



PMA Burkina Faso Phase 4 Survey Service Delivery Point Questionnaire

001. Select a supervisor:	
001a. Your ID:	
001b. Enter your ID below.	<pre>\${your_name_list} = 'other'</pre>
Please record your ID	
	today() > date("2023-11-01") and today() < date("2024-12- 31")
002a. Is this date and time correct?	○Yes
\${today_formatted}	○ No
002b. Record the correct date and time.	\${system_date_check} = 'no' or today() < date("2023-11-01") or today() > date("2024-12-31")
	Day:
	Month:
	Year:
003a. Region	 ○ Centre Est ○ Centre ○ Hauts Bassins ○ Cascades ○ Centre Sud ○ Est ○ Nord ○ Boucle Du Mouhoun ○ Plateau Central ○ Centre Ouest ○ Sud Ouest ○ Sahel ○ Centre Nord filter_list=\${this_country}
003b. Province	
003c. Commune	
003d. Village	
004. Enumeration area	
005. Are you following up with a facility from the previous phase or did you want to add a new facility?	Follow up facility New facility
005a. Is this new facility in the same physical location as an old facility from a previous phase? Select YES if this new facility is in the same premises as a facility from the previous phase. Select NO if this is a newly constructed facility that is now serving the EA.	\$\{fw_or_new\} = 'new' O Yes O No







005b. Do you know the name of the old facility that was replaced by this new facility?	<pre>\${new_replaced} = 'yes' O Yes O No</pre>
005c. Name of the old facility that was replaced	<pre>\${know_old_sdp} = 'yes'</pre>
Please select the name of the facility from the previous phase.	
005d. Name of the facility	<pre>\${fw_or_new} = 'fw'</pre>
Please select the name of the facility from the previous phase.	
	<pre>\${facility_name_auto} != '' Facility summary</pre>
Facility name: \${facility_name_auto} Level 1: \${level1} Level 2: \${level2} Level 3: \${level3} Level 4: \${level4} EA name: \${EA} Type: \${facility_type_lab} Authority: \${managing_authority_lab}	
005e. Is this the correct facility?	○ Yes ○ No
There is no information for this facility from the previous survey. You will be asked to fill in the name, type and authority next.	<pre>\${facility_id} != '' and \${facility_name_auto} = ''</pre>
005f. The facility name from the previous phase was \${facility_name_auto}. Do you need to update the name for the current phase?	<pre>\${facility_name_auto} != '' O Yes O No</pre>
005g. Name of the facility	<pre>\${facility_name_auto} = '' or \${update_facility_name} = 'yes'</pre>
005h. The facility type from the previous phase was \${facility_type_lab}. Do you need to update this type for the current phase?	<pre>\${facility_type_auto} != '' O Yes O No</pre>
006. Type of facility Please select the type of facility.	\${facility_type_auto} = '' or \${update_facility_type} = 'yes' O National Hospital Center O Teaching Hospital (University) O Regional Hospital Center O Medical center with surgical branch O Health and Social Promotion Center O Private hospital/polyclinic/clinic O Private health center O Bulk pharmacy O Pharmacy O Pharmaceutical shop O Other
006b. The managing authority from the previous phase was \${managing_authority_lab}. Do you need to update the managing authority for the current phase?	<pre>\${managing_authority_auto} !=</pre>
006c. Managing authority	\${managing_authority_auto} = ''
Please select the managing authority for the facility.	<pre>or \${update_managing_authority}</pre>
	○ Government○ NGO







	○ Faith-based○ Private○ Other	l organization
006d. Has the facility moved to a new physical location since the last phase?	○ Yes ○ No	<pre>\${fw_or_new} = 'fw'</pre>
O06e. Does this facility continue to serve the same EA? If NO, do not interview clients at this facility for client exit interviews.	○ Yes ○ No	<pre>\${sdp_moved} = 'yes'</pre>
007. Facility number		\${serve_ea} != 'no'
Please record the number of the facility from the listing form.		
008. Is a competent respondent present and available to be interviewed today?	○ Yes ○ No	\${serve_ea} != 'no'
INFORMED CONSENT		<pre>\${available} = 'yes'</pre>
Find the competent respondent responsible for patient services (main administrator and family planning in-charge) who is present at the facility. Adminster the consent procedures.		
Bonjour. Je m'appelle et je travaille pour l'Institut Supérieur des Sciences de la Population (ISSP) de l'Université Joseph KI-ZERBO. Je vais à présent vous lire une déclaration expliquant l'enquête que nous menons.		<pre>\${available} = 'yes'</pre>
Note d'information		
L'Institut Supérieur des Sciences de la Population (ISSP) de l'Université Joseph KI-ZERBO en collaboration avec le ministère de la santé du Burkina Faso et l'école de santé publique et de la santé reproductive de l'université Johns Hopkins aux Etats-Unis mène une étude dénommée PMA (Performance Monitoring for Action). Cette étude a pour objectifs de mettre en œuvre un système de suivi des performances accomplies dans le domaine de la planification familiale, y compris la contraception et l'avortement, et de la santé en général au sein de la population et des structures de santé au Burkina Faso. Les informations que nous recueillerons serviront aussi pour mener des recherches et informer les orientations programmatiques en matière de planification familiale au Burkina Faso.		
Consentement		
Votre établissement a été choisi au hasard pour participer à l'étude. Les informations au sujet de votre établissement pourraient être utilisées par le gouvernement et les organismes œuvrant dans le domaine de la santé pour améliorer les services. Les données recueillies auprès de votre établissement seront aussi utilisées par les chercheurs pour effectuer des analyses. Toutefois, le nom de votre établissement ne sera pas révélé, et tous les rapports des chercheurs qui utilisent les données de votre établissement présenteront uniquement les informations de façon anonyme afin que votre établissement ne puisse pas être identifié.		
Nous vous demandons de nous aider pour garantir que les informations que nous recueillons soient correctes. S'il y a des questions pour lesquelles une autre personne est la plus		





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compétente pour fournir les informations, nous vous serions reconnaissants de nous présenter à cette personne.	
Répondre à ces questions vous prendra environ 1 heure. Vous pouvez refuser de répondre à certaines questions ou choisir de mettre fin à l'entretien à tout moment.	
Avez-vous des questions au sujet de cette étude ?	
Si vous avez des questions plus tard sur la recherche, contactez Dr Georges GUIELLA au +XXX XX XX XX XX	
Vos droits en tant que participant Cette recherche a été examinée et approuvée par le CERS (Comité d'Ethique pour la Recherche en Santé). Si vous avez des questions concernant la façon dont vous avez été traité ou cours de cette étude ou sur vos droits en tant que participante, vous pouvez contacter : Pr Fla KOUETA au : Tel. XXX XX XX XX XX	
Puis-je commencer ?	
009a. Read the verbal consent text. Then, ask: May I begin the interview now?	\${available} = 'yes' O Yes
	○ No
	(\${begin_interview}='yes')
009b. Respondent's signature	
Please ask the respondent to sign or check the box in agreement of their participation.	
	I II I
Checkbox	0
Checkbox WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox.	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes')</pre>
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the	(\${consent_obtained}=0) and
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes') \${consent_obtained} and</pre>
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed.	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes')</pre>
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed. O10. Interviewer's ID: \${your_name}	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes') \${consent_obtained} and (\${your_name_text} = '') \${consent_obtained} and</pre>
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed. O10. Interviewer's ID: \${your_name}} Mark your ID as a witness to the consent process.	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes') \${consent_obtained} and (\${your_name_text} = '')</pre>
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed. O10. Interviewer's ID: \${your_name}} Mark your ID as a witness to the consent process. O10. Interviewer's ID Please record your ID as a witness to the consent process. You	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes') \${consent_obtained} and (\${your_name_text} = '') \${consent_obtained} and</pre>
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed. O10. Interviewer's ID: \${your_name}} Mark your ID as a witness to the consent process. O10. Interviewer's ID Please record your ID as a witness to the consent process. You previously entered "\${your_name_text}."	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes') \${consent_obtained} and (\${your_name_text} = '') \${consent_obtained} and (\${your_name_text} != '') \${consent_obtained} Owner</pre>
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed. O10. Interviewer's ID: \${your_name}} Mark your ID as a witness to the consent process. O10. Interviewer's ID Please record your ID as a witness to the consent process. You previously entered "\${your_name_text}." O11. What is your position in this facility?	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes') \${consent_obtained} and (\${your_name_text} = '') \${consent_obtained} and (\${your_name_text} != '') \${consent_obtained} Owner In-charge/manager</pre>
WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox. You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed. O10. Interviewer's ID: \${your_name}} Mark your ID as a witness to the consent process. O10. Interviewer's ID Please record your ID as a witness to the consent process. You previously entered "\${your_name_text}." O11. What is your position in this facility?	<pre>(\${consent_obtained}=0) and (\${begin_interview} = 'yes') \${consent_obtained} and (\${your_name_text} = '') \${consent_obtained} and (\${your_name_text} != '') \${consent_obtained} Owner</pre>







Section 1 - Information About Services Now I would like to ask about the services provided at this facility. 101. Now I have some questions about staffing for this facility. \${consent obtained} For the following questions, please tell me how many staff with this qualification are currently assigned to this facility and provide family planning services. Finally, tell me the total number present at any time today. We want to know the highest technical qualification that any staff may hold regardless of the person's actual assignment or specialist studies. Enter -88 for do not know and -99 for no response. 0 is a possible answer. \${consent_obtained} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. 101. Total number FP: doctors 101b. Present today: doctors \${consent obtained} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. 101. Total number FP: specialist nurses 101b. Present today: specialist nurses \${consent obtained} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. 101. Total number FP: nurses 101b. Present today: nurses \${consent obtained} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. 101. Total number FP: midwives / male midwives (midhusband) 101b. Present today: midwives / male midwives (midhusband) \${consent obtained} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. 101. Total number FP: certified birth attendants /aides 101b. Present today: certified birth attendants /aides \${consent obtained}







	101. Enter -88 for do not know, -99 for no response. 0 is a possible answer.
101. Total number FP: fieldworkers	
101b. Present today: fieldworkers	
	\${consent_obtained} 101. Enter -88 for do not know, -99 for no response. 0 is a possible answer.
101. Total number FP: technicians	
101b. Present today: technicians	
	\${consent_obtained} 101. Enter -88 for do not know, -99 for no response. 0 is a possible answer.
101. Total number FP: pharmacists	
101b. Present today: pharmacists	
	\${consent_obtained} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
101. Total number FP: pharmaceutical store owners	
II	
101b. Present today: pharmaceutical store owners	
101b. Present today: pharmaceutical store owners	\${consent_obtained} 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer.
101b. Present today: pharmaceutical store owners 101. Total number FP: other medical staff	101. Enter -88 for do not know,-99 for
	101. Enter -88 for do not know,-99 for
101. Total number FP: other medical staff	101. Enter -88 for do not know,-99 for
101. Total number FP: other medical staff 101b. Present today: other medical staff	101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. \${consent_obtained} Yes No
101. Total number FP: other medical staff 101b. Present today: other medical staff 102. Does this facility have electricity at this time? 103. At any point today, has the electricity been out for two or	\$\{\consent_obtained\}\$ \times Yes \times No response \\$\{\consent_obtained\}\$ \times Yes \times No response





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	○ Do not know○ No response	
106. How many handwashing facilities are available on site for staff to use?	<pre>\${consent_obtained} and \${advanced_facility}</pre>	
Enter -88 for do not know, -99 for no response.		
107. May I see a nearby handwashing facility that is used by staff?	<pre>\${handwashing_stations} > 0 D Soap is present</pre>	
Handwashing facility must be accessible to most health workers in the facility.	☐ Stored water is present ☐ Running water is present	
At the handwashing facility, OBSERVE:	☐ Handwashing area is near a sanitation	
(select all that apply)	facility	
	☐ None of the above	
	\square Did not see the facility.	
Section 2 – Family Plannii	ng Services	
,	3	
Now I would like to ask about family planning services prov	vided at this facility. If there is another	
provider who would be better able to answer my questions or	· · ·	
would appreciate if you could refer me to t	he appropriate person.	
201. Do you usually offer family planning services / products?	\${consent obtained}	
Zoz. Zo you doddin, on or tanni, planning oor recor, producter	Yes	
	○ No	
	○ No response	
202. How many days in a week are family planning services / products offered / sold here?	<pre>\${fp_offered} = 'yes'</pre>	
Enter a number between 0 and 7. Enter 0 for less than 1 day per week. Enter -88 for do not know, -99 for no response.		
203. Does this facility provide family planning supervision, support, or supplies to community health volunteers?	<pre>\${consent_obtained} and \${advanced_facility}</pre>	
	○ Yes	
	│ ○ No │ ○ No response	
	<pre>\${fp_community_health_volunte</pre>	
204. How many community health volunteers are supported by services?	this facility to provide family planning	
Record only who receive supervision, support, or supplies for family p	olanning.	
If were recorded as employees in 101, please do not include them he	ere as well.	
Enter -88 for do not know, -99 for no response.		
Number of female CHVs:		
Number of male CHVs:		
205. Do the community health volunteers provide any of the following contraceptives:	<pre>\${fp_community_health_volunteer</pre>	
	☐ Condoms	
	□ Pills	
	☐ Injectables - IM (Depo Provera)	
	☐ Injectables - DMPA-SC (Sayana Press)	



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	☐ Injectables - Noris☐ None of the above☐ No response	
206. How many times in the last 12 months has a mobile outreach team visited your facility to deliver supplementary/additional family planning services? Enter -88 for do not know, -99 for no response. 0 is a possible answer.	<pre>(\${fp_offered} = 'yes') and \${advanced_facility}</pre>	
207. Which of the following family planning services do you offer to unmarried adolescents age 10-19? Read all options and select all that apply.	\${fp_offered} = 'yes' Counsel for contraceptive methods Provide contraceptive methods Prescribe / refer for contraceptive methods None of the above No response	
Section 3: Provision of Family P	Planning Method	ls
401. Which of the following methods are provided to clients at this facility? Read all options out loud.	\$ { fp_ Female sterilization Male sterilization Implant IUD Injectables - Depo Injectables - Sayar Pill Emergency contra Male condom Female condom Diaphragm Foam / jelly Standard days / cy None of the above No response	Provera terat na Press ception vcle beads
402. Are clients charged for obtaining any of the following meth	selected(\${fp_1} and (\${fp_prov: and (\${fp_prov: ods at this facility?	ided} != '-99')
Read all options out loud.	Yes	No
Female sterilization	0	0
Male sterilization	0	0
Implant	0	0
IUD	0	0
Injectables - Depo Provera	0	0





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Injectables - Noristerat	0	0
Injectables - Sayana Press	0	0
Pill	0	0
Emergency contraception	0	0
Male condom	0	0
Female condom	0	0
Diaphragm	0	0
Foam / jelly	0	0
Standard days / cycle beads	0	0
Did the respondent answer the questions or give no response?	Respondent answNo response	vered
	selected(\${fp_	provided},'impl ') or
	selected(\${fp_	provided},'iud'
	selected(\${fp_	provided},'ppiu
402b. Are clients charged for removing any of the following met Read all options out loud.	hods at this facility?	
	Yes	No
Implant	0	0
IUD	0	0
	\${mster_char \${impl_char	<pre>ged} = 'yes' or ged} = 'yes' or ged} = 'yes' or gind_charged}</pre>
403. How much do you charge for one unit of each method that Enter all prices in Enter -88 for do not know, -99 for no response.	you provide?	
Female sterilization (full cost of procedure)	\${fster c	harged} = 'yes'
Male sterilization (full cost of procedure)	\${mster_c	harged} = 'yes'
Implants (full cost of the implant and insertion)	\${impl_c	harged} = 'yes'
IUD (full cost of the IUD and insertion)	\${iud_c	harged} = 'yes'
One shot of 3-month injectable (Depo Provera)	\${injdp_c	harged} = 'yes'
One shot of 2-month injectable (Noristerat)		harged} = 'yes'
One shot of 3-month injectable (Sayana Press)	\${injsp_c	harged} = 'yes'
One month supply of pills	\${pill_c	harged} = 'yes'
A single dose of emergency contraception	\${ec_c	harged} = 'yes'
One male condom	\${mc_c	harged} = 'yes'







One female condom	\${fc_charged} = 'yes'
A diaphragm	<pre>\${dia_charged} = 'yes'</pre>
Foam / jelly	\${foam charged} = 'yes'
Standard days / cycle beads	\${beads_charged} = 'yes'
	<pre>\${impl_removal_chg} = 'yes' or \${iud_removal_chg} = 'yes'</pre>
403b. How much do you charge for removal of each method tha Enter all prices in Enter -88 for do not know, -99 for no response.	t you offer removal services for?
Implants full cost of removal only	<pre>\${impl_removal_chg} = 'yes'</pre>
IUD full cost of removal only	<pre>\${iud_removal_chg} = 'yes'</pre>
404. Do family planning clients need to pay any fees in order to be seen by a provider in this facility even if they do not obtain a method of contraception? These may be consultation or registration fees charged to everyone who is seen in this facility or may be specific to family planning clients.	<pre>\${fp_offered} = 'yes' O Yes O No O No response</pre>
405. On days when you offer family planning services, does this facility have trained personnel able to insert implants?	<pre>selected(\${fp_provided},'impl') Yes No No response</pre>
406. On days when you offer family planning services, does this facility have trained personnel able to remove implants?	<pre>selected(\${fp_provided},'impl') Yes No No response</pre>
407. On days when you offer family planning services, does this facility have trained personnel able to insert IUDs?	<pre>selected(\${fp_provided},'iud') Yes No No response</pre>
408. On days when you offer family planning services, does this facility have trained personnel able to remove IUDs?	<pre>selected(\${fp_provided},'iud') Yes No No response</pre>
409. Does this facility have the following supplies needed to insert and/or remove implants or IUDs: Read out all supplies and select all that apply. Supplies do not need to be observed, but must be available on the day of the interview.	selected(\${fp_provided}, 'impl') or selected(\${fp_provided}, 'iud') □ Clean Exam Gloves □ Antiseptic □ Drapes □ Sterile Gauze Pad or Cotton Wool □ Local Anesthetic □ Sealed Implant Pack □ Surgical Blade

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□ Scissors □ Mosquito forceps (straight or curved) □ Sponge-holding forceps □ Speculums (large and medium) □ Tenaculum □ Uterine Sound □ Complete kit for insertion or removal of IUDs/implants (contents unknown) □ None of the above □ No response
<pre>\${implant_insert} = 'yes' O Yes O No O No response</pre>
<pre>\${implant_remove} = 'yes' O Yes O No O No response</pre>
<pre>\${implant_remove} = 'yes' O Yes O No O No response</pre>
<pre>\${removed_deep_impl_today} = 'no' O Yes O No O No response</pre>
\${implant_remove} = 'yes'
<pre>selected(\${fp_provided},'injsp'</pre>
\${injsp_training} = 'yes' Where the client should store the

	□ Sponge-holding forceps □ Speculums (large and medium) □ Tenaculum □ Uterine Sound □ Complete kit for insertion or removal of IUDs/implants (contents unknown) □ None of the above □ No response
410. If a woman came in today needing an implant inserted, could that service be provided to her today onsite?	<pre>\${implant_insert} = 'yes' O Yes O No O No response</pre>
411. If a woman came today needing her implant removed, could that service be provided to her today onsite?	<pre>\${implant_remove} = 'yes' O Yes O No O No response</pre>
412. If a woman comes to your facility today needing her implant removed, but it is deeply placed, could that service be provided to her today onsite?	<pre>\${implant_remove} = 'yes' O Yes O No O No response</pre>
413. Would someone at this facility know where to send her to have the implant removed?	<pre>\${removed_deep_impl_today} = 'no' O Yes O No O No response</pre>
413b. In the last 4 weeks, about how many women received implant removal services at this facility?	\${implant_remove} = 'yes' O-4 5-9 10-19 20-29 30 or more No response
IN_1. Does this facility offer self-injection training for DMPA-SC (Sayana Press)?	<pre>selected(\${fp_provided},'injsp' O Yes O No O No response</pre>
IN_2. Which of the following does the self-injection training include? Select all that apply	\$\{injsp_training\} = 'yes' \[\] Where the client should store the injection material until she uses it \[\] An instruction sheet for the client to take home to remind her of steps for self-injection \[\] A reinjection calendar (e.g., information on when and how to remember her next injection date) for the client to take home \[\] Counseling on follow-up options \[\] What the client should do with the





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	syringe after the injection ☐ The ways that partners could potentially interfere with self-injection ☐ Instruction for the client not to share her self-injection supplies ☐ What the client should do if problems occur with self-injection ☐ None of the above ☐ No response
IN_3. Have any women been trained at this facility to inject themselves in the last 4 weeks?	<pre>\${injsp_training} = 'yes' O Yes O No O No response</pre>
IN_4. In the last 4 weeks, about how many women self injected or took units home for self-injection?	\${injsp_women} = 'yes' O-4 5-9 10-19 20-29 30 or more No response
415a. May I see your family planning register from the last completed month? From family planning register, record: (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method.	<pre>selected(\${fp_provided},'fster'</pre>
415a. Total number of visits: Female Sterilization	<pre>selected(\${fp_provided},'fste r') and (\${rega_note} = 'yes') Enter for past completed month. Enter- 88 for do not know, enter -99 for no response.</pre>
Tipul Total Halliger of Visits Felliate Stermization	solosted (C(fr. massided) leate
	<pre>selected(\${fp_provided}, 'mste</pre>
415a. Total number of visits: Male Sterilization	
415a. Total number of visits: Implants	<pre>selected(\${fp_provided}, 'impl ') and (\${rega_note} = 'yes') Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.</pre>
Tation Total Hulliper Of Visits, Illipiants	





415a. Number of new clients: Implants	
	<pre>selected(\${fp_provided},'iud') and (\${rega_note} = 'yes') Enter for past completed month. Enter- 88 for do not know, enter-99 for no response.</pre>
415a. Total number of visits: IUD	
415a. Number of new clients: IUD	
	<pre>selected(\${fp_provided},'injd</pre>
415a. Total number of visits: Injectables - Depo Provera	
415a. Number of new clients: Injectables - Depo Provera	
	<pre>selected(\${fp_provided}, 'injn</pre>
415a. Total number of visits: Injectables - Noristerat	
415a. Number of new clients: Injectables - Noristerat	
	<pre>selected(\${fp_provided}, 'injs</pre>
415a. Total number of visits: Injectables - Sayana Press	
415a. Number of new clients: Injectables - Sayana Press	
	<pre>selected(\${fp_provided}, 'pill ') and (\${rega_note} = 'yes') Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.</pre>
415a. Total number of visits: Pill	
415a. Number of new clients: Pill	
	<pre>selected(\${fp_provided},'ec') and (\${rega_note} = 'yes')</pre>





RFORMANCE MONITORING FOR ACTION	
	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
415a. Total number of visits: Emergency contraception	
415a. Number of new clients: Emergency contraception	
	<pre>selected(\${fp_provided},'mc')</pre>
	and (\${rega_note} = 'yes')
	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
415a. Total number of visits: Male condom	
415a. Number of new clients: Male condom	
	<pre>selected(\${fp_provided},'fc') and (\${rega note} = 'yes')</pre>
	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
415a. Total number of visits: Female condom	
415a. Number of new clients: Female condom	
	selected(\${fp_provided},'dia'
) and (\${rega_note} = 'yes') Enter for past completed month. Enter -
	88 for do not know, enter -99 for no response.
415a. Total number of visits: Diaphragm	
415a. Number of new clients: Diaphragm	
	<pre>selected(\${fp_provided},'foam ') and (\${rega note} = 'yes')</pre>
	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
415a. Total number of visits: Foam / jelly	
415a. Number of new clients: Foam / jelly	
	<pre>selected(\${fp_provided},'bead</pre>
	'yes') Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
415a. Total number of visits: Standard days / cycle beads	
415a. Number of new clients: Standard days / cycle beads	





ERFORMANCE MONITORING FOR ACTION	A PORTIC HEALTH
	<pre>selected(\${fp provided},'impl</pre>
	') or selected(\${fp_provided},'iud'
) or
4451 24 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	selected(\${fp_provided},'in
415b. May I see your family planning record book from the last From family planning record book, record the total number of family completed month, for each method. Enter -88 for do not know. Enter -99 for no response.	-
Number of units sold or provided: Implants	selected(\${fp_provided},'impl
realiber of units sold of provided. Implants	')
Number of units sold or provided: IUD	<pre>selected(\${fp_provided},'iud')</pre>
Number of units sold or provided: Injectables - Depo Provera	<pre>selected(\${fp_provided},'injd</pre>
Number of units sold or provided: Injectables - Noristerat	<pre>selected(\${fp_provided},'injn</pre>
Number of units sold or provided: Injectables - Sayana Press	<pre>selected(\${fp_provided},'injs</pre>
Number of units sold or provided: Pill	<pre>selected(\${fp_provided},'pill ')</pre>
Number of units sold or provided: Emergency contraception	selected(\${fp_provided},'ec')
Number of units sold or provided: Male condom	selected(\${fp_provided},'mc')
Number of units sold or provided: Female condom	selected(\${fp_provided},'fc')
Number of units sold or provided: Diaphragm	<pre>selected(\${fp_provided},'dia')</pre>
Number of units sold or provided: Foam / jelly	<pre>selected(\${fp_provided},'foam ')</pre>
Number of units sold or provided: Standard days / cycle beads	<pre>selected(\${fp_provided},'bead</pre>
NOTE: Questions 417a-e will repeat for each of the methods provided at this SDP. Methods selected in 401:	\${methods_selected} != ''
\${methods_selected}	
417a. You mentioned that you typically provide Implants at this facility, can you show them to me?	<pre>selected(\${fp_provided},'impl')</pre>
If no, probe: Is the implant out of stock today?	○ In-stock and observed○ In-stock but not observed○ Out of stock○ No response
417b. How many days have Implants been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_implants} = 'outstock')
417c. Have Implants been out of stock at any time in the last 3 months?	<pre>(\${stock_implants} = 'instock_obs') or (\${stock_implants} =</pre>

(\${stock_implants} =





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	'instock_unobs') or (\${stock_implants} O Yes O No O Do not know No response
417d. Why is this facility out of stock for Implants? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_implants} = 'outstock') O Did not place order for shipment O Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Other Don't know No response
417e. When do you expect to receive your next shipment of Implants?	<pre>(\${stock_implants} = 'outstock') O X weeks O X months O Do not know O No response</pre>
417e. Enter a value for \${ship_implants_lab}:	<pre>(\${ship_implants_units} =</pre>
417a. You mentioned that you typically provide IUDs at this facility, can you show them to me? If no, probe: Is the IUDs out of stock today?	selected (\$ {fp_provided}, 'iud') O In-stock and observed O In-stock but not observed O Out of stock O No response
417b. How many days have IUDs been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_IUD} = 'outstock')
417c. Have IUDs been out of stock at any time in the last 3 months?	<pre>(\${stock_IUD} = 'instock_obs')</pre>
417d. Why is this facility out of stock for IUD? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_IUD} = 'outstock') ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Other





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	○ Don't know
	○ No response
417e. When do you expect to receive your next shipment of IUDs?	<pre>(\${stock_IUD} = 'outstock') O X weeks O X months O Do not know O No response</pre>
417e. Enter a value for \${ship_IUD_lab}:	<pre>(\${ship_IUD_units} = 'weeks') or (\${ship_IUD_units} =</pre>
417a. You mentioned that you typically provide Injectables Sayana Press at this facility, can you show them to me? If no, probe: Is the Injectables Sayana Press out of stock today?	selected(\${fp_provided}, 'injsp' O In-stock and observed In-stock but not observed Out of stock No response
417b. How many days have Injectables Sayana Press been out of stock?	(\${stock_sp} = 'outstock')
Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
417c. Have Injectables Sayana Press been out of stock at any time in the last 3 months?	<pre>(\${stock_sp} = 'instock_obs')</pre>
417d. Why is this facility out of stock for Injectables Sayana	(\${stock_sp} = 'outstock')
Press? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	 Did not place order for shipment Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Other Don't know No response
417e. When do you expect to receive your next shipment of Injectables Sayana Press?	<pre>(\${stock_sp} = 'outstock') O X weeks O X months O Do not know No response</pre>
417e. Enter a value for \${ship_sp_lab}:	<pre>(\${ship_sp_units} = 'weeks') or (\${ship_sp_units} = 'months')</pre>
417a. You mentioned that you typically provide Injectables Depo Provera at this facility, can you show them to me? If no, probe: Is the Injectables Depo Provera out of stock today?	selected(\${fp_provided},'injdp') O In-stock and observed O In-stock but not observed O Out of stock No response







417b. How many days have Injectables Depo Provera been out of stock?	(\${stock_dp} = 'outstock')
Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
417c. Have Injectables Depo Provera been out of stock at any time in the last 3 months?	<pre>(\${stock_dp} = 'instock_obs')</pre>
417d. Why is this facility out of stock for Injectables Depo	(\${stock_dp} = 'outstock')
Provera? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	 Did not place order for shipment Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Other Don't know No response
417e. When do you expect to receive your next shipment of Injectables Depo Provera?	(\${stock_dp} = 'outstock')
injectables Depo Flovera:	○ X weeks○ X months○ Do not know○ No response
417e. Enter a value for \${ship_dp_lab}:	<pre>(\${ship_dp_units} = 'weeks') or (\${ship_dp_units} = 'months')</pre>
417a. You mentioned that you typically provide Injectables Noristerat at this facility, can you show them to me?	<pre>selected(\${fp_provided},'injnt')</pre>
If no, probe: Is the Injectables Noristerat out of stock today?	○ In-stock and observed○ In-stock but not observed○ Out of stock○ No response
417b. How many days have Injectables Noristerat been out of stock?	(\${stock_nt} = 'outstock')
Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
417c. Have Injectables Noristerat been out of stock at any time in the last 3 months?	<pre>(\${stock_nt} = 'instock_obs')</pre>
417d. Why is this facility out of stock for Injectables Noristerat? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_nt} = 'outstock') ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities





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	 ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Other ○ Don't know ○ No response
417e. When do you expect to receive your next shipment of Injectables Noristerat?	<pre>(\${stock_nt} = 'outstock') X weeks X months Do not know No response</pre>
417e. Enter a value for \${ship_nt_lab}:	<pre>(\${ship_nt_units} = 'weeks') or (\${ship_nt_units} = 'months')</pre>
417a. You mentioned that you typically provide Pills at this facility, can you show it to me? If no, probe: Is the Pillsout of stock today?	selected(\${fp_provided},'pill') On-stock and observed In-stock but not observed Out of stock No response
417b. How many days have Pills been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_pills} = 'outstock')
417c. Have Pills been out of stock at any time in the last 3 months?	<pre>(\${stock_pills} = 'instock_obs') or (\${stock_pills} = 'instock_unobs') or (\${stock_pills} = '-99') Yes No Do not know No response</pre>
417d. Why is this facility out of stock for Pills?	(\${stock_pills} = 'outstock')
PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	 ○ Did not place order for shipment ○ Ordered but did not receive shipment ○ Did not order right quantities ○ Ordered but did not receive right quantities ○ Unexpected increase in consumption ○ Other ○ Don't know ○ No response
417e. When do you expect to receive your next shipment of Pills?	(\${stock_pills} = 'outstock') ○ X weeks ○ X months ○ Do not know ○ No response
417e. Enter a value for \${ship_pills_lab}:	<pre>(\${ship_pills_units} = 'weeks') or (\${ship_pills_units} =</pre>
417a. You mentioned that you typically provide Emergency Contraception at this facility, can you show it to me?	selected(\${fp_provided},'ec') O In-stock and observed O In-stock but not observed







If no, probe: Is the Emergency Contraception out of stock	Out of stock
today?	○ No response
417b. How many days has Emergency Contraception been out of stock?	(\${stock_ec} = 'outstock')
Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
417c. Has Emergency Contraception been out of stock at any time in the last 3 months?	<pre>(\${stock_ec} = 'instock_obs')</pre>
417d. Why is this facility out of stock for Emergency Contraception?	<pre>(\${stock_ec} = 'outstock') O Did not place order for shipment</pre>
PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	 Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Other Don't know No response
417e. When do you expect to receive your next shipment of Emergency Contraception?	<pre>(\${stock_ec} = 'outstock') O X weeks</pre>
	X monthsDo not knowNo response
417e. Enter a value for \${ship_ec_lab}:	<pre>(\${ship_ec_units} = 'weeks') or (\${ship_ec_units} = 'months')</pre>
417a. You mentioned that you typically provide Male condoms at this facility, can you show it to me?	<pre>selected(\${fp_provided}, 'mc') O In-stock and observed</pre>
If no, probe: Is the Male condoms out of stock today?	○ In-stock but not observed○ Out of stock○ No response
417b. How many days have Male condoms been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	<pre>(\${stock_male_condoms} = 'outstock')</pre>
417c. Have Male condoms been out of stock at any time in the last 3 months?	<pre>(\${stock_male_condoms} =</pre>
	○ Yes ○ No ○ Do not know
4471114	O No response
417d. Why is this facility out of stock for Male condoms? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	<pre>(\${stock_male_condoms} =</pre>





	 Did not place order for shipment Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Other Don't know No response
417e. When do you expect to receive your next shipment of Male condoms?	<pre>(\${stock_male_condoms} =</pre>
417e. Enter a value for \${ship_male_condoms_lab}:	<pre>(\${ship_male_condoms_units} =</pre>
417a. You mentioned that you typically provide Female condoms at this facility, can you show it to me? If no, probe: Is the Female condoms out of stock today?	selected (\${fp_provided}, 'fc') O In-stock and observed O In-stock but not observed O Out of stock No response
417b. How many days have Female condoms been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	<pre>(\${stock_female_condoms} =</pre>
417c. Have Female condoms been out of stock at any time in the last 3 months?	<pre>(\${stock_female_condoms} =</pre>
417d. Why is this facility out of stock for Female condoms? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_female_condoms} = 'outstock') O Did not place order for shipment Ordered but did not receive shipment O Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Other O Don't know No response
417e. When do you expect to receive your next shipment of Female condoms?	<pre>(\${stock_female_condoms} =</pre>





	○ Do not know
	○ No response
417e. Enter a value for \${ship_female_condoms_lab}:	<pre>(\${ship_female_condoms_units} =</pre>
	<pre>(\${ship_female_condoms_units} =</pre>
417a. You mentioned that you typically provide Diaphragms at	selected(\${fp_provided},'dia')
this facility, can you show it to me?	○ In-stock and observed
If no, probe: Is the Diaphragms out of stock today?	On-stock but not observed
	○ Out of stock○ No response
417b. How many days have Diaphragms been out of stock?	(\${stock_diaphragm} =
Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	'outstock')
417c. Have Diaphragms been out of stock at any time in the last	(\${stock_diaphragm} =
3 months?	<pre>'instock_obs') or (\${stock diaphragm} =</pre>
	'instock unobs') or
	(\${stock_diaphra
	○ Yes
	◯ No ◯ Do not know
	○ No response
417d. Why is this facility out of stock for Diaphragms?	(\${stock_diaphragm} = 'outstock')
PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	 Did not place order for shipment Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Other Don't know
	○ No response
417e. When do you expect to receive your next shipment of Diaphragms?	(\${stock_diaphragm} = 'outstock')
	○ X weeks○ X months○ Do not know○ No response
417e. Enter a value for \${ship_diaphragm_lab}:	(\${ship_diaphragm_units} =
	<pre>'weeks') or (\${ship_diaphragm_units} =</pre>
417a. You mentioned that you typically provide Foam/Jelly at	<pre>selected(\${fp_provided},'foam')</pre>
this facility, can you show it to me?	○ In-stock and observed
If no, probe: Is the Foam/Jelly out of stock today?	Out of stock
	Out of stock No response
417b. How many days has Foam/Jelly been out of stock?	(\${stock_foam} = 'outstock')





Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
417c. Has Foam/Jelly been out of stock at any time in the last 3 months?	<pre>(\${stock_foam} = 'instock_obs')</pre>
417d. Why is this facility out of stock for Foam/Jelly? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_foam} = 'outstock') O Did not place order for shipment Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right quantities Unexpected increase in consumption Other Don't know
417e. When do you expect to receive your next shipment of Foam/Jelly?	<pre></pre>
417e. Enter a value for \${ship_foam_lab}:	<pre>(\${ship_foam_units} = 'weeks') or (\${ship_foam_units} =</pre>
417a. You mentioned that you typically provide Standard Days/Cycle Beads at this facility, can you show them to me? If no, probe: Is the Standard Days/Cycle Beads out of stock today?	selected (\$ {fp_provided}, 'beads') In-stock and observed In-stock but not observed Out of stock No response
417b. How many days have Standard Days/Cycle Beads been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	(\${stock_beads} = 'outstock')
417c. Have Standard Days/Cycle Beads been out of stock at any time in the last 3 months?	<pre>(\${stock_beads} = 'instock_obs') or (\${stock_beads} = 'instock_unobs') or (\${stock_beads} = '-99') Yes No Do not know No response</pre>
417d. Why is this facility out of stock for Standard Days/Cycle Beads? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?	(\${stock_beads} = 'outstock') O Did not place order for shipment Ordered but did not receive shipment Did not order right quantities Ordered but did not receive right





	quantities
417e. When do you expect to receive your next shipment of Standard Days/Cycle Beads?	<pre>(\${stock_beads} = 'outstock') O X weeks O X months O Do not know O No response</pre>
417e. Enter a value for \${ship_beads_lab}:	<pre>(\${ship_beads_units} = 'weeks') or (\${ship_beads_units} =</pre>
418. Is Miso-Kare (misoprostol) available in the facility for management of postpartum hemorrhage or other gynecologic issues?	<pre>(\${consent_obtained}) and (\${advanced_facility}) O Yes O No O Do not know No response</pre>
419. Can you show it to me? If no, probe: Is it out of stock today?	\${miso_available} = 'yes' O In-stock and observed O In-stock but not observed O Out of stock No response
420. Is Ma-Kare (misoprostol & mifepristone) available in the facility?	<pre>(\${consent_obtained}) and (\${advanced_facility}) O Yes O No O Do not know O No response</pre>
421. Can you show it to me? If no, probe: Is it out of stock today?	<pre>\${miso_mife_available} = 'yes' O In-stock and observed O In-stock but not observed O Out of stock O No response</pre>





Section 4: Family Planning Service Integration		
501. Which of the following services are provided at this facility?	<pre>\${consent_obtained} and \${advanced_facility}</pre>	
Read all options and select all that apply.	□ Antenatal □ Delivery □ Postnatal □ Post-abortion □ Postpartum family planning □ STI testing □ Infertility services □ None of the above □ No response	
502. Which of the following is discussed with the mother during an antenatal care visit?	<pre>selected(\${antenatal}, 'antenata l')</pre>	
Read all options and select all that apply. If your respondent is not involved in antenatal care, ask if they can refer you to someone at the facility who provides these services.	 □ Return to fertility □ Healthy timing and spacing of pregnancies □ Immediate and exclusive breastfeeding □ Family planning methods available to use while breastfeeding □ Lactational Amenorrhea Method and transition to other methods □ Long-acting method options □ None of the above □ No response 	
503. Which of the following is discussed with the mother after delivery and before discharge from the facility?	<pre>selected(\${antenatal},'delivery ')</pre>	
Read all options and select all that apply. If your respondent is not involved in delivery or postnatal care, ask if they can refer you to someone at the facility who provides these services.	 □ Return to fertility □ Healthy timing and spacing of pregnancies □ Immediate and exclusive breastfeeding □ Family planning methods available to use while breastfeeding □ Lactational Amenorrhea Method and transition to other methods □ Long-acting method options □ None of the above □ No response 	
504. Is the woman offered a method of family planning after delivery and before discharge from the facility?	<pre>(selected(\${antenatal},'deliver</pre>	
505. Which of the following is discussed with the mother during a postnatal care visit?	<pre>selected(\${antenatal}, 'postnata</pre>	
Read all options and select all that apply. If your respondent is not involved in delivery or postnatal care, ask if they can refer you to someone at the facility who provides these services.	☐ Return to fertility ☐ Healthy timing and spacing of pregnancies	





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	 ☐ Immediate and exclusive breastfeeding ☐ Family planning methods available to use while breastfeeding ☐ Lactational Amenorrhea Method and transition to other methods ☐ Long-acting method options ☐ None of the above ☐ No response
506. Is the woman offered a method of family planning during a postnatal care visit?	<pre>(selected(\${antenatal}, 'postnat</pre>
	○ No ○ No response
507. Which of the following is discussed with the woman during a post-abortion visit?	<pre>selected(\${antenatal},'postabor</pre>
Read all options and select all that apply. If your respondent is not involved in post-abortion care, ask if they can refer you to someone at the facility who provides these services.	 □ Post-abortion mental health □ Return to fertility □ Healthy timing and spacing of pregnancies □ Long-acting method options □ Family planning methods □ None of the above □ No response
508. Is the woman offered a method of family planning during a post-abortion visit?	<pre>selected(\${antenatal}, 'postabor tion') and (\${fp_offered} =</pre>
	○ Yes○ No○ No response
509. Does this facility offer any service related to diagnosis, treatment, or supportive services for HIV?	\${consent_obtained} O Yes O No O No response
510. When a client comes in for HIV services, are they offered condoms by the HIV service provider?	<pre>\${HIV_services} = 'yes' and \${advanced_facility}</pre>
If your respondent is not involved in HIV service provision, ask if they can refer you to someone at the facility who provides these services.	○ Yes○ No○ Do not know○ No response
511. Does the HIV service provider offer them any other method of contraception besides condoms?	<pre>\${HIV_services} = 'yes' and \${advanced_facility} O Yes O No Do not know No response</pre>
094. Ask permission to take a photo of the entrance of the facility. Did you get consent to take the photo?	\${consent_obtained} O Yes O No
Thank the respondent for his / her time.	<pre>\${available} = 'yes'</pre>





The respondent is finished, but there are still more questions for you to complete outside the facility.		
Location and Questionnaire Result		
SDP is not selected for client exit interviews	<pre>\${clients_per_day} < 3</pre>	
SDP is selected for client exit interviews. Interview as many women as possible in two days.	<pre>3 <= \${clients_per_day}</pre>	
095. Ensure that no people are in the photo.	<pre>\${photo_permission} = 'yes'</pre>	
096. Take a GPS point outside near the entrance to the facility. Record location when the accuracy is smaller than 6m.		
097. How many times have you visited this service delivery point for this interview?	○ 1st time○ 2nd time○ 3rd time	
098. In what language was this interview conducted?	\${consent_obtained} O English French Moore Goumantchema Fulfulde Dioula Autre	
099. Questionnaire Result Record the result of the questionnaire.	 ○ Completed ○ Not at facility ○ Postponed ○ Refused ○ Partly completed ○ Temporarily closed ○ Permanently closed / destroyed ○ No longer serves EA (lost to follow-up) ○ Other 	