male Sterilization	
	selected(\${fp_provided}, 'impl') and
415a. Total number of visits: Implants	
415a. Number of new clients: Implants	
	selected(\${fp_provided},'iud') and (\${rega_note} = 'yes') Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: IUD	
415a. Number of new clients: IUD	
	selected(\${fp_provided}, 'ppiud') and (\${rega_note} = 'yes') Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: PPIUD	
415a. Number of new clients: PPIUD	
	selected(\${fp_provided}, 'paiud') and
415a. Total number of visits: PAIUD	
415a. Number of new clients: PAIUD	
	selected(\${fp_provided}, 'inj') and (\${rega_note} = 'yes') Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Injectables - Depo Provera	· ·
415a. Number of new clients: Injectables - Depo Provera	
	<pre>selected(\${fp_provided},'pill') and</pre>





[
	Enter for past completed month. Enter -88 for do not know, enter -99 for no response.
415a. Total number of visits: Pill	
415a. Number of new clients: Pill	
	<pre>selected(\${fp_provided}, 'ec') and</pre>
415a. Total number of visits: Emergency contraception	
415a. Number of new clients: Emergency contraception	
	<pre>selected(\${fp_provided}, 'mc') and</pre>
	know, enter -99 for no response.
415a. Total number of visits: Male condom	
415a. Number of new clients: Male condom	
	<pre>selected(\${fp_provided},'fc') and (\${rega_note} = 'yes') Enter for past completed month. Enter -88 for do not know, enter -99 for no response.</pre>
415a. Total number of visits: Female condom	
415a. Number of new clients: Female condom	
	<pre>selected(\${fp_provided}, 'beads') and</pre>
415a. Total number of visits: Standard days / cycle beads	
415a. Number of new clients: Standard days / cycle beads	
	<pre>(selected(\${fp_provided},'impl') or selected(\${fp_provided},'iud') or selected(\${fp_provided},'in</pre>
415b. May I see your family planning record book from the last completed month? From family planning record book, record the total number of family planning products sold in the last completed month, for each method.	





<u> </u>	
Enter -88 for do not know. Enter -99 for no response.	
Number of units sold or provided: Implants	<pre>selected(\${fp_provided},'impl')</pre>
Number of units sold or provided: IUD / PPIUD / PAIUD	<pre>selected(\${fp_provided},'iud') or selected(\${fp_provided},'ppiud') or selected(\${fp_provided},'pai</pre>
Number of units sold or provided: Injectables	selected(\${fp_provided},'inj')
Number of units sold or provided: Pill	<pre>selected(\${fp_provided},'pill')</pre>
Number of units sold or provided: Emergency contraception	selected(\${fp_provided},'ec')
Number of units sold or provided: Male condom	selected(\${fp_provided},'mc')
Number of units sold or provided: Female condom	selected(\${fp_provided},'fc')
Number of units sold or provided: Standard days / cycle beads	selected(\${fp_provided},'beads')
NOTE: Questions 417a-e will repeat for each of the methods provided at this SDP. Methods selected in 401: \${methods_selected}	<pre>\${methods_selected} != ''</pre>
417a. You mentioned that you typically provide Implants at this facility, can you show them to me? If no, probe: Is the implant out of stock today?	selected (\$ {fp_provided}, 'impl') O In-stock and observed O In-stock but not observed Out of stock No response
417b. How many days have Implants been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_implants} = 'outstock')
417c. Have Implants been out of stock at any time in the last 3 months?	<pre>(\${stock_implants} = 'instock_obs')</pre>
417d. Why is this facility out of stock for Implants? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_implants} = 'outstock') O Did not place order for shipment Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Stock-out due to COVID-19 disruption Other





	O Don't know
	○ No response
417e. When do you expect to receive your next shipment of Implants?	(\${stock_implants} = 'outstock') ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for \${ship_implants_lab}:	<pre>(\${ship_implants_units} = 'weeks') or (\${ship_implants_units} = 'months')</pre>
417a. You mentioned that you typically provide IUD / PPIUDs /PAIUDs at this facility, can you show them to me? If no, probe: Is the IUDs out of stock today?	selected(\${fp_provided},'iud') or selected(\${fp_provided},'ppiud') or selected(\${fp_provided},'pai O In-stock and observed In-stock but not observed Out of stock No response
417b. How many days have IUDs been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_IUD} = 'outstock')
417c. Have IUDs been out of stock at any time in the last 3 months?	<pre>(\${stock_IUD} = 'instock_obs') or (\${stock_IUD} = 'instock_unobs') or</pre>
417d. Why is this facility out of stock for IUD? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	<pre>(\${stock_IUD} = 'outstock') O Did not place order for shipment O Ordered but did not receive shipment O Did not order right quantities O Ordered but did not receive right quantities O Unexpected increase in consumption O Stock-out due to COVID-19 disruption O Other O Don't know O No response</pre> (\${stock_IUD} = 'outstock')
417e. When do you expect to receive your next shipment of IUDs?	 ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for \${ship_IUD_lab}:	<pre>(\${ship_IUD_units} = 'weeks') or (\${ship_IUD_units} = 'months')</pre>





417a. You mentioned that you typically provide Injectables at this facility, can you show them to me?	<pre>selected(\${fp_provided},'inj')</pre>
If no, probe: Is the Injectables out of stock today?	Out of stock No response
417b. How many days have Injectables been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_injectables} = 'outstock')
417c. Have Injectables been out of stock at any time in the last 3 months?	<pre>(\${stock_injectables} =</pre>
417d. Why is this facility out of stock for Injectables? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_injectables} = 'outstock') O Did not place order for shipment Ordered but did not receive shipment O Did not order right quantities Ordered but did not receive right quantities O Unexpected increase in consumption O Stock-out due to COVID-19 disruption O Other O Don't know No response
417e. When do you expect to receive your next shipment of Injectables?	(\${stock_injectables} = 'outstock') ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for \${ship_injectables_lab}:	<pre>(\${ship_injectables_units} = 'weeks') or (\${ship_injectables_units} =</pre>
417a. You mentioned that you typically provide Pills at this facility, can you show it to me? If no, probe: Is the Pillsout of stock today?	selected (\${fp_provided}, 'pill') O In-stock and observed O In-stock but not observed O Out of stock No response
417b. How many days have Pills been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_pills} = 'outstock')





417c. Have Pills been out of stock at any time in the last 3 months?	<pre>(\${stock_pills} = 'instock_obs') or (\${stock_pills} = 'instock_unobs') or</pre>
417d. Why is this facility out of stock for Pills? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_pills} = 'outstock') O Did not place order for shipment Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Stock-out due to COVID-19 disruption Other O Don't know No response
417e. When do you expect to receive your next shipment of Pills?	(\${stock_pills} = 'outstock') ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for \${ship_pills_lab}:	<pre>(\${ship_pills_units} = 'weeks') or (\${ship_pills_units} = 'months')</pre>
417a. You mentioned that you typically provide Emergency Contraception at this facility, can you show it to me? If no, probe: Is the Emergency Contraception out of stock today?	selected(\${fp_provided},'ec') O In-stock and observed O In-stock but not observed O Out of stock O No response
417b. How many days has Emergency Contraception been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_ec} = 'outstock')
417c. Has Emergency Contraception been out of stock at any time in the last 3 months?	<pre>(\${stock_ec} = 'instock_obs') or (\${stock_ec} = 'instock_unobs') or</pre>
417d. Why is this facility out of stock for Emergency Contraception? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_ec} = 'outstock') ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities





	 Ordered but did not receive right quantities Unexpected increase in consumption Stock-out due to COVID-19 disruption Other Don't know No response
417e. When do you expect to receive your next shipment of Emergency Contraception?	(\${stock_ec} = 'outstock') \(\) X weeks \(\) X months \(\) Do not know \(\) No response
417e. Enter a value for \${ship_ec_lab}:	<pre>(\${ship_ec_units} = 'weeks') or (\${ship_ec_units} = 'months')</pre>
417a. You mentioned that you typically provide Male condoms at this facility, can you show it to me? If no, probe: Is the Male condoms out of stock today?	selected(\${fp_provided}, 'mc') O In-stock and observed In-stock but not observed Out of stock No response
417b. How many days have Male condoms been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_male_condoms} = 'outstock')
417c. Have Male condoms been out of stock at any time in the last 3 months?	<pre>(\${stock_male_condoms} =</pre>
417d. Why is this facility out of stock for Male condoms? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_male_condoms} = 'outstock') Did not place order for shipment Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Stock-out due to COVID-19 disruption Other Don't know No response
417e. When do you expect to receive your next shipment of Male condoms?	<pre>(\${stock_male_condoms} = 'outstock') O X weeks O X months</pre>





	O Do not know
	○ No response
	·
	(\${ship_male_condoms_units} =
	<pre>'weeks') or (\${ship male condoms units} =</pre>
	'months'
	<u>'</u>
417a. You mentioned that you typically provide	selected(\${fp_provided},'fc')
Female condoms at this facility, can you show it to	◯ In-stock and observed
me?	○ In-stock but not observed
If no, probe: Is the Female condoms out of stock	Out of stock
today?	○ No response
447h H	
417b. How many days have Female condoms been out of stock?	(\${stock female condoms} =
Enter 1 if only today. Enter -88 for do not know. Enter -99	'outstock')
for no response.	,
	(\${stock female condoms} =
	'instock obs') or
	(\${stock female condoms} =
417a Llava Famala candoma bean out of stock at	'instock unobs') or (\${sto
417c. Have Female condoms been out of stock at any time in the last 3 months?	
arry arrie in the last o months:	○ No
	O Do not know
	O No response
	<pre>(\${stock_female_condoms} =</pre>
	, and the second
	O Did not place order for shipment
417d Why is this facility out of stock for Famala	Ordered but did not receive shipment
417d. Why is this facility out of stock for Female condoms?	O Did not order right quantities
PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	Ordered but did not receive right quantities
	O Unexpected increase in consumption
	○ Stock-out due to COVID-19 disruption
	○ Other
	O Don't know
	○ No response
	(\${stock female condoms} =
417e. When do you expect to receive your next shipment of Female condoms?	'outstock')
	○ X weeks
	X months
	O Do not know
	○ No response
	(\${ship_female_condoms_units} =
417e. Enter a value for	'weeks') or
\${ship_female_condoms_lab}:	(\${ship_female_condoms_units} =
	'months')





417a. You mentioned that you typically provide Standard Days/Cycle Beads at this facility, can you show them to me? If no, probe: Is the Standard Days/Cycle Beads out of stock today? 417b. How many days have Standard Days/Cycle Beads been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	<pre>selected(\${fp_provided}, 'beads')</pre>
417c. Have Standard Days/Cycle Beads been out of stock at any time in the last 3 months?	<pre>(\${stock_beads} = 'instock_obs') or (\${stock_beads} = 'instock_unobs') or</pre>
417d. Why is this facility out of stock for Standard Days/Cycle Beads? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_beads} = 'outstock') O Did not place order for shipment Ordered but did not receive shipment O Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption O Stock-out due to COVID-19 disruption Other O Don't know No response
417e. When do you expect to receive your next shipment of Standard Days/Cycle Beads?	(\${stock_beads} = 'outstock') ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for \${ship_beads_lab}:	<pre>(\${ship_beads_units} = 'weeks') or (\${ship_beads_units} = 'months')</pre>
418. Is Misoprostol available in the facility for management of postpartum hemorrhage or other gynecologic issues?	(\${consent_obtained}) and (\${advanced_facility}) O Yes O No O Do not know No response
419. Can you show it to me? If no, probe: Is it out of stock today?	\${miso_available} = 'yes' In-stock and observed In-stock but not observed Out of stock No response





420. Is Combi-pack (misoprostol & mifepristone)	<pre>(\${consent_obtained}) and (\${advanced_facility})</pre>	
	○Yes	
available in the facility?	○ No	
	O Do not know	
	○ No response	
	<pre>\${miso_mife_available} = 'yes'</pre>	
421. Can you show it to me?	○ In-stock and observed	
If no, probe: Is it out of stock today?	○ In-stock but not observed	
•	Out of stock	
	O No response	
Section 4: Family Planning Service Integration		
	<pre>\${consent_obtained} and \${advanced facility}</pre>	
501. Which of the following services are provided at	□ Delivery	
this facility? Read all options and select all that apply.	□ Postnatal	
rtead all options and select all that apply.	☐ Post-abortion	
	☐ None of the above	
	☐ No response	
	<pre>selected(\${antenatal}, 'antenatal')</pre>	
	Return to fertility	
502 Which of the following is discussed with the	☐ Healthy timing and spacing of pregnancies	
502. Which of the following is discussed with the mother during an antenatal care visit?	☐ Immediate and exclusive breastfeeding☐ Family planning methods available to use while	
Read all options and select all that apply. If your	breastfeeding	
respondent is not involved in antenatal care, ask if they can refer you to someone at the facility who provides	☐ Lactational Amenorrhea Method and transition	
these services.	to other methods	
	☐ Long-acting method options	
	□ None of the above	
	☐ No response	
	<pre>selected(\${antenatal},'delivery')</pre>	
503. Which of the following is discussed with the mother after delivery and before discharge from the facility? Read all options and select all that apply. If your respondent is not involved in delivery or postnatal care, ask if they can refer you to someone at the facility who provides these services.	Return to fertility	
	☐ Healthy timing and spacing of pregnancies	
	☐ Immediate and exclusive breastfeeding	
	☐ Family planning methods available to use while breastfeeding	
	☐ Lactational Amenorrhea Method and transition	
	to other methods	
	☐ Long-acting method options	
	☐ None of the above	
	☐ No response	





504. Is the woman offered a method of family planning after delivery and before discharge from the facility?	<pre>(selected(\${antenatal},'delivery'))</pre>
505. Which of the following is discussed with the mother during a postnatal care visit? Read all options and select all that apply. If your respondent is not involved in delivery or postnatal care, ask if they can refer you to someone at the facility who provides these services.	selected (\${antenatal}, 'postnatal') Return to fertility Healthy timing and spacing of pregnancies Immediate and exclusive breastfeeding Family planning methods available to use while breastfeeding Lactational Amenorrhea Method and transition to other methods Long-acting method options None of the above No response
506. Is the woman offered a method of family planning during a postnatal care visit?	<pre>(selected(\${antenatal}, 'postnatal'))</pre>
507. Which of the following is discussed with the woman during a post-abortion visit? Read all options and select all that apply. If your respondent is not involved in post-abortion care, ask if they can refer you to someone at the facility who provides these services.	selected (\${antenatal}, 'postabortion') Post-abortion mental health Return to fertility Healthy timing and spacing of pregnancies Long-acting method options Family planning methods None of the above No response
508. Is the woman offered a method of family planning during a post-abortion visit?	<pre>selected(\${antenatal}, 'postabortion')</pre>
509. Does this facility offer any service related to diagnosis, treatment, or supportive services for HIV?	\${consent_obtained} O Yes O No O No response
510. When a client comes in for HIV services, are they offered condoms by the HIV service provider? If your respondent is not involved in HIV service provision, ask if they can refer you to someone at the facility who provides these services.	<pre>\${HIV_services} = 'yes' and \${advanced_facility} O Yes No</pre>



	O Do not know
	○ No response
	\${HIV_services} = 'yes' and \${advanced_facility}
511. Does the HIV service provider offer them any other method of contraception besides condoms?	○ Yes○ No
	O Do not know
	○ No response
094. Ask permission to take a photo of the entrance of the facility. Did you get consent to take the photo?	\${consent_obtained} O Yes No
Thank the respondent for his / her time. The respondent is finished, but there are still more questions for you to complete outside the facility.	\${available} = 'yes'
Location and Questionnaire result	
095. Ensure that no people are in the photo.	<pre>\${photo_permission} = 'yes'</pre>
096. Take a GPS point outside near the entrance to the facility. Record location when the accuracy is smaller than 6m.	
097. How many times have you visited this service delivery point for this interview?	○ 1st time○ 2nd time○ 3rd time
	\${consent_obtained}
098. In what language was this interview conducted?	○ English○ Hindi○ Other
099. Questionnaire Result Record the result of the questionnaire.	 ○ Completed ○ Not at facility ○ Postponed ○ Refused ○ Partly completed ○ Temporarily closed ○ Permanently closed / destroyed ○ No longer serves EA (lost to follow-up) ○ Other