



# PMA Ethiopia 2021 Cross-Sectional Survey Service Delivery Point Questionnaire

Section 1 — Facility Identification			
001a. Enter the three digits of your id			
SDP101. Your name: \${your_name} Is this your name?	○ Yes ○ No		
WARNING - Unable to find your name for the ID your provide name in the next screen.	d - \${phone_id_calc}. Please enter your full		
SDP102. Enter your name below.			
SDP103. Current date and time.			
Date	Day: Month: Year:		
Is this date and time correct?	<ul><li>○ Yes</li><li>○ No</li></ul>		
SDP104. Record the correct date and time.	Day: Month: Year:		
SDP105. Region	<ul> <li>○ Afar</li> <li>○ Amhara</li> <li>○ Oromiya</li> <li>○ Somali</li> <li>○ Benishangul Gumuz</li> <li>○ Snnp</li> <li>○ Gambela</li> <li>○ Hareri</li> <li>○ Addis Ababa</li> <li>○ Dire Dawa Astedadar</li> <li>○ Sidama</li> </ul>		
SDP106. Zone			
SDP107. Woreda/District			



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SDP108. Kebele/Locality name			
SDP109. Enumeration Area			
SDP110. Using the list below select the facility you are about interview.	to		
Are the following correct about the facility ?			
Facility name - \${facility_name_auto}  Facility type - \${facility_type_auto_lab}  Managing authority - \${managing_authority_auto}		Yes O O	No () ()
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Enter the correct facility name			
Select the correct facility type	0000	Hospital Health center Health post Health clinic Pharmacy Drug Shop/Rural Di	rug Vendor
Select the correct facility's managing authority	<ul><li>○ Government</li><li>○ NGO</li><li>○ Faith-based organization</li><li>○ Private</li><li>○ Other</li></ul>		
Facility Name			
Facility Type	0000	Hospital Health center Health post Health clinic Pharmacy Drug Shop/Rural Di	rug Vendor
Facility's managing authority	<ul><li>○ Government</li><li>○ NGO</li><li>○ Faith-based organization</li><li>○ Private</li><li>○ Other</li></ul>		



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SDP110c. Is a competent respondent present and available to be interviewed today?	○ Yes ○ No
SDP113a. Is this a teaching facility?	○ Yes ○ No
SDP113c. Has this SDP previously participated in the 2019 or 2020 PMA survey?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
INFORMED CONSENT	
Hello, I am \${re_name}. I am representing the Ministry of Healt in this country, with the goal of finding ways to improve the queries were asking for your cooperation and assistance to conduct available for antenatal care, labor and delivery care, postnatal calso examine the existing systems for referrals and record keep minutes in each department of this facility.  There will be no direct benefit to you from assisting with this a information collected will be used by the Ministry of Health and Do you have any questions?	ality of maternal and newborn health services. an inventory of key supplies and equipment are, and family planning at this facility. We will ing. This interview should take no more than 30 ctivity. Your name will not be recorded. The
SDP114. Explain the informed consent form. Then, ask: May I begin the interview now?	<ul><li>○ Yes</li><li>○ No</li></ul>
SDP115. Interviewer's name: \${your_name}	
SDP115. Interviewer's name Please record your name as a witness to the consent process. You previously entered "\${name_typed}."	
SDP117. What is your position in this facility?	<ul><li>○ Owner</li><li>○ In-charge / manager</li><li>○ Staff</li><li>○ No response</li></ul>
SDP118. What year did you first begin working at this facility?	Year:
SDP113b. How many days each week is the facility open on regular basis? Number of days	





### Section 2—Information About Services

Now, I would like to understand the service provision activities in this facility.

If there is another provider who would be better able to answer my questions on SERVICES AVAILABLE in this facility, I would appreciate if you could refer me to the appropriate person.

SDP200A. Is ANTENATAL CARE provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200B. Is LABOR AND DELIVERY CARE provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200C. Is MAJOR OBSTETRIC SURGERY (E.G. CESAREAN, HYSTERECTOMY) provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200D. Is SAFE ABORTION CARE provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200E. Is POSTABORTION CARE provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200F. Is FAMILY PLANNING provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200G. Is IMMEDIATE POSTPARTUM FAMILY PLANNING provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200H. Is BLOOD TRANSFUSION provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200HH. Is BLOOD TRANSFUSION available at all times this facility is open?	○ Yes ○ No



	<ul><li>○ Do not know</li><li>○ No response</li></ul>
SDP200I. Is POSTNATAL CARE provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200J. Does this facility have an INTENSIVE CARE UNIT for adult patients?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200K. Is NEONATAL INTENSIVE CARE provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200L. Is LABORATORY TESTING provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP200M. Does your facility offer psychosocial care, counseling, or support services for any of the following?	<ul> <li>□ Physical intimate partner violence</li> <li>□ Sexual intimate partner violence</li> <li>□ Non-partner sexual assault</li> <li>□ Physical and/or sexual violence against children</li> <li>□ None of the above</li> <li>□ Don't know</li> <li>□ No response</li> </ul>
SDP200N. Does the psychosocial care package include any of the following?	<ul> <li>☐ Medical care for sexual and/or physical assault victims</li> <li>☐ Post exposure prophylaxis (PrEP) for potential HIV exposure</li> <li>☐ Referral/linkage to safety and temporary housing (either formal or community-based)</li> <li>☐ Referral/linkage to legal aid</li> <li>☐ None of the above</li> <li>☐ Don't know</li> <li>☐ No response</li> </ul>
SDP200Q. Are IMMUNIZATION SERVICES provided at this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>



SDP200T. Does this facility provide care to SICK CHILDREN aged 0-59 months?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP201. If a woman came in for her child's immunization, would health workers at this facility also offer her family planning counseling and services during this visit?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP203. How many health workers with the following qualifications work in this facility?	
SDP203. Total number of Medical doctors with any speciality	
SDP203. Total number of General practitioner (physician)	
SDP203. Total number of Health officer	
SDP203. Total number of Emergency surgery and obstetrics officer (M.Sc. Level)	
SDP203. Total number of Pediatrics Officer (M.Sc. Level)	
SDP203. Total number of Nurse (non-midwife, BSc, diploma)	
SDP203. Total number of Midwife (BSc, diploma)	
SDP203. Total number of Health extension worker (HEW) - Level III	
SDP203. Total number of Health extension worker (HEW) - Level IV	
SDP203. Total number of Pharmacist/Pharmacy technician	
SDP203. Total number of Laboratory technologist/technician	
SDP204b. How many times in the last 12 months has a mobile outreach team visited your facility to deliver each of the following additional services?	
SDP204b. Number of times: Obstetric fistula repair	



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SDP204b. Number of times: IUD insertion/removal services	
SDP204b. Number of times: Implant insertion/removal services	
SDP204b. Number of times: Tubal ligation services	
SDP204b. Number of times: Vasectomy services	
Section 3 — Infrastructure and Re	eferral System Readiness
Now, the next few questions I would like to ask you ar referral system	·
If there is another provider who would be bett INFRASTRUCTURE AND REFERRAL SYSTEMS in this i me to the appropriat	facility, I would appreciate if you could refer
SDP301. During the past 7 days, was electricity available during all times when the facility was open for ESSENTIAL services, including the use of generator or solar power?	<ul> <li>○ Available at all times</li> <li>○ Interruptions on 1 day</li> <li>○ Interruptions on 2-3 days</li> <li>○ Interruptions on 4-5 day</li> <li>○ Interruptions on 6+ days</li> <li>○ Not available at all</li> <li>○ Don't know</li> <li>○ No response</li> </ul>
SDP302. Does this facility have other sources of electricity, such as a functioning generator or solar system?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP303. Is a water outlet available onsite?	<ul><li>○ Yes</li><li>○ No water outlet</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP304. What is the primary water source used at this facility?	<ul> <li>○ Piped</li> <li>○ Bucket with tap</li> <li>○ Bucket or basin</li> <li>○ None of the above</li> <li>○ Do not know</li> <li>○ No response</li> </ul>
SDP305. During the past 7 days, was water from the \${water_system_type_lab} available during all times when the facility was open for ESSENTIAL services?	<ul><li>○ Available at all times</li><li>○ Interruptions on 1 day</li><li>○ Interruptions on 2-3 days</li></ul>



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SDP307. Does this facility have access to a blood bank?	10	Yes, outsi		-	
SDP307a. Does this facility have access to internet connectivity?	<ul><li>Yes</li><li>Yes, but only for HMIS</li><li>No</li><li>Do not know</li><li>No response</li></ul>				
SDP307b. During the past 7 days, was internet available during all times when the facility was open for services?	<ul> <li>Available at all times</li> <li>Interruptions on 1 day</li> <li>Interruptions on 2-3 days</li> <li>Interruptions on 4-5 day</li> <li>Interruptions on 6+ days</li> <li>Not available at all</li> <li>Don't know</li> <li>No response</li> </ul>				
SDP308. Does this facility have access to a working phone or radio system to call outside that is available at ALL TIMES patient services are offered?	<ul> <li>Yes, facility-owned</li> <li>Yes, provider-owned</li> <li>Yes, outside the facility</li> <li>No</li> <li>Do not know</li> <li>No response</li> </ul>				
SDP309. Does this facility refer any of the following to another	er fac	cility for ca	re:		
		Yes	No	Do not know	No response
A) Pregnant women		0	0	0	0
B) Laboring women		0	0	0	0
C) Postpartum women		0	0	0	0
D) Newborns		0	0	0	0
E) Women seeking safe abortion care		0	0	0	0
F) Women seeking postabortion care services		$\circ$	$\circ$	0	0



SDP310. Does this facility have a printed referral form that is used to accompany patients who are referred for maternal and newborn health services?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>		
SDP311. May I see the patient referral form for maternal and newborn health services?	<ul><li>Form observed (Standard MOH)</li><li>Form observed (Non-standard)</li><li>Form not observed</li><li>No response</li></ul>		
SDP312. Does this facility have access to a functional ambulance/car on-site for emergency transportation of patients to/from this facility?	<ul> <li>○ Yes, to bring patients to this facility</li> <li>○ Yes, to transport patients to other facilities</li> <li>○ Yes, to transport both to/from this facility</li> <li>○ No</li> <li>○ Do not know</li> <li>○ No response</li> </ul>		
SDP313. Is this service offered free of charge to patients?	<ul><li>○ Yes, to all patients</li><li>○ Yes, to some patients</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>		
SDP314. What strategies does this facility use to transport emergency patients from this facility to other facilities?	□ Use facility's own means of transportation □ Request vehicles from the District/Zonal Health office □ Request vehicles from the nearest health facility □ Request vehicles from the nearest Red Cross Center, ambulance service provider, or the fire department □ Request vehicles from other offices that do not provide health services □ Hire a car (e.g. taxi, van) □ Use organized community volunteers to transport the patient □ Use the patient's family/friend transportation □ None of the above □ Do not know □ No response		
SDP314b. How much time is it expected to take ON AVERAGE to transport emergency patients from this facility to the nearest referral facility, including the time to request/hire a vehicle if one is not available on-site?	<ul><li> Hours</li><li> Minutes</li><li> Don't know</li><li> No response</li></ul>		





SDP314c. Number of hours	
SDP314c. Number of minutes	
SDP316. Does this facility have a designated liaison officer who manages the communication with other facilities about patients being referred to and/or from this facility for maternal and newborn services?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP318. Does the facility have a functional mechanism for recording and sharing outcomes of cases referred in and out?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
Section 4 — COVID-19 Services A	vailability and Readiness
Cov001. Are COVID-19 screening, testing, treatment, vaccination and/or referral services currently available at this facility?	☐ Yes, screening ☐ Yes, testing ☐ Yes, treatment ☐ Yes, referral ☐ Yes, vaccination ☐ Don't know ☐ None of the above ☐ No response
Cov002. Have all the facility staff been trained or oriented to the signs, symptoms, and modes of transmission of COVID-19?	<ul> <li>Yes, all staff</li> <li>Yes, all clinical staff</li> <li>Yes, some clinical staff only</li> <li>Yes, all ancillary staff</li> <li>Yes, some ancillary staff</li> <li>Yes, some ancillary and some clinical staff</li> <li>No</li> <li>Don't know</li> <li>No response</li> </ul>
Cov003. Does this facility accept patients who are infected with COVID-19 for services and/or treatment?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
Cov004. Have all the facility staff been trained or oriented on COVID-19 Infection Prevention and Control protocols?	<ul> <li>○ Yes, all staff</li> <li>○ Yes, all clinical staff</li> <li>○ Yes, some clinical staff only</li> <li>○ Yes, all ancillary staff</li> <li>○ Yes, some ancillary staff</li> <li>○ Yes, some ancillary and some clinical staff</li> </ul>



	<ul><li>○ No</li><li>○ Don't know</li><li>○ No response</li></ul>				
Cov005. Are all relevant health workers at this facility trained or oriented in conducting community surveillance for COVID-19?	<ul><li>Yes, all clinical staff</li><li>Yes, some clinical staff only</li><li>No</li><li>Don't know</li><li>No response</li></ul>				
Cov006. Are all relevant health workers at this facility trained	ord	oriented on	COVID-19	:	
		Yes all R Staff	Yes Some R Staff	No	No response
A) Screening /Pre-Triage		0	0	$\circ$	0
B) Triage		0	0	$\circ$	0
C) Diagnosis		0	0	$\bigcirc$	0
D) Vaccination		0	$\circ$	$\circ$	$\circ$
E) Referral		0	$\circ$	$\circ$	$\circ$
F) Transferring/deploying suspected case to treatment center	er	0	0	$\circ$	0
G) Management		0	0	0	0
Cov007a. Is there a designated COVID-19 response team/committee at this facility?	0	Yes No Do not kr No respo			
Cov007b. Is there a person assigned to lead/coordinate Infection Prevention and Control activities dedicated for COVID-19 pandemic response?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>				
Cov010. Is there a separate patient waiting room/area designated for COVID-19 suspected cases?	000	Yes, obse Yes, repo Not availa Don't kno No respo	rted, not so able ow	een	
CovO11. Is there a hand-washing facility or facilities dedicated for clients and staff near the area where COVID-19 patients are screened, tested, vaccinated, and/or treated at this facility?	00	Yes No Do not kr No respo			
Cov012. How many hand-washing facilities are available for this use?					



Cov013. May I see a handwashing facility that is dedicated for this purpose?	<ul> <li>□ Soap is present</li> <li>□ Stored water is presdent</li> <li>□ Running water is present</li> <li>□ Handwashing area is at the entry/gate of the facility</li> <li>□ None of the above</li> <li>□ Did not see the handwashing facility</li> <li>□ No response</li> </ul>
CovO16. For each of the following personal protective equipm PPE is available for staff use TODAY? If available today, can y	
A) Medical masks (e.g. N95, FFP2, or equivalent)	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>
B) Eye protection (goggles or face shield)	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>
C) Examination gloves	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>
D) Surgical gloves	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>
E) Long cuffed gloves	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>
F) Heavy duty gloves	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>
G) Long sleeved gown	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>
H) Waterproof aprons	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>
I) Surgical scrubs	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>
J) Shoe covers	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>





K) Infrared thermometer	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>				
L) Alcohol/hand sanitizer	Repor	<ul><li>Observed ≥1 available</li><li>Reported not seen</li><li>Not available</li></ul>			
Cov017. For each of the following personal protective equipme PPE has been out of stock at any point in the last three months		d, can you	please tell	me if the	
	Yes	No	Do not know	No response	
A) Medical masks (e.g. N95, FFP2, or equivalent)	0	0	0	0	
B) Eye protection (goggles or face shield)	0	0	0	0	
C) Examination gloves	0	0	0	0	
D) Surgical gloves	0	0	0	0	
E) Long cuffed gloves	0	0	0	0	
F) Heavy duty gloves	0	0	0	0	
G) Long sleeved gown	0	0	0	0 0 0	
H) Waterproof aprons	0	0	0	0	
I) Surgical scrubs	0	0	0	0	
J) Shoe covers	0	0	0	0	
K) Infrared thermometer	0	0	0	0	
L) Alcohol/hand sanitizer	0	0	0	0	
COVID-19 Management Handbook prepared by the Federal Ministry of Health? If available, can you please show it to me?	<ul><li>Yes, observed</li><li>Yes, reported, not seen</li><li>Not available</li><li>Don't know</li><li>No response</li></ul>				

## Section 5 — Health Management Information Systems

Now I would like to ask about health management information systems at this facility.

If there is another provider who would be better able to answer my questions on health management information systems in this facility, I would appreciate if you could refer me to the appropriate person.



SDP800a. Does the facility have a functional mechanism for summarizing key outcome data, such as the number of monthly deliveries, live births, maternal or neonatal deaths?	0	) Yes ) No ) Do not know ) No response					
SDP800b. What type of functional mechanism is used to summarize key outcome data?	<ul> <li>□ Manual/paper-based</li> <li>□ Electronic database/DHIS2/HMIS</li> <li>□ Electronic Community Health</li> <li>Information System (eCHIS)</li> <li>□ No system</li> <li>□ Do not know</li> <li>□ No response</li> </ul>						
SDP800b2. Has COVID-19 changed the way that key outcome data, such as the number of monthly deliveries, live births, and maternal or neonatal deaths, are reported?	<ul><li>Yes</li><li>No</li><li>Do not know</li><li>No response</li></ul>						
SDP817. Does the facility have a functional mechanism for reporting data on maternal deaths to the Maternal and Perinatal Death Surveillance Response?	0000						
SDP801. Does this facility regularly produce reports for the zonal, district, regional, zonal, or national Health Management Information System (HMIS)?	0	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>					
SDP802. How frequently are summary reports generated from this functional HMIS?	<ul> <li>○ Monthly or more often</li> <li>○ Quarterly</li> <li>○ Biannually (twice a year)</li> <li>○ Annually</li> <li>○ Less than once a year</li> <li>○ No predefined frequency (as requested)</li> <li>○ Don't know</li> <li>○ No response</li> </ul>						
SDP802b. Has COVID-19 changed the frequency that summary reports on maternal and newborn health that are generated from the functional HMIS?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>						
SDP803. Does this facility receive feedback on the facility's H	HMIS	reports fro	om any of t	he followir	ng:		
		Yes	No	Do not know	No response		
A) Wordea health office		0	0	0	0		
B) Zonal health department							



C) Regional health bureau		0	0	0	0	
D) Implementing non-governmental organizations (NGOs)		0	0	0	0	
E) Federal Ministry of Health (FMOH)		0	0	0	0	
F) This facility's leadership team		0	0	0	0	
G) Health Center		0	0	0	0	
SDP803b. Has COVID-19 changed if or how this facility receives feedback on HMIS reports?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>					
SDP804. Does feedback provided generally include recommendations for action to improve the quality of care in this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>					
SDP805. Have any of the following types of action-oriented recent HMIS data or in any other report generated from these			ns been ma	ade based o	on most	
		Yes	No	Do not know	No response	
A) Review effort by examining service performance target an actual performance from month to month	ıd	0	0	0	0	
B) Review facility personnel responsibilities		0	0	0	0	
C) Quality of care improvement		0	0	0	0	
D) Resource allocation based on comparison by services		0	0	0	0	
E) Advocacy for more resources by showing gaps in ability to meet targets, commodity stocks, human resources, infrastructure improvements, training needs, and/or referral changes	)	0	0	0	0	
SDP806. Does this facility have a performance monitoring team (PMT)?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>					
SDP809. How frequently are performance monitoring team meetings held to discuss key performance indicators (KPIs) and maternal and child health indicators from this facility?	<ul> <li>Monthly or more often</li> <li>Quarterly</li> <li>Biannually (twice a year)</li> <li>Annually</li> <li>Less than once a year</li> <li>No predefined frequency (as requested)</li> </ul>					



	<ul><li>○ Don't know</li><li>○ No response</li></ul>
SDP813. Were the performance monitoring team meeting minutes compiled?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP814. May I see the meeting minutes from the most recent meeting?	<ul><li>Yes, minutes observed</li><li>No, minutes not observed</li><li>No response</li></ul>
SDP810. Are maternal deaths at the facility reviewed by obstetric providers, physicians and nurses or performance monitoring team in the facility in the facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP811. How frequently are the obstetric providers, physicians, nurses or performance monitoring team meetings held to discuss maternal deaths that occurred at this facility?	<ul> <li>○ Immediately after a death has occurred</li> <li>○ Monthly or more often</li> <li>○ Quarterly</li> <li>○ Biannually (twice a year)</li> <li>○ Annually</li> <li>○ Less than once a year</li> <li>○ No predefined frequency (as requested)</li> <li>○ Don't know</li> <li>○ No response</li> </ul>
SDP812. When was the last meeting held to discuss maternal deaths that occurred at this facility?	Day: Month: Year:
Check here if no maternal death occurred yet	0
Check here if Not Applicable (No date)	0
SDP813b. Were the obstetric providers, physicians, nurses or performance monitoring team meeting to discuss maternal deaths minutes compiled?	<ul><li>Yes</li><li>No</li><li>Do not know</li><li>No response</li></ul>
SDP814b. May I see the meeting minutes from the most recent meeting to discuss maternal deaths?	<ul> <li>○ Yes, minutes observed and matches with the reported recent date</li> <li>○ Yes, minutes observed but DO NOT match with the reported recent date</li> <li>○ No, minutes not observed</li> <li>○ No response</li> </ul>



SDP815. Does the facility conduct participatory performance review meetings on a regular basis?	<ul><li>Yes</li><li>No</li><li>Do not kr</li><li>No response</li></ul>				
SDP816. How frequently are the review meetings held?	<ul> <li>Monthly or more often</li> <li>Quarterly</li> <li>Biannually (twice a year)</li> <li>Annually</li> <li>Less than once a year</li> <li>No predefined frequency (as requested)</li> <li>Don't know</li> <li>No response</li> </ul>				
Section 6 — Antenatal Care, Labor & Deliv Readiness	ery, and P	ostnata	l Care S	ervice	
Now I would like to ask about antenatal, labor and delive facility.  If there is another provider who would be better able to CARE, LABOR AND DELIVERY, AND POSTNATAL CAR	to answer my RE SERVICES	/ question S AVAILAE	s on ANTE BLE in this	ENATAL	
would appreciate if you could refer me t	to the approp	oriate pers	son.		
SDP403. Please tell me if the following activity is routinely con	npleted as par	t of ANC:	1		
	Yes	No	Do not know	No response	
A) Weighing patients?	0	0	0	0	
B) Taking blood pressure?	0	0	0	0	
C) Urine test for protein?	0	0	0	0	
D) Blood test for anemia?	0	0	0	0	
E) Blood test for syphilis?	0	0	0	0	
F) Blood group?	0	0	0	0	
G) Test for Rh factor?	0	0	$\circ$	0	
H) Breastfeeding or infant feeding counseling?	0	0	0	0	
I) Counseling about HIV/AIDs?	0	0	0	0	
J) Testing for HIV/AIDS?	0	0	0	0	
K) Blood glucose testing?	0	0	0	0	
II	1	1	İ	1	



SDP404. How many maternity waiting rooms does this facility have?	
Number of maternity waiting rooms	
SDP404a. How many beds does this facility have in the maternity waiting rooms?	
SDP404b. As per the FMoH standard guideline, for how many pregnant women can this facility currently provide maternity waiting service at a time?	
SDP405. How many rooms does this facility have for labor, delivery, and postpartum care?  Number of labor rooms	
SDP406b. Is there a functional heat source in the delivery room?	<ul><li>○ Yes, functional</li><li>○ No, not available or not functional</li><li>○ Don't know</li><li>○ No response</li></ul>
SDP407. Describe the setting of the delivery room(s).	<ul> <li>Private room(s) with visual privacy</li> <li>No private room, but visual privacy</li> <li>ensured (e.g., draperies)</li> <li>No privacy offered</li> <li>No response</li> </ul>
SDP408. How many beds does this facility have for labor, delivery and postpartum care?	
SDP409. Is there a newborn corner or room(s) in this facility?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP410. How many newborn resuscitation table(s) with light source does this facility have?	
SDP412. Is a skilled birth attendant present at the facility or on call 24 hours a day, including weekends, to provide delivery care?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP413. Is there a skilled provider who can perform a caesarean section present in the facility or on-call 24 hours a day, including weekends?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>



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providers to be present in the facility or on-call to deliver caesarean section 24 hours a day, including weekends? If so,	<ul><li>Yes, less available</li><li>Yes, more available.</li><li>No</li><li>Don't know</li><li>No response</li></ul>			
SDP414a. Is there a schedule that is used to record which skilled provider is present or on-call to perform cesarean deliveries at any given time?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>			
SDP414b. May I see the schedule for on-duty or on-call providers to perform cesarean section?	<ul><li>Schedule observed</li><li>No schedule observed</li><li>No response</li></ul>			
PROVISION OF EMERGENCY OBSTETRIC AND ESSENTIAL NEWBORN SERVICES  Now, I am going to ask you about key interventions for management of normal and complicated labor and delivery. For each intervention, please tell me if it has been provided at this facility within the past 3 months. If there is another provider who would be better able to answer my questions on EMERGENCY OBSTETRIC CARE in this facility, I would appreciate if you could refer me to the appropriate person.				
SDP420. In the past 3 months, have health workers at this facil	ity:			
	Yes	No	Do not know	No response
A) Provided PARENTERAL ANTICONVULSANTS to manage high blood pressure in pregnancy?	0	0	0	0
B) Provided ANTIHYPERTENSIVES to treat pregnancy-related hypertension?	0	0	0	0
C) Provided parenteral or oral UTEROTONICS to prevent or treat pregnancy-related hemorrhage?	0	0	0	0
D) Provided immediate postpartum implant insertion?	0	$\circ$	0	$\circ$
E) Provided immediate postpartum IUD insertion (PP-IUD)?	0	$\circ$	$\circ$	$\circ$
F) Provided immediate postpartum tubal ligation (TL)?	0	0	0	0
SDP421. In the past 3 months, have health workers at this facil	ity:			
	Yes	No	Do not know	No response
G) Provided parenteral antibiotics for infections related to pregnancy, abortion, labor or delivery?	0	0	0	0
H) Performed manual removal of placenta?	0	0	0	0
I) Used partographs to monitor labor?	0	0	0	0



		Yes	No	Do not know	No response
K) Provided instrument/assisted deliveries—that is, use force or vacuum extractor?	eps	0	0	0	0
		Yes	No	Do not know	No response
M) Performed blood transfusions for maternity care?		$\circ$	0	0	0
N) Provided antenatal corticosteroids for fetal lung maturati	on?	0	0	0	0
O) Performed newborn resuscitation?		0	0	0	0
SDP422_n1. Does this facility have a policy that allows the "rooming-in" of a mother and her baby?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>				
SDP422_n2. Does this facility have a policy that allows women to have a companion of her choice with her during labor and/or delivery?	<ul> <li>Yes, during labor</li> <li>Yes, during delivery</li> <li>Yes, during labor and delivery</li> <li>No</li> <li>Don't know</li> <li>No response</li> </ul>				
SDP422a. Following delivery, does the provider put the baby on the mother's chest?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>				
SDP422b. When the baby is put on the mother's chest, is the baby's bare skin touching the mother's bare skin?	○ Yes				
SDP422c. How long after delivery is the baby typically put on the bare skin of the mother's chest?	<ul><li> ☐ Immediately</li><li> ☐ Hours</li><li> ☐ Minutes</li><li> ☐ Don't know</li><li> ☐ No response</li></ul>				
Hours					
Minutes					
SDP422d. Before discharge, is the mother assisted by the provider to put the baby to the breast?	_	Yes No			



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	<ul><li>○ Do not know</li><li>○ No response</li></ul>
SDP422d2. Is it the policy of this facility to routinely encourage exclusive breast feeding?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP422e. How long after delivery is the mother assisted by the provider to put the baby to the breast?	<ul><li>○ Immediately</li><li>○ Hours</li><li>○ Days</li><li>○ Don't know</li><li>○ No response</li></ul>
SDP422e. How long after delivery is the mother assisted by t	he provider to put the baby to the breast?
Hours assisted	
Days Assisted	
SDP422e1. Is KMC (kangaroo mother care) for premature/very small babies) used in this facility?  SDP422e2. Has KMC been provided at any time during the past 3 months?	<ul> <li>Yes</li> <li>No</li> <li>Do not know</li> <li>No response</li> <li>Yes</li> <li>No</li> <li>Do not know</li> <li>No response</li> </ul>
SDP423. Before discharge, do providers routinely discuss family planning with the mother?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
STANDARD INFECTION CONTROL PRECAUTIONS  Now I want to ask you about how this facility handles contami some equipment and sends other equipment elsewhere, indica THIS FACILITY ONLY.  If there is another provider who would be better able to answe STERILIZATION PROCEDURES in this facility, I would apprecia person.	te the procedure for equipment processed IN er my questions on EQUIPMENT
SDP427. After completing a delivery, what procedures do health workers most frequently follow for initial handling of contaminated equipment, such as scissors or clamps, that will be reused?	<ul> <li>○ Nothing is done</li> <li>○ Decontaminate in 0.5% chlorine</li> <li>solution, soap and water scrub, and then rinse</li> <li>○ Soap and water scrub, then decontaminate</li> <li>○ Soap and water brush scrub only</li> <li>○ Disinfectant soak, not scrubbed</li> </ul>



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	<ul><li>Soap and water, not brush scrubbed</li><li>Other</li><li>Do not know</li><li>No response</li></ul>	
SDP428. What is the final process most commonly used for disinfecting or sterilizing medical equipment, before they are reused?	<ul> <li>○ Nothing is done on-site</li> <li>○ Dry heat sterilization on-site</li> <li>○ Autoclaving on-site</li> <li>○ Steam sterilization on-site</li> <li>○ Boiling on-site</li> <li>○ Chemical method on-site</li> <li>○ Off-site sterilization</li> <li>○ Other</li> <li>○ Do not know</li> <li>○ No response</li> </ul>	
Section 7 — Supplies and Equipment		
Now I would like to ask you about the availability and condition of the following supplies needed for antenatal, delivery, and postnatal services. For each item I list, please indicate if it is available, and if available, please show me the item.  Hint: Items may be in several rooms where the various services are offered. Please check to see if the item is available onsite and assess the functionality (if item is electric).		
SDP429c. Record if the following supplies are either observed	d, reported and not seen, or not available:	
A) Already mixed decontaminating solution (e.g. 0.5% chloring	Observed Reported not seen	
B) Waste receptacle with lid and plastic liner	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
C) Hand washing facility	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
CDD420. Decord if the following committee and if the	use suited and make a second state of the seco	
SDP429. Record if the following supplies are either observed,  D) Water for staff hand washing	Observed Reported not seen, or not available:  Not available No response	



E) Soap for staff hand washing	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>		
F) Blood pressure apparatus (e.g., cuff to measure blood pressure)	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>		
G) Resuscitation table/trolley	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>		
H) Pulse oximeter	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>		
I) Refrigerator	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>		
SDP430. Record if the following supplies are either observed, re	SDP430. Record if the following supplies are either observed, reported and not seen, or not available:		
	borted and not seen, or not available.		
A) Syringes and needles	Observed Reported not seen Not available No response		
	<ul><li>○ Observed</li><li>○ Reported not seen</li><li>○ Not available</li></ul>		
A) Syringes and needles	<ul> <li>○ Observed</li> <li>○ Reported not seen</li> <li>○ Not available</li> <li>○ No response</li> <li>○ Observed</li> <li>○ Reported not seen</li> <li>○ Not available</li> </ul>		
A) Syringes and needles  B) Sterile scissors or blade	<ul> <li>○ Observed</li> <li>○ Reported not seen</li> <li>○ Not available</li> <li>○ No response</li> <li>○ Observed</li> <li>○ Reported not seen</li> <li>○ Not available</li> <li>○ No response</li> <li>○ Observed</li> <li>○ Reported not seen</li> <li>○ Reported not seen</li> <li>○ Not available</li> </ul>		



	<ul><li>Not available</li><li>No response</li></ul>
F) Mask (infant size 0) for resuscitation	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
G) Mask (infant size 1) for resuscitation	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
H) Manual suction device for fluid extraction	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
I) Obstetric forceps	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
J) Manual vacuum aspirator (MVA) and cannula	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
K) Dilatation and curettage (D&C) kit	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
L) Sealed delivery kit with instruments ready for use, including scissors and clamp	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
M) Surgical sutures	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
N) Stadiometer or height rod to measure height	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
O) Infant weight scale	Observed Reported not seen



	<ul><li>○ Not available</li><li>○ No response</li></ul>
P) Fetal scope	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
Q) Examination light	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
Q) Examination light	<ul><li>Observed</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
SDP431. Is an INCUBATOR available and functioning?	<ul> <li>Observed, functional</li> <li>Observed, not functional</li> <li>Observed, don't know if functioning</li> <li>Reported not seen</li> <li>Not available</li> <li>No response</li> </ul>
SDP432. Is a SUCTION APPARATUS FOR USE WITH CATHETER (ELECTRIC OR MANUAL) available and functioning?	<ul> <li>Observed, functional</li> <li>Observed, not functional</li> <li>Observed, don't know if functioning</li> <li>Reported not seen</li> <li>Not available</li> <li>No response</li> </ul>
SDP433. Is an OXYGEN SUPPLY FROM OXYGEN TANK available and functioning?	<ul> <li>Observed, functional</li> <li>Observed, not functional</li> <li>Observed, don't know if functioning</li> <li>Reported not seen</li> <li>Not available</li> <li>No response</li> </ul>
SDP434a. Is an ELECTRICAL VACUUM EXTRACTOR available and functioning?	<ul> <li>Observed, functional</li> <li>Observed, not functional</li> <li>Observed, don't know if functioning</li> <li>Reported not seen</li> <li>Not available</li> <li>No response</li> </ul>
SDP434b. Is a FETAL DOPPLER available and functioning?	Observed, functional Observed, not functional



	<ul><li>Observed, don't know if functioning</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
SDP434c. Is a FETAL ULTRASOUND available and functioning?	<ul> <li>Observed, functional</li> <li>Observed, not functional</li> <li>Observed, don't know if functioning</li> <li>Reported not seen</li> <li>Not available</li> <li>No response</li> </ul>
SDP434d. Is there a health worker at this facility who is trained to use the ultrasound?	<ul><li>Yes</li><li>No</li><li>Do not know</li><li>No response</li></ul>
SDP900. Delivery volume (total number of deliveries irrespective EACH COMPLETED MONTH (April 2021 & September 2022)	
SDP900. Number of deliveries in April 2021	
SDP900. Number of deliveries in September 2021	
SDP901. Cesarean deliveries for EACH COMPLETED MONT	ГН (April 2021 & September 2021).
SDP901. Number of cesarean deliveries in April 2021	
SDP901. Number of cesarean deliveries in September 2021	
SDP1000. Maternal deaths for EACH COMPLETED MONTH	I (April 2021 & September 2021).
Number of maternal deaths in April 2021	
Number of maternal deaths in September 2021	
SDP1001a. Does this facility distinguish between FRESH and MACERATED stillbirths in the maternity register?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP1001b. Fresh stillbirths for EACH COMPLETED MONTH	H (April 2021 & September 2021)
Number of fresh stillbirths in April 2021	
Number of fresh stillbirths in September 2021	





SDP1002a. Macerated stillbirths for EACH COMPLETED MONTH (April 2021 & September 2021)		
Number of macerated stillbirths in April 2021		
Number of macerated stillbirths in September 2021		
SDP1002b. Total number of TOTAL stillbirths for EACH COMPL 2021)	ETED MONTH (April 2021 & September	
Number of total stillbirths in April 2021		
Number of total stillbirths in September 2021		
SDP1003. Very early neonatal deaths (first 24 hours of life) for EACH COMPLETED MONTH (April 2021 & September 2021)		
Number of total very early neonatal death in April 2021		
Number of total very early neonatal death in Sept 2021		
SDP1004. Early neonatal deaths (total deaths		
Number of early neonatal deaths in April 2021		
Number of early neonatal deaths in September 2021		
delivery services. For each item I list, please indicate if the item is available, and if available, please show me the item.  SDP435b. Record if the following medications are either observed ≥1 valid dose, reported and not seen, or		
not available:		
A) Methyldopa	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
B) Amoxicillin	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
C) Injectable ampicillin	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
D) Injectable gentamicin	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li></ul>	



E) Azithromycin	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
F) Benzathine benzylpenicillin	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
G) Cefixime	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
H) Ceftriaxone	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
I) Injectable Metronidazole	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
J) Mebendazole/Albendazole	<ul><li>○ Observed ≥1 valid dose</li><li>○ Reported not seen</li><li>○ Not available</li><li>○ No response</li></ul>
K) Artemether and lumefantrine (Coartem)	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
L) Iron and/or folic acid	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
M) Syphilis testing (VDRL)	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
N) Zidovudine	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>



SDP435c. Record if the following medications are either observed ≥1 valid dose, reported and not seen, or not available:		
O) Intravenous solutions: either Ringers lactate, D5NS, or NS infusion	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
P) Injectable ergometrine / methergine	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
Q) Injectable oxytocin	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
R) Misoprostol tablet (600mcg/µg; not in combined form)	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
S) Misoprostol tablet (200mcg/µg; not in combined form)	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
T) Injectable diazepam	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
U) Injectable magnesium sulfate	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
V) Injectable Ca Gluconate	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
W) Hydralazine	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>	
X) Lignocaine/Lidocaine 1 or 2%	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li></ul>	



	O
	<ul><li>○ Not available</li><li>○ No response</li></ul>
Y) Tetracycline ointment	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
Z) Dexamethasone/betamethasone	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
AA) Chlorhexidine gel	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
BB) Injectable vitamin K	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
CC) Nifedipine	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
DD) HIV rapid test / HIV ½ STAT PACTM, ABONTM HIV 1/2/o, SD BIOLINE HIV ½ v3.0, Determine, Beijing wanti, Uni gold, or Vikia	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
EE) Nevirapine	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
FF) Lamivudine (3TC)	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
GG) Tenofovir (TDF)	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li><li>Not available</li><li>No response</li></ul>
HH) Efavirenz (EFV)	<ul><li>Observed ≥1 valid dose</li><li>Reported not seen</li></ul>



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	○ Not av			
	○ Observ	-	id dose	
II) Deliste and in IDTC)	Reported not seen			
II) Dolutegravir (DTG)	O Not av			
	O No res	ponse		
For the following guidelines that I list, please indicate if the guideli	 ne is availab	le IN THE	FACILITY.	
SDP436. Record if the following guidelines or protocols are eithe and not seen, or not available:	r observed (	(in the deliv	/ery room),	reported
	Observed	Reported not seen	Not available	No response
A) Management Protocol on Selected Obstetric Topics (FMOH, 2010)	0	0	0	0
B) National Comprehensive and Integrated Prevention of Mother-to-Child Transmission of HIV Guideline (FMOH, 2015)	0	0	0	0
C) National Guideline for Family Planning Services in Ethiopia (FMOH, 2011)	0	0	0	0
D) Baby Friendly Initiative guidelines	0	$\circ$	$\circ$	0
E) Toolkit for pain management practices during labor and delivery	0	0	0	0
F) Provider-Client Promise poster and/or paper version	0	0	0	0
Section 8 — Immunization Ser	vice Rea	adiness		
Now, the next few questions I would like to ask you are service readiness.	related to	the facilit	y's immur	nization
If there is another provider who would be better able to an SERVICES at this facility, I would appreciate if you could				
SDP500. Record if the following medications are either observed	>1 valid do	se renorte	ed and not o	seen or
not available:	T valid do			T
	Observed ≥1 valid dose	Reporte not see		No response
A) Tetanus toxoid	0			





B) BCG	0	0	0	0
C) Polio – Oral	0	0	0	0
D) Polio – IPV	0	0	0	0
E) Pentavalent	0	0	0	0
F) Rota	0	0	0	0
G) Measles	0	0	0	0
H) Vitamin A	0	0	0	0
I) PCV	0	0	0	$\circ$
J) COVID Vaccine	0	0	0	0
SDP501. Since the Coronavirus (COVID-19) restrictions began, has this facility been able to provide IMMUNIZATION SERVICES regularly as it had before the restrictions were put in place?	Yes  No, more fr  No, less fre  No, service  Ispended  On't know  No respons	quently (s) are tem	nporarily	
SDP502. What is/are the reasons for not being able to provide immunization services as before?	<ul> <li>No/inadequate skilled provider</li> <li>Insufficient supplies</li> <li>Insufficient infrastructures</li> <li>Services are limited due to COVID-19</li> <li>Demand has decreased</li> <li>Services are available only for emergency cases</li> <li>Vaccination outreach program interrupted due to COVID/19</li> <li>Other</li> <li>Don't know</li> <li>No response</li> </ul>			
SDP503. Record the total number of children who are vaccinated with Pentavalent 1, Pentavalent 3 and Measles 1 for the indicated COMPLETED MONTH and year (Apr 2021)				
Number of penta 1 vaccinated children April 2021				
Number of penta 3 vaccinated children April 2021				
Number of measles 1 vaccinated children April 2021				





#### Section 9 — Abortion and Postabortion Care Service Readiness

Now I would like to ask about safe abortion or postabortion counseling or care services to women with complications from either miscarriage or induced abortion provided at this facility.

If there is another provider who would be better able to answer my questions on safe abortion services or postabortion care services in this facility, I would appreciate if you could refer me to the appropriate person.

Hint: This may be the same person who is in charge of family planning services.					
SDP600. Does this facility COUNSEL women on options for receiving safe abortion services?	0	Yes No Do not kn No respor			
SDP602. During postabortion care visits, which of the following is usually discussed with the client:	<ul> <li>□ Return to fertility</li> <li>□ Healthy timing and spacing of pregnancies</li> <li>□ Long-acting method options</li> <li>□ FP methods for birth spacing</li> <li>□ None of the above</li> <li>□ No response</li> </ul>				
SDP603. In this facility, are postabortion patients treated as outpatients only, inpatients only, or both?  Outpatient only Outpatient only Both Do not know No response					
SDP607. in the LAST THREE MONTHS, have health workers	at th	is facility:			
		Yes	No	Do not know	No response
A) Performed Manual Vacuum Aspiration (MVA) for PAB or s abortion care?	afe	0	$\circ$	0	0
B) Performed dilation and curettage (D&C) for post abortion safe abortion care?	or	0	$\circ$	0	0
C) Performed dilation and evacuation (D&E) for post abortion or safe abortion care?		0	$\circ$	0	0
D) Provided abortion services through medical abortion (misoprostol, mifepristone) for safe abortion care?		0	0	0	0
SDP607a. In the LAST COMPLETED MONTH, have health w	orke	rs at this fa	cility:		
, , , , , , , , , , , , , , , , , , ,		Yes	No	Do not know	No response



	A) Performed Manual Vacuum Aspiration (MVA) for POST abortion or safe abortion care?	0	0	0	0
	B) Performed dilation and curettage (D&C) for POST abortion safe abortion care?	or O	0	0	0
	C) Performed dilation and evacuation (D&E) for POST abortion or safe abortion care?		0	0	0
	D) Performed removal of retained products?	0	$\circ$	$\circ$	$\circ$
E) Provided abortion services through medical abortion (misoprostol, mifepristone) for safe abortion care?			0	0	0
SDP609. Does this facility provide any of the following medicines that a woman could use to bring back her period or have an abortion?			one tol he above now nse		
	SDP608. Does this facility currently have mifepristone in stock?	<ul><li>○ In-stock and observed</li><li>○ In-stock reported but not observed</li><li>○ Out of stock</li><li>○ No Response</li></ul>			
	SDP610. Does this facility currently have misoprostol in stock?	<ul><li>○ In-stock and observed</li><li>○ In-stock reported but not observed</li><li>○ Out of stock</li><li>○ No Response</li></ul>			
ć	and OUTPATIENTS for postabortion care services in the abortion care register?	Yes No No response			
ŗ	SDP612. Total number of INPATIENTS who received postabortion care services for the LAST COMPLETED MONTH				
ŗ	SDP613. Total number of OUTPATIENTS who received postabortion care services for the LAST COMPLETED MONTH				
ŗ	SDP614. Total number of patients who received postabortion care services for the LAST COMPLETED MONTH				
	SDP615. Total number of patients who received safe abortion care services for the LAST COMPLETED MONTH				



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SDP616. Total number of caseloads who received safe abortion and postabortion care services for the EACH COMPLETED MONTH and year indicated here.	
Number of Safe abortion clients:April 2021	
Number of Safe abortion clients : Sept 2021	
SDP616. Total number of caseloads who received safe abortion and postabortion care services for the EACH COMPLETED MONTH and year indicated here.	
Number of Postabortion clients : Apr 2021	
Number of Postabortion clients : Sept 2021	

### Section 10 — Family Planning Service Readiness

Now I would like to ask about FAMILY PLANNING services provided at this facility.

If there is another provider who would be better able to answer my questions on family planning services in this facility, I would appreciate if you could refer me to the appropriate person.

SDP700. Which of the following family planning services do you offer to unmarried adolescents aged 10-19?	<ul> <li>□ Counsel for contraceptive methods</li> <li>□ Provide contraceptive methods</li> <li>□ Prescribe / refer for contraceptive methods</li> <li>□ None of the above</li> <li>□ No response</li> </ul>
SDP701. Which of the following methods are provided to clients at this facility?	<ul> <li>☐ Female sterilization</li> <li>☐ Male sterilization</li> <li>☐ Implant</li> <li>☐ IUD</li> <li>☐ Injectables</li> <li>☐ Pill</li> <li>☐ Emergency contraception</li> <li>☐ Male condom</li> <li>☐ Female condom</li> <li>☐ Std. Days / Cycle beads</li> <li>☐ No response</li> </ul>





○ Yes SDP702a. Do family planning clients need to pay any fees in order to be seen by a provider in this facility even if they do O No not obtain a method of contraception? O Do not know O No response SDP702b. Are clients charged for obtaining any of the following at this facility? Do not No Yes No know response Female sterilization  $\bigcirc$  $\bigcirc$  $\bigcirc$ Male sterilization  $\bigcirc$  $\bigcirc$ **Implant**  $\bigcirc$  $\bigcirc$ IUD Injectables Pill **Emergency contraception** Male condom Female condom Standard days / cycle beads In-stock and observed SDP703. You mentioned that you typically provide Implants In-stock reported but not observed at this facility, can you show them to me? Out of stock O No response ○ Yes  $\bigcirc$  No SDP704. Have Implants been out of stock at any time in the last 3 months? O Do not know O No response In-stock and observed In-stock reported but not observed SDP703. You mentioned that you typically provide IUDs at this facility, can you show them to me? Out of stock O No response Yes  $\bigcirc$  No SDP704. Have IUDs been out of stock at any time in the last 3 months? O Do not know No response SDP703. You mentioned that you typically provide In-stock and observed Injectables at this facility, can you show them to me? In-stock reported but not observed



	<ul><li>○ Out of stock</li><li>○ No response</li></ul>
SDP704. Have Injectables been out of stock at any time in the last 3 months?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP703. You mentioned that you typically provide Pills at this facility, can you show it to me?	<ul><li>In-stock and observed</li><li>In-stock reported but not observed</li><li>Out of stock</li><li>No response</li></ul>
SDP704. Have Pills been out of stock at any time in the last 3 months?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP703. You mentioned that you typically provide Emergency Contraception at this facility, can you show it to me?	<ul><li>In-stock and observed</li><li>In-stock reported but not observed</li><li>Out of stock</li><li>No response</li></ul>
SDP704. Has Emergency Contraception been out of stock at any time in the last 3 months?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP703. You mentioned that you typically provide Male condoms at this facility, can you show it to me?	<ul><li>In-stock and observed</li><li>In-stock reported but not observed</li><li>Out of stock</li><li>No response</li></ul>
SDP704. Have Male condoms been out of stock at any time in the last 3 months?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP703. You mentioned that you typically provide Female condoms at this facility, can you show it to me?	<ul><li>○ In-stock and observed</li><li>○ In-stock reported but not observed</li><li>○ Out of stock</li><li>○ No response</li></ul>
SDP704. Have Female condoms been out of stock at any time in the last 3 months?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>
SDP703. You mentioned that you typically provide Standard Days/Cycle Beads at this facility, can you show them to me?	○ In-stock and observed ○ In-stock reported but not observed



		Out of sto No respon			
SDP704. Have Standard Days/Cycle Beads been out of stock at any time in the last 3 months?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>				
SDP705a. On days when you offer family planning services, does this facility have trained personnel available to remove IMPLANTS?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>				
SDP705b. If a woman came in today needing an IMPLANT inserted, could that service be provided to her today onsite?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>				
SDP706. If a woman came today needing her IMPLANT removed, could that service be provided to her today onsite?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>				
SDP707. If a woman comes to your facility today needing her IMPLANT removed, but it is not palpable, could the removal be provided to her today onsite?	<ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>				
SDP708. Would someone at this facility know where to send her to have the non-palpable IMPLANT removed?	<ul><li>○ Yes</li><li>d ○ No</li><li>○ Do not know</li><li>○ No response</li></ul>				
SDP709. On days when you offer family planning services, does this facility have trained personnel available to remove IUDs?	0	Yes No Do not kr No respoi			
SDP709a. Now I would like to know about supplies necessare each of the following supplies listed, can you please tell me if show it to me?					
		Observed	Reported not seen	Not available	NR
A. Cup/bowl/gallipot		0	0	0	$\circ$
B. Povidone iodine		0	0	0	0
C. Sterile gauze sponges		0	$\circ$	$\circ$	0



SDP709b. Now I would like to know about supplies necessary for implant and IUD removal services. For each of the following supplies listed, can you please tell me if the item is available, and, if so, can you please show it to me?				
	Observed	Reported not seen	Not available	NR
D. Scalpel with corresponding handle or a disposable scalpel with handle	0	0	0	0
E. Mosquito artery forceps straight	$\circ$	0	0	$\circ$
F. Mosquito forceps curved	0	0	0	0
SDP709c. Now I would like to know about supplies necessary for each of the following supplies listed, can you please tell me if the show it to me?				
	Observed	Reported not seen	Not available	NR
G. Kidney dish	0	0	0	$\circ$
H. Standard artery forceps	0	0	0	$\circ$
I. Modified vasectomy straight blunt 12.5 cm forceps (also known as "U clamp", NSV ringed clamp or "Norgrasp")	0	0	0	0
<u>,                                      </u>	1	<u> </u>		
SDP709d. Now I would like to know about supplies necessary for	r implant an	id IUD rem	oval service	es For
SDP709d. Now I would like to know about supplies necessary for each of the following supplies listed, can you please tell me if the show it to me?				
each of the following supplies listed, can you please tell me if the				
each of the following supplies listed, can you please tell me if the	item is ava	Reported	if so, can y	ou please
each of the following supplies listed, can you please tell me if the show it to me?	item is ava	Reported	if so, can y	ou please
each of the following supplies listed, can you please tell me if the show it to me?  J. Forceps, sponge, Foerster, straight	item is ava	Reported	if so, can y	ou please
each of the following supplies listed, can you please tell me if the show it to me?  J. Forceps, sponge, Foerster, straight  K. Speculum, vaginal, Graves, medium	item is ava	Reported	if so, can y	ou please
each of the following supplies listed, can you please tell me if the show it to me?  J. Forceps, sponge, Foerster, straight  K. Speculum, vaginal, Graves, medium  L. Forceps, Bozeman uterine dressing, straight	item is ava	Reported	if so, can y	ou please
each of the following supplies listed, can you please tell me if the show it to me?  J. Forceps, sponge, Foerster, straight K. Speculum, vaginal, Graves, medium L. Forceps, Bozeman uterine dressing, straight M. IUD removal forceps, alligator jaw	Observed  O O O O O O O O O O O O O O O O O O	Reported not seen	Not available  O O O O O O O O O O O O O O O O O O	NR O O O O Ses. For



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O. Local anesthetic, such as lidocaine (without epinepherine, 1% or 2%)		0	0	0	0	
P. Scalpel blade #11 with handle or disposable scalpel no. 11 with handle		0	0	0	0	
Q. Adhesive tape/Elastoplast		0	0	0	$\circ$	
R. Arm bandage		0	0	0	$\circ$	
S. Safety box for disposing supplies		0	0	0	0	
Ask the respondent to show you the area where the family planning methods are stored. Answer the following two questions based on your observation only.						
SDP710. Are all of the methods protected from water?	<ul><li>Yes</li><li>No</li><li>Not observed</li><li>Do not know</li><li>No response</li></ul>					
SDP711. Are all of the methods protected from sun?	<ul><li>○ Yes</li><li>○ No</li><li>○ Not observed</li><li>○ Do not know</li><li>○ No response</li></ul>					
SDP712. FP total caseload for EACH COMPLETED MONTH and year indicated here.						
Number of FP clients who obtained any of the FP methods: Apr 2021						
Number of FP clients who obtained any of the FP methods: Sept 2021						
SDP713. From family planning register for the LAST COMPLETED MONTH, record:  (1) The total number of family planning visits (new and continuing) in the last completed month, for each method.  (2) The number of new clients who received family planning services in the last completed month, for each method.						
Total number of visits: Female Sterilization						
Number of new clients: Female Sterilization						
Total number of visits: Male Sterilization						



Number of new clients: Male Sterilization	
Total number of visits: Implants	
Number of new clients: Implants	
Total number of visits: IUD	
Number of new clients: IUD	
Total number of visits: Injectables	
Number of new clients: Injectables	
Total number of visits: Pill	
Number of new clients: Pill	
Total number of visits: Emergency contraception	
Number of new clients: Emergency contraception	
Total number of visits: Male condom	
Number of new clients: Male condom	
Total number of visits: Female condom	
Number of new clients: Female condom	
Total number of visits: Standard days / cycle beads	
Number of new clients: Standard days / cycle beads	
SDP714. May I see your family planning record book for the LAST COMPLETED MONTH?	Yes No No response
SDP715. From family planning record book, record: The total number of family planning products sold/provided in the	e last completed month, for each method.
Number of units sold or provided: Implants	
Number of units sold or provided: IUD	
Number of units sold or provided: Injectables	
Number of units sold or provided: Pill	
Number of units sold or provided: Emergency contraception	





umber of units sold or provided: Male condom						
Number of units sold or provided: Female condom						
Number of units sold or provided: Standard days / cycle beads						
SDP716. How many rooms are used for Family Planning Services? Number of FP Service rooms						
SDP717. In this facility, how often are clients provided family planning services at the same time and in the same room as clients receiving maternal or child health services (such as ANC, PNC,	Never Rarely Sometin Freque Always Don't k	ntly				
SDP719. Describe the setting of the Family Planning Services room(s).	○ No privensured (e					
Section 11 — Future Follow-up Study and Contact Address						
Section 11 — Future Follow-up St	dy and (	Contact Address				
Section 11 — Future Follow-up Stop SDP1202. Thank you for the time you have kindly granted us.  Would you be willing to participate in another survey in the future?	dy and (  Yes  No  No resp					
SDP1202. Thank you for the time you have kindly granted us.  Would you be willing to participate in another survey in the	Yes					
SDP1202. Thank you for the time you have kindly granted us. Would you be willing to participate in another survey in the future?  SDP1200. Can I have this facility's primary phone number in case we would like to follow up with this facility in the	Yes					
SDP1202. Thank you for the time you have kindly granted us.  Would you be willing to participate in another survey in the future?  SDP1200. Can I have this facility's primary phone number in case we would like to follow up with this facility in the future?  SDP1201. Can I have this facility's secondary phone number for this facility in case we would like to follow up with this	Yes No resp	oonse				
SDP1202. Thank you for the time you have kindly granted us.  Would you be willing to participate in another survey in the future?  SDP1200. Can I have this facility's primary phone number in case we would like to follow up with this facility in the future?  SDP1201. Can I have this facility's secondary phone number for this facility in case we would like to follow up with this facility in the future?	Yes No resp	oonse				



SDP1101. How many times have you visited this service delivery point for this interview?	<ul><li>○ 1st time</li><li>○ 2nd time</li><li>○ 3rd time</li></ul>	
SDP1102. In what language was this interview conducted?	<ul> <li>○ English</li> <li>○ Amharic</li> <li>○ Afan Oromo</li> <li>○ Tigrigna</li> <li>○ Sidamigna</li> <li>○ Wolayitigna</li> <li>○ Afar</li> <li>○ Somali</li> <li>○ Kefigna</li> <li>○ Other</li> </ul>	
SDP1103. Was a translator used for this interview?	○ Yes ○ No	
SDP1104. Questionnaire Result	<ul> <li>○ Completed</li> <li>○ Not at facility</li> <li>○ Postponed</li> <li>○ Refused</li> <li>○ Partly completed</li> <li>○ Facility not found/not functional/demolished</li> </ul>	